



Elektraweb Hotel Management Software

www.elektraweb.com

- Who We Are?
- Why Elektraweb?
- Advanced Features of Elektraweb
- References



We have a staff of 146 people, 80% of whom are technical, specializing in the needs of the software industry.

**Elektraweb, Turkey's Fastest
Growing Hotel Management
Software, Gaining 5000 Users
in 5 Years**



- 
- › **ENGLAND**
 - › **NIGERIA**
 - › **NORTH CYPRUS**
 - › **THAILAND**
 - › **DENMARK**
 - › HOLLAND
 - › CARIBBEAN
 - › MACEDONIA
 - › AFGHANISTAN
 - › SAUDI ARABIA
 - › **SPAIN**
 - › **SOMALIA**
 - › **FRANCE**
 - › **IVORY COAST**
 - › **VIETNAM**
 - › GERMANY
 - › AZERBAIJAN
 - › IRANIAN
 - › USA
 - › MONTENEGRO
 - › **UKRAINE**
 - › **MOROCCO**
 - › **TUNISIA**
 - › **LIBYA**
 - › **BELARUS**
 - › EGYPT
 - › PAKISTAN
 - › BELGIUM
 - › ALBANIA
 - › BULGARIA
 - › **GREECE**
 - › **GEORGIA**
 - › **D. R. Of CONGO**
 - › **MALTA**
 - › **ZIMBABVE**

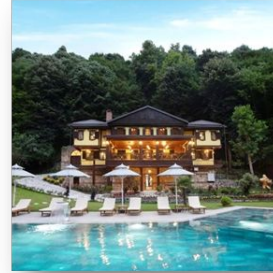
Elektra is in
4 Continents and 40+ Countries



Elektraweb was selected as
**“Turkey’s Best Hotel
Management Software”**
for the 5th time in a row at
the QM Quality Management
Tourism Awards.

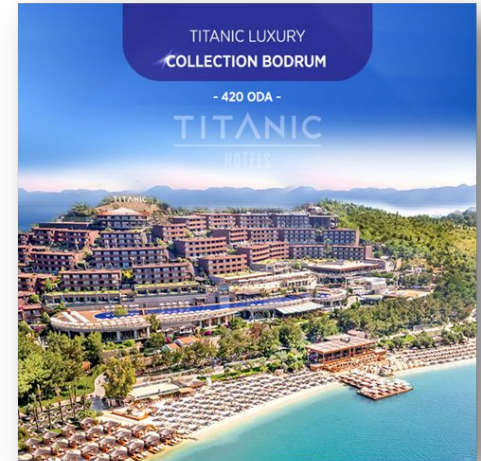
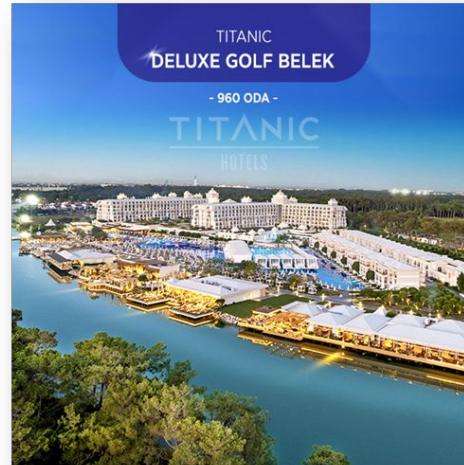
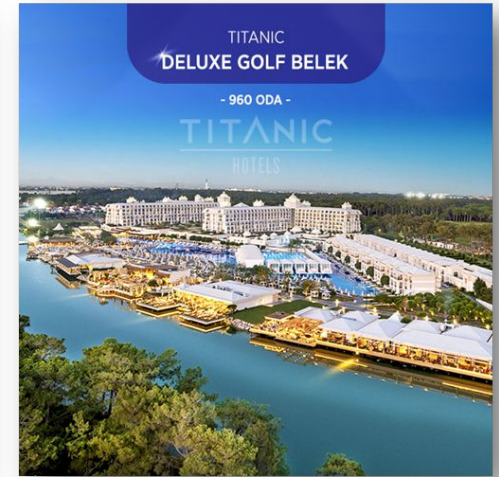


DEDEMAN



TITANIC

HOTELS







**Labranda Oteller Grubu,
Elektraweb'i Tercih Etti!**

Labranda Alanur Resort Hotel - 350 Oda
ALANYA



**Labranda Oteller Grubu,
Elektraweb'i Tercih Etti!**

Labranda Labdos Princess Hotel - 176 Oda
SEFERİHİSAR



**Labranda Oteller Grubu,
Elektraweb'i Tercih Etti!**

Labranda TMT Hotel - 329 Oda
BODRUM



**Labranda Oteller Grubu,
Elektraweb'i Tercih Etti!**

Labranda Excelsior Hotel - 181 Oda
SİDE



**Labranda Oteller Grubu,
Elektraweb'i Tercih Etti!**

Labranda Mares Hotel - 441 Oda
MARMARİS



**Labranda Oteller Grubu,
Elektraweb'i Tercih Etti!**

Labranda Ephesus Princess Hotel - 368 Oda
SELÇUK





AKKA
HOTELS

**Akka Hotels
Elektraweb'i Tercih Etti!**

Akka Hotels Antedon - 514 Oda
ANTALYA



**Akka Hotels
Elektraweb'i Tercih Etti!**

Akka Hotels Alinda - 417 Oda
ANTALYA



**Akka Hotels
Elektraweb'i Tercih Etti!**

Akka Hotels Claros - 114 Oda
ANTALYA



**Akka Hotels
Elektraweb'i Tercih Etti!**

Akka Residence Villas - 10 Villa
ANTALYA



**Akka Hotels
Elektraweb'i Tercih Etti!**

Akka Hotels Lush - 94 Oda
İSTANBUL



**Akka Hotels
Elektraweb'i Tercih Etti!**

Akka Hotels Suites - 71 Oda
İSTANBUL





ADALYA
HOTELS

**Adalya Oteller Grubu,
Elektraweb'i Tercih Etti!**

Adalya Ocean Deluxe Hotel - 383 Oda
ANTALYA



**Adalya Oteller Grubu,
Elektraweb'i Tercih Etti!**

Adalya Resort & Spa Hotel - 210 Oda
ANTALYA



**Adalya Oteller Grubu,
Elektraweb'i Tercih Etti!**

Adalya Art Side Hotel - 417 Oda
ANTALYA



**Adalya Oteller Grubu,
Elektraweb'i Tercih Etti!**

Ethno Belek Hotel - 499 Oda
ANTALYA



**Adalya Oteller Grubu,
Elektraweb'i Tercih Etti!**

Adalya Öznil Hotel - 31 Oda
ANTALYA



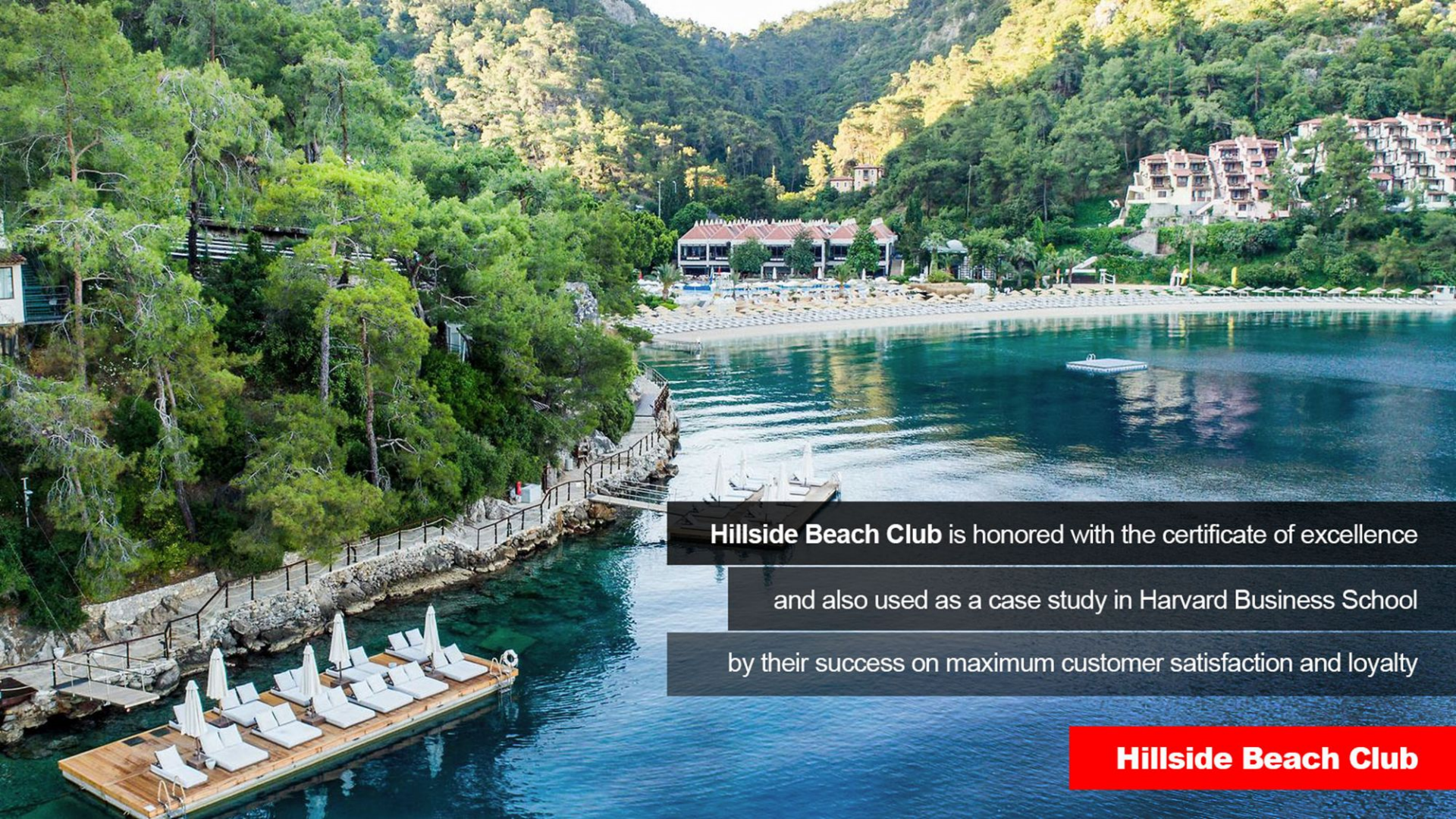
**Adalya Oteller Grubu,
Elektraweb'i Tercih Etti!**

Adalya Elite Lara Hotel - 641 Oda
ANTALYA



**ELEKTRAWEB is the
Choice of Prestigious Hotels**





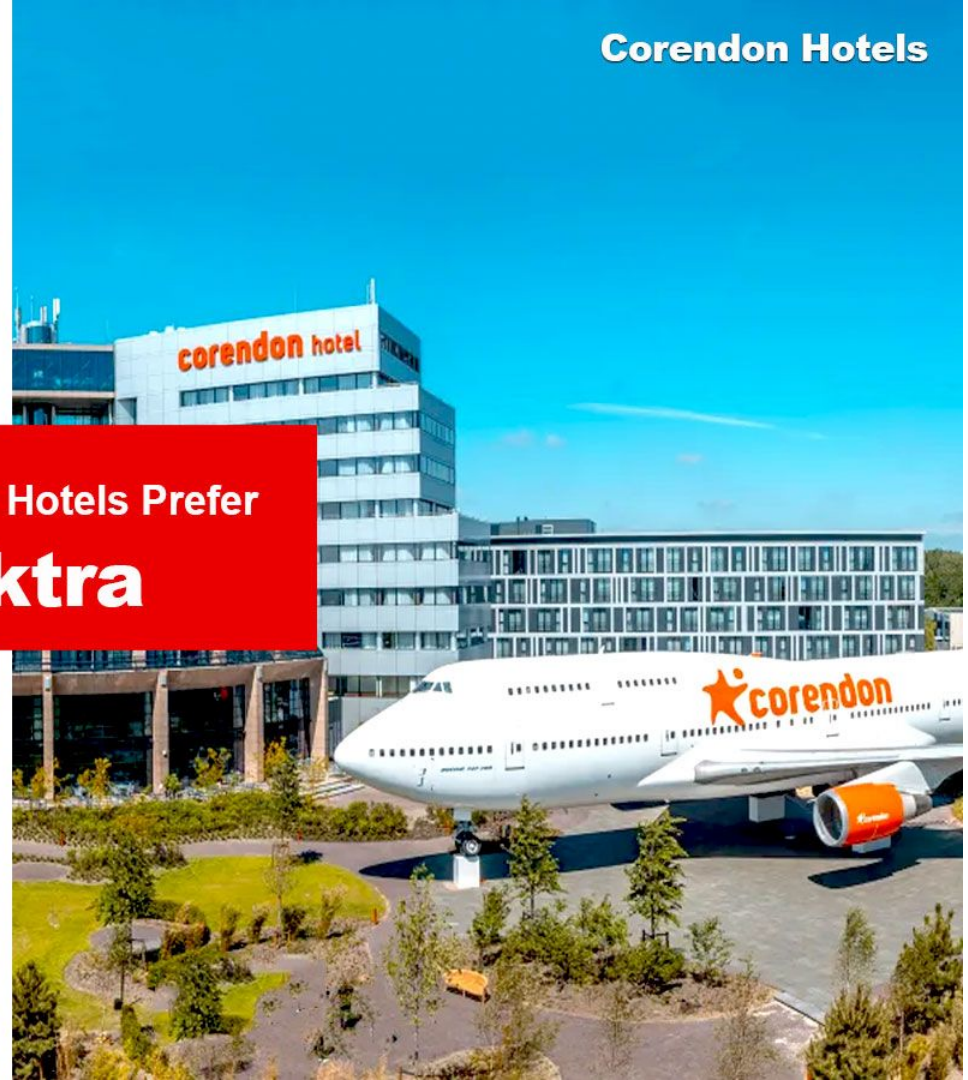
Hillside Beach Club is honored with the certificate of excellence
and also used as a case study in Harvard Business School
by their success on maximum customer satisfaction and loyalty

Hillside Beach Club

Titanic Hotels



Corendon Hotels



Ramada Resorts



Multinational Hotels Prefer

Elektra

Theme Parks are managed end to end by Elektraweb Technologies

The Land of Legends, one of the Turkey's centre of attraction uses Elektra for online ticketing and POS

The Land of Legends



WHY DID THEY PREFER US?



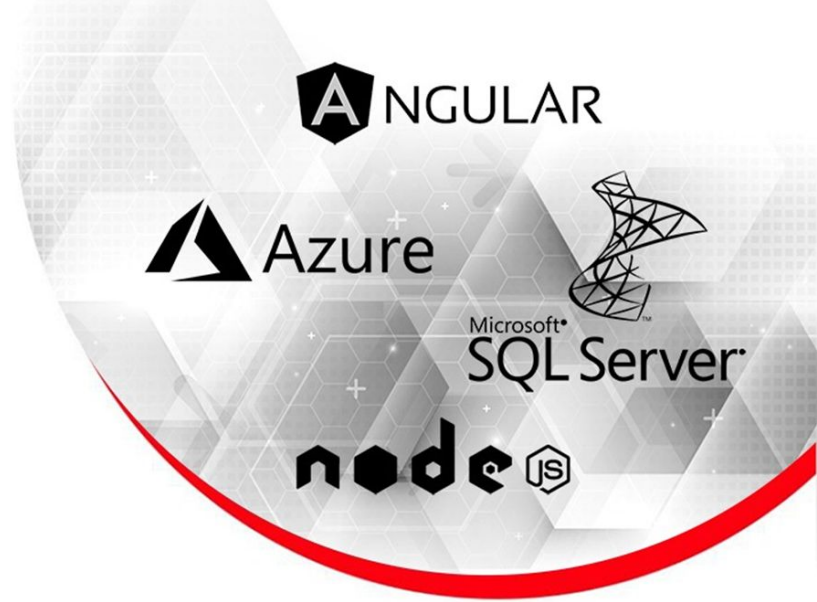
All in One Solution

ElektraWeb is the most comprehensive cloud hotel management solution on the market; it is a full PMS including booking engine, channel manager, rate manager, POS, and other additional modules. It has all the features and functions your hotel may need.



Latest Technology

Built with Google's latest Angular framework and powered by Microsoft Azure's Business-Critical Managed SQL Server, Elektraweb delivers exceptional performance, seamless scalability, and enterprise-grade security.



Scalable

Unlike traditional systems retrofitted for the cloud, Elekraweb is a true cloud-native platform—designed from the ground up for unmatched speed and reliability. Currently managing **over 4.9 billion records and supporting 80,000 concurrent users**, it operates up to four times faster than conventional desktop software, regardless of scale or load.



Cloud & Web Based

As a fully web-based system, Elektraweb empowers your team to manage operations from anywhere, on any device—desktop, tablet, or mobile—ensuring flexibility, control, and efficiency at every level.



Easy to Use

Elektraweb is designed to be exceptionally easy to learn, with a clean and intuitive interface that allows staff to become productive from day one. Its simplicity ensures fast adoption with minimal training, yet beneath the user-friendly surface lies a powerful engine. When advanced features and detailed operations are needed, Elektraweb offers a full suite of professional tools—ready to be accessed as your needs grow. In short, it combines the ease of use frontline staff love with the depth and functionality management relies on



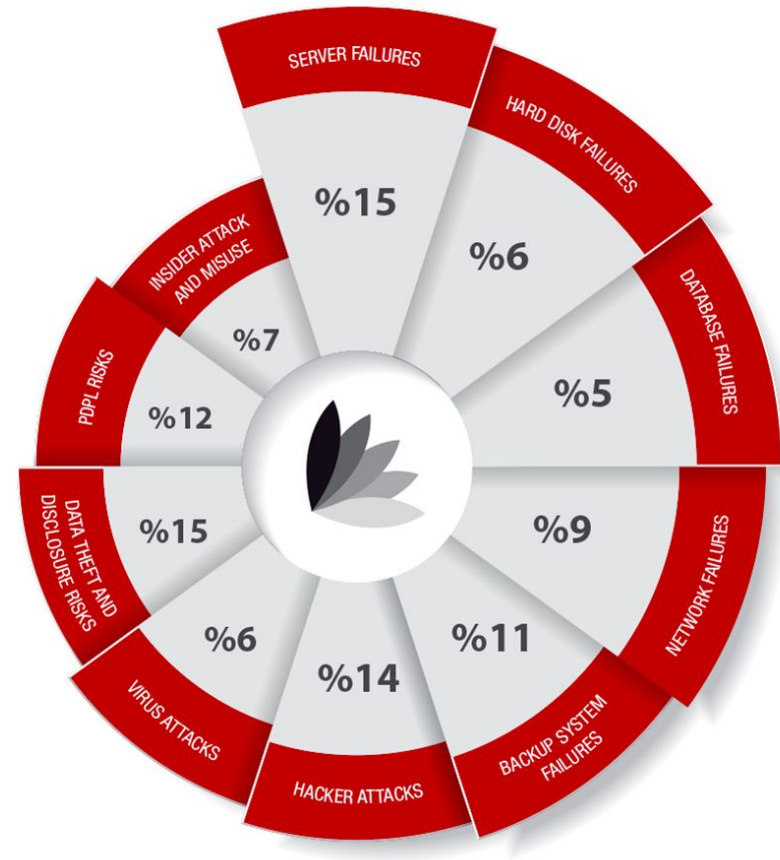


Mobile

Elektraweb offers a wide range of insightful reports and analytics, all accessible based on user authorization levels—even from mobile devices—so decision-makers can stay informed anytime, anywhere.

With Elektraweb ZERO COST – ZERO RISK

Elektraweb offers safer and more comfortable working order. It minimizes your direct responsibility against all possible risks and legal regulations. In addition, it provides the convenience of operating different systems in integration and full efficiency.



Multi Property

ElektraWeb has many special functions and reports for group hotels and chains. It provides shared consolidated reports for occupancy, income, ADR, and aggregation of financial statements. It also provides shared use of information about guests, agencies, and reservations.



Integrate Easily To 3rd Party Software

Elektraweb can be easily integrated via web services with door locks, telephone exchanges, building heating and cooling systems, IP TV, Pay TV, Internet logging systems, ID reading solutions and door access systems.



Hotel Management with Artificial Intelligence on Elektraweb

- Reservation Assistant
- Order Taker
- Yield management
- Reputation Management
- Personalized Accommodation
- Sustainability
- Room service





Our Training and Support Team
Our support team is available
7/24

Elektraweb Hotel Management Modules



- Hotel Solutions
- Restaurant Solutions
- ERP Solutions
- Our Other Solutions

HOTEL SOLUTIONS

Elektraweb Front Office

With over 41 powerful modules and 30+ years of expertise, Elektraweb is one of the world's most comprehensive hotel management systems—trusted by 5,000+ hotels, including leading luxury brands across 40 countries.

With Elektraweb PMS , you can easily perform transactions such as reservation, reception, housekeeping, invoice, foil, safety identity notification, and access detailed management reports with a single click

The guest experience begins at the front desk.

The **Elektraweb Front Office Module** fully digitalizes your hotel's guest handling processes, offering fast, error-free, and efficient front office management.

With a flexible infrastructure suitable for both independent hotels and chain properties, it provides maximum control over operations and high-quality guest service.



- User-friendly and easy-to-learn interface
- Mobile and cloud-based access from anywhere
- Real-time data for informed decision-making
- Increased guest satisfaction, reduced operational errors
- Fully compatible with Turkey's most widely used hotel automation infrastructure

Elektraweb Front Office

Reservation and Guest Management

Manage all reservations from a centralized dashboard. Maximize occupancy through channel manager integration, OTA connections, and group booking support. View guest information, loyalty status, and special requests—all in one place.

Check-in / Check-out Processes

Speed up guest handling with fast, mobile-supported check-in and check-out. Enhance guest satisfaction with features like ID scanning, pre-authorization, and digital signatures.

Room and Housekeeping Management

Real-time room status updates allow for efficient management of housekeeping, maintenance, and minibar services. Staff can track and complete their tasks using mobile devices.

Billing and Payment Processing

Fully integrated with all payment methods, the system ensures fast and accurate billing, collections, and account tracking.

Guest Profile and Loyalty Tracking

Track guest preferences, past stays, and spending habits in detail. Encourage repeat bookings through loyalty programs and personalized service.

Integrated System Architecture

The front office module works seamlessly with Elektraweb's accounting, CRM, channel manager, and other modules. This eliminates data duplication and saves time.

Elektraweb Front Office

Reservation

Check In

CheckOut

Folio

Front Cash

Invoicing

Accounts Of Receivables

HouseeKeeping Operations

Technical Service

Guest Relations

Gates and Security

Travel Agencies

Guest Management

Contract Management

Discounts and Promotions

Front Office - Reservation List

ElektraWeb

Support

Online

Quick Setup

Channels

Room Plan

Reservation

In-House

Rack

Quick Desk

Front Cash

POS

Quick Pos

Spa Reservation

EN

Front Office Control Panel

Filters

Total: 198+

<	Waiting	Reservation	Expected Arrivals	InHouse	Realized Arrivals	Expected Departures	Today Departures	Departures	All	No Show	>
<	Room No	Room State	Room Type	Agency	Guest Name	Adult	TChd	Arrival	Departure	Res Id	
>	2214	Clean MBI	DLX	Sun Hotels	Merve Erdoğan	3	1	22/06/2025 00:00	27/06/2025 00:00	64,232,219	
>	1117	Clean MBI	STD	ANEX	Ayşe Bayşal	3	1	22/06/2025 00:00	25/06/2025 00:00	64,231,602	
>	1154	Dirty MBI	STD	ONLINE	Zeynep Aydın	1	2	22/06/2025 00:00	29/06/2025 00:00	64,231,694	
>	2248	Touched	DLX	ONLINE	Merve Sarıman	1	0	22/06/2025 00:00	03/07/2025 00:00	64,232,649	
>			DLX	Tatil Budur	Hüseyin Aksoy	3	2	22/06/2025 00:00	24/06/2025 00:00	64,232,896	
>	114	Confirmed(Doc)	STD	Sun Hotels	Ahmet Koç	1	2	22/06/2025 00:00	26/06/2025 00:00	64,231,199	
✓	2208	Clean MBI	DLX	ONLINE	Edie Wedder / Steve Ackroyd / John Carter	3	0	22/06/2025 14:00	27/06/2025 12:00	64,232,084	

Agency : ONLINE

Voucher No : -

Arrival : 22.06.2025 Sun

Night : 5

Departure : 27.06.2025 Fri

Room : 1

Room Type / V. Room Type : Deluxe Room / Deluxe Room

Board : AI

Pax : 3 + 0 + 0 + 0

Repeat : 2

Rate Code : Online

Rate Type : Non-Refundable

Daily Price : 0,00

Total Price : 43,177.50 EUR

Notes : NonSmoking Room / Soft Pillow

Agency Balance : -36,806.36

Guest Balance : 150.00

Total Balance : -36,856.36

Reservation

Packages

Representatives

Pricing

Deposit Transactions

Credit Card Transactions

Transfer Reservations

Checkin SMS Send

Send Confirmation Mail

Billing

Payment

Folio Routing

Add Bulk Folio Routing

Bulk Acc.Folio Routing

Refresh Future Folios

Pre Payment

Folio Transfer

Folio Auto Discount

Create Invoice

Notifications

Scanned Documents

Reservation Documents

Reminder

Sent SMS

Profile

Digital Signature

Add New Survey

CRM Details

Guest History

References

Requests/Complaints

New Task

>			STD	ONLINE	Gizem Helvacı	2	2	23/06/2025 00:00	01/07/2025 00:00	64,231,260	
>			DLX	Sun Hotels	Selin Yıldız	2	0	23/06/2025 00:00	04/07/2025 00:00	64,232,342	
>			DLX	Sun Hotels	Deniz Arslan	2	2	23/06/2025 00:00	24/06/2025 00:00	64,232,697	
>			DLX	Tatil Budur	Mehmet Duran	3	1	23/06/2025 00:00	30/06/2025 00:00	64,233,003	
>			DLX	ODEON	Ayşe Şahin	2	1	23/06/2025 00:00	03/07/2025 00:00	64,232,400	
>			STD	ANEX	Berk Kara	2	2	24/06/2025 00:00	29/06/2025 00:00	64,231,522	

v18.0.194

Front Office - Reservation Card

ElektraWeb
Support
Online
Quick Setup
Channels
Room Plan
Reservation
In-House
Rack
Quick Desk
Front Cash
POS
Quick Pos
Spa Reservation

Reservation Card

#64232084

Agency / Company / Individual
ONLINE

Check-in *
22/7/2025

Tue 14:00

Check-Out *
27/7/2025

Sun 12:00

Room Type *
DLX

Nights
5

Board Type *
AI

Voucher No

Adult
3

11-6
0

5-2
0

1-0
0

1 Ch...
0

2 Ch...
0

3 Ch...
0

4 Ch...
0

Room
2208

Room Count *
1

Given Room Type
DLX

Nationality *
Canada

Contract *
Online

Preferred Bed

Rate Type *
Non-Refundable

Preferred Location

Market
Leisure Ind. Local Market

Segment
Online

Source
WEB

Guests		Pricing	ProFolio	Folio	Notes					
Actions	Guest Lookup	Title	Name	Surname	Nationality	Gender	Phone	Email	Birth Date	
		Edie Wedder	Mr	Edie	Wedder	Canada (CAN)	Male	+18978978	edie@edie.com	01/01/1989
		Steve Ackroyd	Mr	Steve	Ackroyd	United States (USA)	Male	+13654658	steve@steve.com	12/05/1992
		John Carter	Mr	John	Carter	United States (USA)	Not specified	+1 (252) 464 34	john@john.com	22/08/1993

Notes Summary

REQ : NonSmoking Room / Soft Pillow

Booker
Edie Wedder XXXXX

Guest Representative

Paid by *
Guest

VIP Type
VIP1

Accom Type *
Sold

Option Date

Payment Type *
Cash

Special States

Record Type
NORMAL

Option State
Definite

Sales Project

Trip Reason
Business Trip

Pay Status
Prepayment Done

Reservation Group...

Repeat
2

Res ID
64232084

Color Code
Teal

State
Reservation

Details
Notes (3)
Credit Card
Packages
Tasks (7)
Folio Routing

Call Center	Room	Status	Guest Name	Arrival	Departure	Room Rate
>	3307	Clean MBI	Kurşat KALENDER	23/07/2025 14:00	26/07/2025 12:00	64,233.15
>			Emine Erdoğan	24/07/2025 00:00	30/07/2025 00:00	64,233.15

Front Office - Confirmation Form



Wanda Loft Hotel

Confirmation Form

09.07.2025
09:14

Hotel Info

Address	Phone and Email	Creator
WANDA HOTELS & RESORTS	0812 3640 565 support@elektroweb.com	kursat.kalender

Reservation Info

Rez. Id	Agency	Voucher	Room Count and Room Type	
64232084	ONLINE		1 x Deluxe Room	
Arrival	Departure	Rate Type	Pansion Type	Adult/Chd/Baby
22.07.2025	27.07.2025	Non-Refundable	AI	3 Adult
Contact Name		Contact Phone	Contact Email	
		2554141	eddie@gmail.com	
Notes				
NonSmoking Room / Soft Pillow				


Guest Info

1 Name Surname Age*	Id/Passport No*	Phone*	Email*
Edie Wedder (36)		+18978978	edie@edie.com
2 Name Surname Age*	Id/Passport No*	Phone*	Email*
Steve Ackroyd (33)		+13654658	steve@steve.com
3 Name Surname Age*	Id/Passport No*	Phone*	Email*
John Carter (31)		+1 (252) 464 3462	john@john.com

Rate Info

Price Info and Total Amount	Option Date	Deposit Amount	Payments
5*500 GBP , 2,500.00 GBP			2650.00 GBP

Front Office - Registration Form



Wanda Loft Hotel
Registration Card

29.07.2025
 13:57

Reservation Info

Book ID	Agency	Channel	Channel Name	Room Type / No.
64232684	ONLINE		menekse	DLX / 2208
Arrival	Departure	Room Type	Package Type	Room Configuration
22.07.2025	27.07.2025	Non-Refundable	AI	3+0+0

Guest Info

1. Name Surname

Edie Wedder

Email: edie@edie.com

ID*passport No*

Gender: M Title: Mr Birth Date/Age/Year: 01.01.1989 36 Nationality: CAN

Phone: +19870975

Signature*

2. Name Surname

Steve Ackroyd

Email: steve@steve.com

ID*passport No*

Gender: M Title: Mr Birth Date/Age/Year: 12.05.1992 33 Nationality: USA

Phone: +13654658

Signature*

3. Name Surname

John Carter

Email: john@carter.com

ID*passport No*

Gender: M Title: Mr Birth Date/Age/Year: 22.08.1993 31 Nationality: USA

Phone: +1 (252) 464 3462

Signature*

Address

Home Address	Invoice Address and Tax No.	Deposit
		2,650.00

Price Info

Price Info	Total Price	Room Price
5,500 GBP	2,500.00	500.00

Approvals

Statement of Explicit Consent

Our company would like to obtain your explicit consent on the following issues in order to provide better services to you during your stay, to prepare meals and usage areas suitable for your health and to increase our customer service quality. Your personal data/special categories of personal data which are shared by ticking the boxes below and/or during your stay with your explicit consent, will only be processed, stored for these purposes and will not be shared with the third parties.

I accept

☐

I do not accept

☐

I accept to receive notifications about services and campaigns through electronic communication tools.

Telephone

☐

E-mail

☐

Check out time is 11:00'.

The management takes no responsibility for valuables left in guest rooms, safety deposit boxes are provided in the room free of charge

I Accept Liability For All Charges Incurred During My stay

Signature

Wanda Loft Hotel
 WANDA HOTELS & RESORTS 0812 3610 060 support@wandeloft.com

1 / 1

Quick Posting



Quick Posting Items



Mini Bar 161350



Room Service 161352



Lobby 161295



Lobby Bar

Margarita	500 TRY	+
Mojito	450 TRY	+
Chivas Regal 12 Yıl 50ml	600 TRY	+
Cosmopolitan	500 TRY	+
Espresso Martini	600 TRY	+
Aperol Spritz	500 TRY	+

Doc No

Select Room

Post

Print Check

Clear All

Orange Juice	-	1	+	80	80.00	TRY	
Apple Juice	-	1	+	40	40.00	TRY	
Cola (Regular / Diet)	-	1	+	90	90.00	TRY	
Lemonade	-	2	+	80	160.00	TRY	
Energy Drink	-	1	+	200	200.00	TRY	

Total

6 Piece

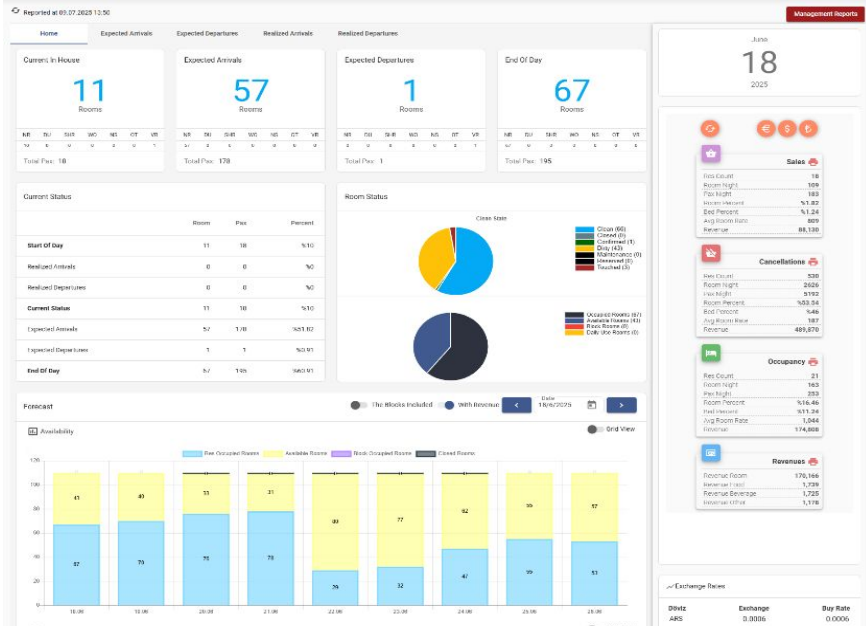
570.00

Cash

Credit Card



Front Office - Dashboard



Front Office - Roomrack

ElektraWeb

Support

Reports

Online

Quick Setup

Channels

Room Plan

Reservation

In-House

Rack

Quick Desk

Front Cash

POS

Quick Pos

Spa Reservation

Tasks

Mobile

Axi

EN

Available Rooms

Enter a date range
18/6/2025 - 19/6/2025

Availability

Room Availability

☐ Occupied (11/11)
☐ Vacant (102/102)

Room Type

☐ CON (2/2)
☐ DLX (50/50)
☐ STD (50/50)
☐ SUIT (10/10)
☐ TWNR (1/1)

Room Type Group

☐ Garden House (60/60)
☐ Main Building (52/52)
☐ (1/1)

Room State

☐ Clean (67/67)
☐ Confirmed (1/1)
☐ Dirty (42/42)
☐ Touched (3/3)

Room

Maid

Details

Auto Refresh

Room Rack

Room State

Apply

Select All

01:15

Dirty

1111

DBL

STD

+

Dirty

1112

DBL

STD

+

Dirty

1113

DBL

STD

+

Dirty

1114

DBL

STD

+

WALKIN
Turan Altuntay
(1+2+2+2)

Dirty

1116

DBL

STD

+

Touched

1117

DBL

STD

+

Dirty

1118

DBL

STD

+

Clean

1119

TWNR

STD

+

Clean

1120

DBL

STD

+

Dirty

1121

DBL

STD

+

Clean

1122

DBL

STD

+

Dirty

1123

DBL

STD

+

Sun Hotels
Maria Bamford
(2+0+0+0)

Dirty

1124

DBL

STD

+

Sun Hotels
Elif Polat
(2+0+0+0)

Touched

1125

DBL

STD

+

Clean

1126

DBL

STD

+

Clean

1127

DBL

STD

+

Clean

1128

DBL

STD

+

Clean

1129

DBL

STD

+

Clean

1130

DBL

STD

+

Dirty

1131

DBL

STD

+

Clean

1132

DBL

STD

+

V18.0.197

Front Office - Folio

InHouse

Reservation Card

#76542241

Agency / Company / Individual
Expedia

Voucher No
123456

Check-In *
18/6/2025 **Wed** 15:00

Check-Out *
26/6/2025 **Thu** 11:00

Room Type *
DLX

Room Count *
1

Board Type *
AI

Nationality *
Turkey

Ad... 11-6 5-2 1-0
2 1 1 0

Preferred Bed
FRNCH

1 C... 2 C... 3 C... 4 C...
0 0 0 0

Preferred Locat...

Room
2208

Given Room Type
DLX



















Contract *
BAR1

Rate Type *
Refundable

Market
+

Segment
+

Source
...

Guests		Pricing		ProFolio		Folio		Notes				
<div><div></div><div></div><div>Total: 7</div></div>												
< All		Agency		Guest		1st Person		2nd Person		3rd Person		>
T Date		Pax No	Department	Revenue		Currency Total		Cur...	Currency Ra...		Total	Invoice Id
		<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>		<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>
18/06/2025		1	Restaurant	Beverage		2.00		GBP	1.0000		2.00	
18/06/2025		1	Restaurant	Alcohol		27.00		GBP	1.0000		27.00	
18/06/2025		1	Restaurant	Alcohol		24.00		GBP	1.0000		24.00	
18/06/2025		1	SPA	Other%20		65.00		GBP	1.0000		65.00	
18/06/2025		1	Cash			-58.00		GBP	1.0000		-58.00	
18/06/2025		0	Room	Accommodation		225.00		GBP	1.0000		225.00	
18/06/2025		1	Restaurant	Alcohol		-2.70		GBP	1.0000		-2.70	
											282.30	

Front Office - Folio



2208 Guest Folio

10.07.2025
09:29

Wanda Loft Hotel

Reservation Information

Agency : Expedia **Room Type** : DLX
Folio No : 76542241 **Arrival/Departure** : 18.06.2025 / 26.06.2025
Room No : 2208 **Voucher No** : 123456
Guest : Gizem Çelik / Kürşat Kalender
Notes :

Date	Department	Check / Doc No	Remarks	Amount - Disc.	Cur. Net	C.Rate	GBP Net
18.06.2025 09:01	Restaurant - Beverage						2.00
18.06.2025 09:01	Restaurant - Alcohol						27.00
18.06.2025 09:01	Restaurant - Alcohol						24.00
18.06.2025 09:01	SPA - Other%20						65.00
18.06.2025 09:01	Cash -						-58.00
18.06.2025 09:03	Room - Accommodation						225.00
18.06.2025 09:03	Restaurant - Alcohol						-2.70

282.30

Revenues By Currency	Taken Payments
340.30 GBP	58.00 GBP

	GBP
Debit :	343.00
Disc. :	-2.70
Rebate :	0.00
Credit :	-58.00
Balance :	282.30

Revenues By VAT Amount GBP						
Revenue	Vat1 %	Vat 2%	Vat1 Amount	Vat2 Amount	Net Total	Total
Accommodation	10	2	20.09	4.02	200.89	225.00
Alcohol	20	0	8.05	0.00	40.25	48.30
Beverage	10	2	0.18	0.04	1.79	2.00
Other%20	20	0	10.83	0.00	54.17	65.00
Total			39.15	4.05	297.10	340.30

Front Office - Management Report

Front Office - Guest Card

Guest Card

#63484805

ID Reader / Scanner

Name *

Rümeysa

Last Name *

Önal

Middle Name

Title

Mrs

Nationality

Turkey

Gender**

Female

VIP Type

VIP1

Birth Date

11/1/2000

Birth Place

Antalya

Occupation

Registration Number

Vehicle Plate

07 RO 07

Repeat

8

Grey List

Problematic

Hotel Name

Wanda Loft Hotel

Creation Date

17/3/2025

SMS Con.

WhatsApp Con.

Phone Con.

Email Con.

GDPR Con.

Call Back

Analysis

CRM

Reservation Details

Details

Loyalty

Time Share



Total Visit

13.02.2024 - 14.07.2025

8



Total Nights

13.02.2024 - 14.07.2025

38



Total Revenue

13.02.2024 - 14.07.2025

43,491.05



L.Avg.Room Rate

13.07.2025 - 14.07.2025

0 / 99.90



Bonus

13.02.2024 - 14.07.2025

10.00



Surveys Average

13.02.2024 - 14.07.2025

100



Comments

13.02.2024 - 14.07.2025

3



Preferences

13.02.2024 - 14.07.2025

0



Default	Type	Home/ Wo...	Phone / Email
<input checked="" type="checkbox"/>	Mobile Phone		+905337355705
<input checked="" type="checkbox"/>	Email		rumeysa.onal@elektra...



Defau...	Ty...	Company or Pers...	Address	Invoi...	Valid
<input checked="" type="checkbox"/>	Ho...	Rümeysa	Antalya / Türkiye	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Total: 1

Is Defa...	Type	Number	Passport Type	Serial No	Issue Date	Expire Date	Issued By	Issue Place	Issued Country
<input checked="" type="checkbox"/>	Identification ...	10101010101							DEU

Front Office - Agency Card

Travel Agency

#2206932

Agent Code *
220693

Agent Code *
BOOKING

Full Name
BOOKING

Rate Code
AVPS25

Code In Group

Representative
Kürşat KALENDER

Contact Name
Kürşat KALENDER

Position

Phone

Contact Email

Stop Sale Email

Web Key

Sector

Portal Sellers
kursat.kalender@elektroweb.com

Notes

Is Agency

Is Company

Is Virtual

Is Disabled

Use Call Center

Additional Information

Accounting Info

Other

Timeshare

Contact Address
Booking.com

Invoice Address
Booking.com

Account Code and Name
120.0050 BOOKING

Cash CliendID For Agency Reservations

Default Settings

Default Room Type
STD

Default Nationality
Germany

Default Market

Default Status

Default Source
Booking

Default Segment
Leisure Individual

Default Rate Type
Contract

Color Code
Purple

Default Payer
Agency/Company

Default Payment Type
City Ledger

Default Accom Type
Sold

Default Board
UAI

Default Currency
GBP

Default Pos Disc Group

Tax Assign Type

Agency Group
Online

Default VIP Type

Default Special States

Default Pos Limit

Checkout Time
--:--

Manual Rate and Child Conditions

Manuel Rate Enabled

1. Child = Elder Child

2. Child = Younger Child

3. Child = Baby

Guarantee and Quota Settings

Default Block

Quota Alert Mode
Ignore

Calculate Quota

General Info

Is Grey List

Grey List Reason

Front Office - Contract

ElektraWeb

Search In Menu

Setup

Reservation

Front Desk

Front Cash

Night Audit

CRM

Reputation Management

Channel Management

Contract Management

Agency Definitions

Rate Definitions

Contract, anc. Rate Codes

Rate Code Groups

Contract Details

Child Matrix Details

Contract Discounts & Supp.

Agency Discounts & Supp.

Quota

Price and Availability

Price and Availability List

Contract Wizard

Stop Sale

Standard Package Charges

Package Report

Agency Loyalty

Event Calendar

Quota and Guarantee List

Sales Approval

Commission Report

Support

Reports

Online

Room Plan

Reservation

In-House

Rack

Quick Desk

Front Cash

POS

Spa Reservation

Tasks

Mobile

EN

New Contract

Add new room type

Go to reservation page

Save

Integrated online sale channels

Room Type

STD

Room Definition

Standard Room

Board Type

HB

Code

Rate Code

AVRUPA (EUR)

15 Jul 25 / 28 Jul 25

29 Jul 25 / 11 Aug 25

12 Aug 25 / 25 Aug 25

Duplicate

Show/Hide more

Start

12/8/2025

End

25/9/2025

Rate Type

Non-Refundable

Single

51

Double

68

Triple

88.4

Quad

Ex. Bed

Bby(0-1.99)

Chd(2-5.99)

Yng(6-11.99)

34

Bby(Sing)

Chd(Sing)

Yng(Sing)

34

More

More

More

34

More

More

More

34

Delete

Copy For Different Rate Code

Duplicate For Different Room Type

Add New Period

Room Type

DLX

Room Definition

Deluxe Room

Board Type

HB

Code

Rate Code

AVRUPA

15 Jul 25 / 28 Jul 25

29 Jul 25 / 11 Aug 25

12 Aug 25 / 25 Aug 25

Duplicate

Show/Hide more

Start

15/7/2025

End

28/7/2025

Rate Type

Non-Refundable

Single

46.5

Double

62

Triple

80.6

Quad

Ex. Bed

Bby(0-1.99)

Chd(2-5.99)

Yng(6-11.99)

31

Bby(Sing)

Chd(Sing)

Yng(Sing)

31

More

More

More

31

More

More

More

31

Delete

Copy For Different Rate Code

Duplicate For Different Room Type

Add New

HOTELID: 20000 - manekse - 18.06.2025

Version : v18.0.198

v18.0.198

Online Booking Engine

Sales-Driven UX Design

Optimized user experience that guides visitors toward conversion and maximizes direct bookings.

Branded with Your Identity

Showcase your corporate colors and logo for a seamless, on-brand booking journey.

Lightning-Fast & Effortless

Designed for speed and simplicity—guests can book in just a few clicks.

Fully B2B-Ready

Supports B2B bookings, enabling agencies and partners to reserve directly through their own access.



Integrated Loyalty & Points System

Reward repeat guests with loyalty points and exclusive offers to boost retention.

Live Availability Calendar

Visual room availability chart makes planning and selection quick and transparent.

Online Booking Engine

100% SEO-Optimized

Built to rank—your booking engine is fully search-engine optimized for maximum visibility.

Ultra-Fast Load Times

Minimal loading ensures no drop-offs—especially on mobile.

Smart Pop-ups & Prompts

Convert hesitant visitors with special offers, reminders, and upsell opportunities.

Upsell Extras & Add-Ons

Promote additional services like spa treatments, airport transfers, or late checkout during booking.

"Decide Now, Pay Later" Option

Encourage more bookings by allowing guests to reserve today and pay at a later time.

Flexible Payment Methods

Supports multiple currencies and rich payment options including cards, wallets, and bank transfers.

Customizable Guest Information Fields

Collect only the data you need—fully configurable input fields for smooth booking flow.

Guest Login & Personalized Profiles

Let guests create profiles, manage bookings, and enjoy a more personalized experience.



The Castle Hotel

St Pierre Park, Chepstow NP16 6YA, / London, England, United Kingdom



✉ thecastlehotel@easypms.com

☎ +44 20 3290 2712

✓ Max Child Age: 12

✓ Max Adult: 6

✓ Min Pay: 25%

Hotel is close to recreation area with shopping malls, restaurants, cafés and military museum ship. Scheduled free shuttle service to/from airport & different points in city, internet and free parking are available...

Checkin Date
20/1/2020

Night
1

Checkout Date
21/1/2020

2

🔍 Room Search



Standart Room

Standard rooms have balcony and Courtyard rooms have a terrace facing to the atrium (swimming pool area). Baby cot is available.



✂ RO ⓘ

319⁹¹
GBP
Amount Per Room

▼ Daily Prices

Select Room
1

Book >

Continue Reservation

Clear Basket

Standart Room



St Pierre Park, Chepstow NP16 6YA,

Checkin Date 01:00
16 Jan 2020

Checkout Date 11:00
17 Jan 2020


Online Booking Engine - For Chain Hotels

W

irem.dinc@elektroweb.com

05301710755

English



hotel

Please Choose

Checkin


Checkout

Night

Adult 2

Child 0

Search



Hotel Starfish


Kusadasi, Turkey

Kadınlar Denizi 09400 Kuyusu/ Aydın

+905367130191

kursat.kalender@talyabilisim.net

Book



Wanda Suits

Antalya, Turkey

★★★★

Teknokent

+905367130191


gizem.guzey@elektroweb.com

Book

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Agreements

© 2025 - Wanda is the official reservation site.



Channel Manager

Direct Two-Way Connection to All Major OTAs

Seamlessly integrated with top online travel agencies—your PMS talks directly to all major channels.

Real-Time Price & Availability Sync

Any change in rates or availability is instantly pushed across all connected channels—no delays, no double bookings.

Instant Reservation Capture

Online reservations flow directly into the PMS in real time, eliminating manual entry and ensuring accuracy.



Channel Manager

Flexible Discount Management

Define and apply promotions directly in Elektraweb or tailor them per channel—your strategy, your control.

Automatic Handling of Modifications & Cancellations

Every update, change, or cancellation is automatically reflected across systems—keeping your availability always accurate.

Full Control Over Rules & Policies

Cancellation terms, minimum stays, and other booking conditions are instantly shared with every connected OTA.

Automated Dynamic Pricing

Room rates adjust automatically based on occupancy and demand—maximize revenue without lifting a finger.

Intelligent Price Error Detection

Smart validation logs the daily price at the time of booking and flags discrepancies—helping prevent costly mistakes.

Custom Pricing by Channel & Date Range

Set unique rate strategies per channel or for specific periods—perfect for campaigns, events, or market segmentation.

Channel Manager - Pricing Operation

HotelAdvisor

Support

Online

Quick Setup

Channels

Room Plan

Reservation

In-House

Rank

Quick Desk

Front Cash

POS

Quick Pos

Spa Reservation

Tasks

Mobile

Accounting

Stock

Booking Site

Update Your Pms

From Date 23/7/2025 To Date 29/8/2025

114 price records for 3 room types (Jul 23 - Aug 29, 2025)

Room Type	Occupancy	Wed Jul 23
DLX (DLX)	Base Rate	\$5,000
	Single	\$5,000
	Double	\$5,000
	Triple	-
	Quad	-
PRM (PRM)	Base Rate	\$6,000
	Single	\$6,000
	Double	\$6,000
	Triple	-
	Quad	-
SPR (SPR)	Base Rate	\$4,000
	Single	\$4,000
	Double	\$4,000
	Triple	-
	Quad	-

Selection: Click row - Drag dates - Ctrl-Click individual

Bulk Editor

Create powerful pricing operations across multiple rooms and dates with advanced templates and automation.

QUICK TEMPLATES

Weekend Premium
Apply premium rates for Friday-Sunday
+25%

Early Bed
Advanced booking discount
-15%

Last Minute
Fill remaining inventory
-30%

RECENT OPERATIONS

Weekend Premium Applied
3 rooms • 8 days ago

Seasonal Adjustment
5 rooms • 2 days ago

Last Minute Discount
2 rooms • 5 days ago

Pricing Operations

Configure and execute bulk pricing changes across your inventory

Operation

Fixed Price

Percentage

Add Amount

Target Selection

Room Types
PRM

From 31.07.2025 To 07.08.2025

Select Days
Sun Mon Tue Wed Thu Fri Sat

Operation Values

BASE	SINGLE	DOUBLE	TRIPLE	QUAD	EX.BED
1500	850	1350	0	0	0

+ Add Operation

Operations Queue

ROOM TYPE	FROM	TO	BASE RATE	SINGLE	DOUBLE	TRIPLE	QUAD	EX.BED	ACTIONS
DLX	Jul 23	Jul 30	\$1,200	\$750	\$1,200	-	-	-	Copy For Room Type Next Period Edit Remove
DLX	Jul 31	Aug 07	\$1,400	\$800	\$1,300	-	-	-	Copy For Room Type Next Period Edit Remove
PRM	Jul 31	Aug 07	\$1,500	\$850	\$1,350	-	-	-	Copy For Room Type Next Period Edit Remove

FILTER BY ROOM TYPE Type to filter room types... Remove All

3 operations • 1 room type • 8 days

Cancel Apply All Operations

Price Calculator

Bulk Edit

Search

Current Selection

PRM - Base Rate
Room selected - Choose dates to continue

Pricing Changes

Set Price: \$ amount

Percent: +15 or -20

Add/Sub: +500 or -200

Clear Add to Cart

Pricing Changes Cart

No changes in cart yet.
Add pricing changes to review before confirming.

0 CHANGES 0 CELLS \$0.00 / 100% I

Review changes before confirming

Export Clear Cart Confirm All

Channel Manager - Channels

HotelAdvisor

Dashboard

Online

On Rate

POS

Spa Reservation

Marketing

Book

Filters

Search channels...

STATUS

All (11)

Active (9)

Inactive (2)

CHANNEL TYPE

All (11)

Premium (4)

Standard (7)

OVERVIEW

31 TOTAL

20 ACTIVE 65%

20 CONNECTED 65%

10 PREMIUM

22 CONNECTIONS

11 INACTIVE

Booking.com

(+)

3 Active Connections

Manage + Add

Google

(+)

1 Active Connection

Manage + Add

Expedia

(+)

1 Active Connection

Manage + Add

airbnb

(+)

1 Active Connection

Manage + Add

agoda

(+)

1 Active Connection

Manage + Add

odamax

(+)

1 Active Connection

Manage + Add

gezinomi

(+)

1 Active Connection

Manage + Add

Setur

(+)

1 Active Connection

Manage + Add

exely

(+)

1 Active Connection

Manage + Add

HalalBooking

(+)

1 Active Connection

Manage + Add

HOTELWORLD

(+)

1 Active Connection

Manage + Add

otelriyat.com

(+)

1 Active Connection

Manage + Add

MR&MRS SMITH

(+)

1 Active Connection

Manage + Add

paxinnight.com

(+)

1 Active Connection

Manage + Add

Prime Travel

(+)

1 Active Connection

Manage + Add

SoHolidays

(+)

1 Active Connection

Manage + Add

adonis.com

(+)

1 Active Connection

Manage + Add

HOTEL LINKAGE PRO

(+)

1 Active Connection

Manage + Add

H Hotel Store

(+)

1 Active Connection

Manage + Add

HyperGuest

(+)

1 Active Connection

Manage + Add

Ctrip

Ready to Connect

+ Connect

hotelbeds

Ready to Connect

+ Connect

butikotels

Ready to Connect

+ Connect

Halalholidaycheck

Ready to Connect

+ Connect

kiralama takvimi

Ready to Connect

+ Connect

BookLogic

Ready to Connect

+ Connect

dnata

Ready to Connect

+ Connect

hoojoozat.com

Ready to Connect

+ Connect

HotelRunner

Ready to Connect

+ Connect

SiceMinder

Ready to Connect

+ Connect

tbo.com

Ready to Connect

+ Connect

TR

v18.0.178

Channel Manager - Dashboard

HotelAdvisor

Destek

Online

İhaz Kurulum

Kanallar

Oda Planı

Riziko Yönetim

Konaklayan

Rezervasyon

İşletim

On Kasa

POS

İhaz POS

Spa Hizmetleri

İşletim

Mobile

Münasip

Stok

Rezervasyon

TR

🔔

🔒

🔄

Update Options 1 active

Term 23, 2025 - Term 24, 2025

Channels

Availability

Price

Restriction

Room Type

Rate Type

Term 23, 2025 - Term 24, 2025

Clear all

Preview

Send

This Year Until Today 423

EUR 10,089.64 €

59 reservations

-38.9%

TRY 2,502,479.82 ₺

364 reservations

+51.7%

Last Year Until Today 447

EUR 16,492.70 €

124 reservations

TRY 1,649,940.03 ₺

323 reservations

Channel Performance 67

2025 June

Expedia 22.4% 15

Booking.com 10.4% 13

JollyTur 18.4% 13

TatilBudur 18.4% 13

odamox 17.3% 12

TatilSepeti 1.3% 1

Occupancy Overview

0-45% 50-65% 70-85% 90-100%

Room Type

July 2025

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1 Occupancy Available 0%	2 Occupancy Available 0%	3 Occupancy Available 0%	4 Occupancy Available 0%	5 Occupancy Available 0%
6 Occupancy Available 0%	7 Occupancy Available 0%	8 Occupancy Available 0%	9 Occupancy Available 0%	10 Occupancy Available 0%	11 Occupancy Available 0%	12 Occupancy Available 0%
13 Occupancy Available 0%	14 Occupancy Available 0%	15 Occupancy Available 0%	16 Occupancy Available 0%	17 Occupancy Available 0%	18 Occupancy Available 0%	19 Occupancy Available 0%
20 Occupancy Available 0%	21 Occupancy Available 0%	22 Occupancy Available 0%	23 Occupancy Available 82% 1	24 Occupancy Available 100% 0	25 Occupancy Available 67% 4	26 Occupancy Available 92% 1
27 Occupancy Available 42% 7	28 Occupancy Available 33% 8	29 Occupancy Available 33% 8	30 Occupancy Available 42% 7	31 Occupancy Available 42% 7		

Today's Reservations 1

ayşe akan

2250911631

Reservation

Failed 0

Successful 8

Expedia Oct 11, 2025 00:00

Booking.com Oct 11, 2025 00:00

Odamax Oct 11, 2025 00:00

Google Oct 11, 2025 00:00

Setur

Monthly Performance Analysis

Year over year comparison

January 1.9% 2025	February -38.5% 2025	March 14.3% 2025	April 42.6% 2025	May 37.3% 2025	June -29.5% 2025
Current (2025): 55 Previous (2024): 54	Current (2025): 40 Previous (2024): 65	Current (2025): 72 Previous (2024): 63	Current (2025): 71 Previous (2024): 50	Current (2025): 70 Previous (2024): 51	Current (2025): 67 Previous (2024): 95
July -90.0% 2025	August 2025	September 2025	October 2025	November 2025	December 2025
Current (2025): 48 Previous (2024): 96	Current (2025): 0 Previous (2024): 86	Current (2025): 0 Previous (2024): 70	Current (2025): 0 Previous (2024): 51	Current (2025): 0 Previous (2024): 42	Current (2025): 0 Previous (2024): 33

Y18.5.178

Channel Manager - Mapping Page

HotelAdvisor

Support

Online

Quick Setup

Channels

Room Plan

Reservation

Hotels

Room

Quick Desk

Front Desk

POS

Quick PMS

Spa Reservation

Tools

Mobile

Accounting

Stock

Booking Site

EN

Filters

Search channels...

STATUS

Active (28)

Active (28)

Inactive (15)

CHANNEL TYPE

Premium (16)

Standard (21)

OVERVIEW

31 TOTAL

20 ACTIVE 65%

20 CONNECTED 65%

10 PENDING

22 CONNECTIONS

11 INACTIVE

Booking.com

3 Active Connections

Manage + Add

exely

1 Active Connection

Manage + Add

adonis.com

1 Active Connection

Manage + Add

kiralama takvimi

Ready to Connect

+ Connect

Booking.com

Configure hotel mapping and synchronization

Step 3 of 5 - Room Mapping

Connection Setup

Main Settings

Room Mapping

Rate Mapping

Summary

Room Type Mapping

3 rooms

Channel Rooms → Hotel Room Types

Search room types... AI Advisor

Mapped: 3/3

Clear All

Channel Room	Hotel Room Type	Status
54354502 Deluxe Double Room	Deluxe Double Room	Mapped
54354503 Premium Double Room	Premium Double Room	Mapped
54354501 Superior Double Room	Superior Double Room	Mapped

3 Total Rooms

3 Mapped

0 Pending

Status

Room Mapping Tips:

- Each channel room must be mapped to exactly one hotel room type
- Use the search function to quickly find specific rooms
- AI Advisor provides intelligent mapping suggestions based on room names and characteristics
- Auto Match uses name similarity algorithms for quick bulk mapping
- Room mappings are used in the next step for rate mapping
- All rooms must be mapped before proceeding to the next step

Previous

Next: Rate Mapping

Cancel

amax

1 Active Connection

Manage + Add

gezinomi

1 Active Connection

Manage + Add

Setur

1 Active Connection

Manage + Add

night.com

1 Active Connection

Manage + Add

Prime Travel

1 Active Connection

Manage + Add

SoHolidays

1 Active Connection

Manage + Add

elbeds

Ready to Connect

+ Connect

butikotels

Ready to Connect

+ Connect

Halalholidaycheck

Ready to Connect

+ Connect

iceMinder

Ready to Connect

+ Connect

tbo.com

Ready to Connect

+ Connect

v16.0.176

Channel Manager - Prices

HotelAdvisor

Support

Online

Quick Setup

Channels

Room Plan

Reservation

In-House

Rack

Quick Desk

Front Cash

POS

Quick Pos

Spa Reservation

Tasks

Mobile

Accounting

Stock

Booking Site

EN

Update Your Pms

From Date
23/7/2025

To Date
29/8/2025

Select Room Types

Rate Code: TRY

Price Calculator

Bulk Edit

Search

114 price records for 3 room types (Jul 23 - Aug 29, 2025)

PRM - Base Rate selected - Drag across dates or Ctrl+Click to add individual dates (6 already in cart)

Export Excel

2

Room Type	Occupancy	Wed Jul 23	Thu Jul 24	Fri Jul 25	Sat Jul 26	Sun Jul 27	Mon Jul 28	Tue Jul 29	Wed Jul 30	Thu Jul 31	Fri Aug 01	Sat Aug 02	Sun Aug 03	Mon Aug 04	Tue Aug 05	Wed Aug 06	Thu Aug 07	Fri Aug 08	Sat Aug 09
DLX (DLX)	Base Rate	\$5,000	\$5,000	\$5,500	\$7,250	\$6,000	\$6,000	\$6,000	\$5,000	\$5,000	\$5,500	\$7,250	\$5,000	\$5,000	\$5,000	\$5,000	\$5,000	\$5,500	\$7,250
	Single	\$5,000	\$5,000	\$5,500	\$7,250	\$5,000	\$5,000	\$5,000	\$5,000	\$5,000	\$5,500	\$7,250	\$5,000	\$5,000	\$5,000	\$5,000	\$5,000	\$5,500	\$7,250
	Double	\$5,000	\$5,000	\$5,500	\$7,250	\$5,000	\$5,000	\$5,000	\$5,000	\$5,000	\$5,500	\$7,250	\$5,000	\$5,000	\$5,000	\$5,000	\$5,000	\$5,500	\$7,250
	Triple	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Quad	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Extra Bed	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
PRM (PRM)	Base Rate	\$6,000	\$6,000	\$6,500	\$8,500	\$6,100	\$6,100	\$6,100	\$6,100	\$6,100	\$6,500	\$8,500	\$6,000	\$6,000	\$6,000	\$6,000	\$6,000	\$6,500	\$8,500
	Single	\$6,000	\$6,000	\$6,500	\$8,500	\$6,000	\$6,000	\$6,000	\$6,000	\$6,000	\$6,500	\$8,500	\$6,000	\$6,000	\$6,000	\$6,000	\$6,000	\$6,500	\$8,500
	Double	\$6,000	\$6,000	\$6,500	\$8,500	\$6,000	\$6,000	\$6,000	\$6,000	\$6,000	\$6,500	\$8,500	\$6,000	\$6,000	\$6,000	\$6,000	\$6,000	\$6,500	\$8,500
	Triple	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Quad	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Extra Bed	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
SPR (SPR)	Base Rate	\$4,000	\$4,000	\$4,500	\$5,750	\$4,000	\$4,000	\$4,000	\$4,000	\$4,000	\$4,500	\$5,750	\$4,000	\$4,000	\$4,000	\$4,000	\$4,000	\$4,500	\$5,750
	Single	\$4,000	\$4,000	\$4,500	\$5,750	\$4,000	\$4,000	\$4,000	\$4,000	\$4,000	\$4,500	\$5,750	\$4,000	\$4,000	\$4,000	\$4,000	\$4,000	\$4,500	\$5,750
	Double	\$4,000	\$4,000	\$4,500	\$5,750	\$4,000	\$4,000	\$4,000	\$4,000	\$4,000	\$4,500	\$5,750	\$4,000	\$4,000	\$4,000	\$4,000	\$4,000	\$4,500	\$5,750
	Triple	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Quad	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Extra Bed	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Weekend

High Price (\$8000)

Selected

In Cart (Modified)

Price Updated

Selection:
Click row -> Drag dates -> Ctrl-Click individual

Cart:
Add changes to cart before confirming

Shortcuts:
ESC to clear -> Ctrl+Click for multi-select

Colors:
Orange = Weekend -> Red = High Price -> Green = Special

Cart Items:
Disabled cells (all) until removed from cart

Current Selection

PRM - Base Rate
Room selected - Choose dates to continue

Pricing Changes
Set Price: \$ amount
Percent: +15 or -20
AddSub: +500 or -200
Clear Add to Cart

Pricing Changes Cart

DLX - Base Rate
7/23/25, 10:31 AM
Dates: Jul 27, Jul 28, Jul 29
Changes: Set: \$6,000
Impact: Avg impact: \$1,000
Cells affected: 3

PRM - Base Rate
7/23/25, 10:31 AM
Dates: Jul 28 to Jul 31
Changes: +\$100
Impact: Avg impact: \$100
Cells affected: 6

2 CHANGES
9 CELLS
\$3,600 EST. IMPACT
Review changes before confirming
Export Clear Cart Confirm All

v18.0.178

Channel Manager - Sent Data

HotelAdvisor

SupportOnlineQuick SetupChannelsRoom PlanReservationIn-HousePackQuick DeskPrint CashPOSQuick PosSpa ReservationTasksMobileAccountingStockBooking Site

Filter Options

Channel Code

Booking, Expedia, Google, jollytur,...

Type

AvailabilityPriceRestriction

Status

SuccessFailedYükleniyor

Overview

Completion100%

Total27Success22Error5

Update Options13 active

Tem 23, 2025 - Tem 24, 2025

Booking.com - 543545

Expedia - 6438296

Google - 7832

JollyTur - 14451

Odamax - 278426

OtelzV2 - 5065

Setur - 182070

TatilBudur - Ada Palas

TatilSepeti - 4052

Availability

Price

Restriction

Reset

<div>Booking.com</div> <div>1052</div> <div>Availability</div> <div>Successfully sent</div> <div>Sent Data</div>	<div>Expedia</div> <div>1087</div> <div>Availability</div> <div>Successfully sent</div> <div>Sent Data</div>
<div>Price</div> <div>Successfully sent</div> <div>Sent Data</div>	<div>Price</div> <div>Successfully sent</div> <div>Sent Data</div>
<div>Restriction</div> <div>Successfully sent</div> <div>Sent Data</div>	<div>Restriction</div> <div>Successfully sent</div> <div>Sent Data</div>

<div>Google</div> <div>8947</div> <div>Availability</div> <div>Successfully sent</div> <div>Sent Data</div>	<div>Jolly</div> <div>13372</div> <div>Availability</div> <div>Successfully sent</div> <div>Sent Data</div>
<div>Price</div> <div>Successfully sent</div> <div>Sent Data</div>	<div>Price</div> <div>Successfully sent</div> <div>Sent Data</div>
<div>Restriction</div> <div>Successfully sent</div> <div>Sent Data</div>	<div>Restriction</div> <div>Successfully sent</div> <div>Sent Data</div>

<div>odamax</div> <div>1380</div> <div>Availability</div> <div>Successfully sent</div> <div>Sent Data</div>	<div>otelz</div> <div>26597</div> <div>Availability</div> <div>Successfully sent</div> <div>Sent Data</div>
<div>Price</div> <div>Successfully sent</div> <div>Sent Data</div>	<div>Price</div> <div>Successfully sent</div> <div>Sent Data</div>
<div>Restriction</div> <div>Successfully sent</div> <div>Sent Data</div>	<div>Restriction</div> <div>Successfully sent</div> <div>Sent Data</div>

<div>Setur</div> <div>20077</div> <div>Availability</div> <div>Successfully sent</div> <div>Sent Data</div>	<div>tatilbudur.com</div> <div>Ada Palas</div> <div>Availability</div> <div>Successfully sent</div> <div>Sent Data</div>
<div>Price</div> <div>Successfully sent</div> <div>Sent Data</div>	<div>Price</div> <div>The following RatePlanId is passive: 50534, 1</div> <div>Solution</div>
<div>Restriction</div> <div>Successfully sent</div> <div>Sent Data</div>	<div>Restriction</div> <div>The following RatePlanId is passive: 50534, 1</div> <div>Solution</div>

1052

1087

8947

13372

1380

26597

20077

Ada Palas

Booking.com

Expedia

Google

Jolly

odamax

otelz

Setur

tatilbudur.com

Successfully sent

Successfully sent

Successfully sent

Successfully sent

Successfully sent

Successfully sent

Successfully sent

Successfully sent

Successfully sent

The following RatePlanId is passive: 50534, 1

The following RatePlanId is passive: 50534, 1

Sent Data

Sent Data

Sent Data

Sent Data

Sent Data

Sent Data

Sent Data

Sent Data

Sent Data

Solution

Solution

v19.0.179

Sales & Catering

Designed to manage every stage of the MICE (Meetings, Incentives, Conferences, and Events) process, Elektraweb's Sales & Catering module helps hotels capture more business, streamline operations, and gain full visibility into event performance—from the first lead to post-event analysis.

End-to-End Lead Management

Track and nurture all MICE inquiries with a centralized lead follow-up system—turn every opportunity into revenue.

Professional, Tailored Price Proposals

Generate detailed and customizable price offers for meetings, banquets, and group events with ease.

Convert or Analyze

Close deals efficiently—or if not, record and evaluate lost opportunities to continuously improve sales strategies



Sales & Catering

Win/Loss Analysis with Competitor Insights

Understand why a proposal was accepted or declined, including which competitor won the business—turn lost deals into future wins.

Integrated Room & Venue Reservations

Book guest rooms, meeting spaces, and banquet halls in a single interface—fully synchronized with PMS availability.

Smart Banquet Planning & Event Scheduling

Plan every detail—from room setup to F&B menus—ensuring flawless execution for weddings, galas, and corporate events.

Automated Work Orders & Task Management

Issue internal memos and coordinate tasks across departments to align teams and timelines.

Group Booking & Block Management

Easily manage block allocations, special group rates, and release policies for large bookings.

Guest Name Lists & Automatic Room Assignment

Upload guest lists and let the system handle room allocation intelligently, saving time and avoiding conflicts.

Sales & Catering - Sales Project

ElektraWeb

Search In Menu

Setup

Reservation

Front Desk

Front Cash

Night Audit

CRM

Channel Management

Contract Management

Sales and Marketing

Sales Projects

Sales Blocks

Banquet

Meeting Calendar

Meetings

Sales Rep Calendar

Payment Plans

Offers

Sale Call Comments

Sales Budget Management

Call Center

Call Center 2

Housekeeping

HOTELID: 26795 - c.tankut - 25.06.2025
Version : v18.0.197

Support Reports Online Room Plan Reservation In-House Rack Quick Desk Front Cash POS Spa Reservation Tasks Mobile Accounting Stock

Sales Projects

+ Edit Delete Print Filter Refresh Calendar

Filters

Project Start Date

Project End Date

First Creation Date

End Creation Date

First Start Date

End Start Date

First Call Again

End Call Again

Total: 5

Definite	Tentative	Pending	Optional	Canceled	Lost	All	All - Canceled - Lost							
Id	Type	Status	Start Date	End Date	Project Name	Sales Representative	Creation Date	Agency Name	Agency Contact	Pack...	At...	Res.	Bl...	B
153,567	Banquet	Definite	11/07/2025	11/07/2025	Digiverse	Aylin Karakaya	10/07/2025	ets tur				0	0	
153,566	Banquet	Definite	10/07/2025	10/07/2025	Biletmio	Ali Akgül	10/07/2025	ets tur				0	0	
153,562	Group	Definite	10/07/2025	10/07/2025	Viofun	Cankut Tankut	10/07/2025	WALKIN Aliakg				0	0	
153,561	Group	Definite	10/07/2025	12/07/2025	ElektraWeb	Ali Akgül	10/07/2025	Gezinomi				0	0	
85,852	Group	Definite	12/11/2023	15/11/2023	Talya Bilişim		12/11/2023	WALKIN Aliakg				0	0	

v18.0.197

Sales & Catering - Sales Project

ElektraWeb

Search In Menu

Setup

Reservation

Front Desk

Front Cash

Night Audit

CRM

Channel Management

Contract Management

Sales and Marketing

Sales Projects

Sales Blocks

Banquet

Meeting Calendar

Meetings

Sales Rep Calendar

Payment Plans

Offers

Sale Call Comments

Sales Budget Management

Call Center

Call Center 2

Housekeeping

Sales Project

#153561

Project and Reservations Details

Date and Analysis

Packages

Payment Plan

Folio Routing

Cancellation & Option Rules

Project Details

Project Name *
ElektraWeb

Project ID *
153561

Agency / Company / Individual
ElektraWeb

Company Name

Start Date *
10/7/2025

End Date
12/7/2025

Country

Release D...
0

Type *
Group

Sales Representative
Ali Akgül

Board Type

Rate Type

Rate Code

Calculate From R...

Stat...
Definite

Banquet S...

Pay...
City Ledger

Currency *
EUR

Room Price

Market

Source

Group Folio

Reservations Details

1. Tasks

2. Offers

3. Reservations

4. Reservations Name List

5. Banquets

6. Sales Block

7. Reservation Reservation

8. Folio Trans

+

Total: 1

Meeting Start	Client Contact	Place	Meeting Type	Sales Repres...	Status	Summary
10/07/2025 09:45	Talya Billigim	Phone	Ali Akgül	positive	We had a successfull meeting with the customer.	

Total: 5

End Call Again

At...	Res.	Bl...	B
0	0		
0	0		
0	0		
0	0		
0	0		

HOTELID: 26795 - c.tankut - 25.06.2025

Version : v18.0.197

Sales & Catering - Meeting Calender

Meeting Calendar

Date
10/7/2025

Filter Resources

Filter Events

Satış Temsilcisi

10 July

08:0009:0010:0011:0012:0013:0014:0015:0016:0017:00

Ali Akgül

ElektraWeb - Phone - 10:26

Viofun Web - DEMO meeting for the next sales project.

Aylin Karakaya

Biletmio Visit - Başanlı bir planlama

Cankut Tankut

Talya Bilgişim Research - Yapılacak olan satış toplantısı adına firm

v18.0.0

Sales & Catering - Banquet Calendar

ElektraWeb

Reputation Management

Mobile Application

Channel Management

Contract Management

Sales and Marketing

Sales Projects

Sales Blocks

Banquet

Banquet Calendar

Banquet Agreements

Banquet Menues

Equipment Availability

Meeting Calendar

Meetings

Sales Rep Calendar

Payment Plans

Offers

Sale Call Comments

Sales Budget Management

Call Center

Call Center 2

Housekeeping

Invoice

Accounting

Fixed Assets

HOTELID: 28214 - c.tankut - 04.07.2025

Version : v18.0.198

Support

Reports

Online

Room Plan

Reservation

In-House

Rack

Quick Desk

Front Cash

POS

Spa Reservation

Tasks

Mobile

Accounting

Stock

EN

Banquet Calendar

< >

Date

10/7/2025

Banquet Saloon

Banquet Type

Banquet Status

Salon	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	01	02	0
Asgard	10:19																								
Olympos																									
Hadrian																									

v18.0.198

Task Management

Centralized Task Management

Manage all daily duties, periodic maintenance, guest requests, and emergency repairs in a single, smart system.

Mobile-First for Field Teams

Staff use the mobile app on the go to receive, update, and complete tasks—ensuring real-time responsiveness.

Instant Notifications

As soon as a task is assigned, the responsible team members are instantly notified on their mobile devices.

Real-Time Tracking & Alerts

Automatically logs start time, due time, and completion time, while overdue tasks trigger alerts to prevent service gaps.



Task Management

Manager Access via Mobile

Supervisors and managers can assign tasks, monitor progress, and review completed work from anywhere—directly via the mobile app.

Completion Verification & Inspections

Tasks conclude with a quality check to ensure all work meets hotel standards.

Photo Documentation (Before & After)

Visual proof of completed tasks is captured and stored, supporting maintenance, housekeeping, and audits.

Sequential (Composed) Task Automation

Trigger multi-step tasks automatically in the right order—streamlining workflows across departments.

Failure Logging & Root Cause Insights

Track incidents and analyze failure reasons to improve efficiency and reduce recurring issues.

Inventory & Cost Control

Materials, parts, and time spent are recorded within the task—providing complete operational cost transparency.

Task Management - Task Dashboard

ElektraWeb

- Call Center 2
- Housekeeping
- Invoice
- Accounting
- Fixed Assets
- Stock and Inventory
- Purchasing
- Customer Order
- POS
- Mobile Screens
- Technical Service
- Security Service
- Bell Desk
- Food And Beverage
- Operation Management
 - Task Status
 - Task Dashboard
 - Tasks
 - Group Hotel Tasks
 - Quick Booking
 - Task Calendar
- Hotel Transfer
- Online Guest Operations
- Spa
- Digital Menu
- Property Owner
- Time Share
- Observer
- Reports
- User Profile
- Project Management
- GSTC Certification
- Golf

Upgrade Version

HOTELID: 20000 - menekse - 18.06.2025
Version : v18.0.198

- Support
- Reports
- Online
- Room Plan
- Reservation
- In-House
- Rack
- Quick Desk
- Front Cash
- POS
- Spa Reservation
- Tasks
- Mobile
- Accounting
- Stock

- EN
- Report
- Print
- Task Count

Task Dashboard

General Info

Start Date
16/5/2025



End Date
18/6/2025



Total Task Count
288

Print



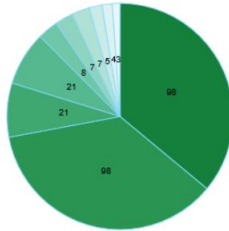
Report



Task Management

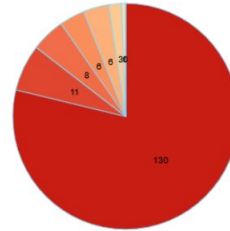
Tasks

- Room Cleaning (98)
- Comment (98)
- HK Temizlik (21)
- Room Pillow Request (21)
- A La Carte Reservations (8)
- VIP Setup (7)
- Housekeeping Note (7)
- Front Desk Note (5)
- F&B Note (4)
- VIP Service (3)

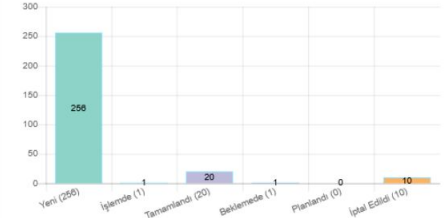


Task Department

- Housekeeping (130)
- Guest Relations (11)
- Food and Beverage (8)
- Front Office (8)
- Technical Service (8)
- Kitchen (3)
- Accounting (1)
- null (0)

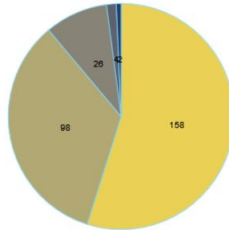


Task Status



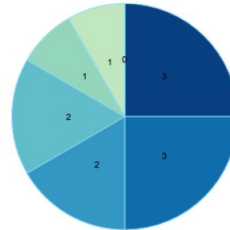
Task Type

- Talep (158)
- Yorum (98)
- Prosedür (26)
- Anıza (4)
- Problem (2)



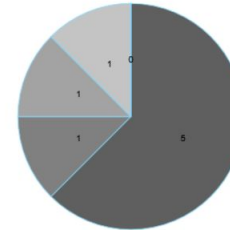
Task Location

- 105 (3)
- 2208 (3)
- 101 (2)
- 108 (2)
- 103 (1)
- Lobby (1)
- null (0)



Users

- HK (5)
- fashion (1)
- GG (1)
- meneksebinici (1)
- null (0)



Task Management - Task Record

[illegible]

Agency Bonus System

Elektra's Agency Bonus System is a fully integrated pre-booking and loyalty platform that strengthens your cooperation with travel agencies, increases repeat business, and improves occupancy forecasting accuracy.

Agencies earn bonus points by logging their reservations via a dedicated online portal. In return, they prioritize your property when making sales. You gain early access to reservations not yet entered into the system, boosting your forecast and revenue planning.

With full PMS integration and a user-friendly interface, Elektra transforms agency loyalty into a revenue-driving, operationally efficient tool—delivering more bookings, better forecasts, and stronger partnerships.



Agency Bonus System

Key Advantages of Elektraweb's Agency Bonus System

Seamless Integration: No need for separate rate or allotment entries. The system uses your existing Elektra PMS data.

Real-Time Matching: Pre-bookings submitted by agencies are automatically matched with actual PMS reservations—enabling immediate discrepancy detection and accurate forecasting.

Loyalty Points That Drive Sales: Bonus points can be redeemed for new bookings or hotel services (e.g. spa, transfer), increasing agency engagement and revenue.

Smart Agency Panel: Agencies can:

- Enter reservations,
- Communicate directly with the hotel,
- Request changes or cancellations,
- Track their earned bonuses post check-in/out.

Advanced Reporting & Control: Hotel managers can monitor unreported bookings, agency performance, and bonus costs with Elektra's built-in analytics—offering insights no other loyalty system provides.

No Duplicate Data Entry: All pricing and availability are already in your PMS—eliminating the risk of manual errors or duplicate records.



Login

Welcome to Wanda Bonus System

E-Mail

Password



[Forgot Password](#)

Login

[Register](#)



Agency Bonus System - Profile

< Wanda Loft Hotel

support@elektraweb.com

0812 3640 565

English

Helvacı Gizem



My Account

Spend Bonus

Bonus Reservation

Dashboard

? FAQ

Chat

★ 50110
Total Points

★ 529
Used Points

★ 49581
Remaining Points

My Account

New Reservations 0

Old Reservations 0

My Points 9

My Promotions 0

WANDA STORE

Reservation List

My Account

Name
Helvacı

Last Name
Gizem

Phone
+905523464008

E-mail
gnygzy@gmail.com

Address

Country

City

Subcity

Address

Save

Agency Bonus System - Reservation

< Wanda Loft Hotel

support@elektraweb.com

0812 3640 565

English

TRY

Helvacı Gizem

My Account

Spend Bonus

Bonus Reservation

Dashboard

FAQ

Chat

▼ Bonus Reservation Entry

hotel Wanda Suits	Tour Operator	Title Mrs	Name Alicia	Last Name Herper	Age if Chd
Sale Date 22.07.2025 15:27	Voucher No	Child	Claudia	Herper	8
Checkin 28.07.2025	Checkout 01.08.2025	Address Sidney		City Sidney	
Adult 1	Child 1	Reservation Notes			
Nationality Austria	Room Type Presidential Suite				
Pansion Type Westdoor BB oda ve kahvaltı					
Airport					
		Save		Cancel	

▼ Reservation List

hotel	Matched	Reservation Status	Voucher No	Sale Start/End Date	
All	<input type="checkbox"/>	All		gg.aa.yyyy	gg.aa.yyyy
					Search

	Status	Information	Hotel Name	Guest	Reservation Date	Agency	Voucher No	Checkin	Checko
✕	Waiting		Wanda Loft Hotel	Gizem Helvacı	14.05.2025 11:54	ANEX		13.06.2025	28.06.2025
✕	Matched		Wanda Loft Hotel	Gizem Helvacı / Güney Güzey	11.08.2025 11:28	TUI K		16.06.2025	20.06.2025

Agency Bonus System - Dashboard

< Wanda Loft Hotel

support@elektraweb.com

0812 3640 565

English

Helvacı Güzem



My Account

Spend Bonus

Bonus Reservation

Dashboard

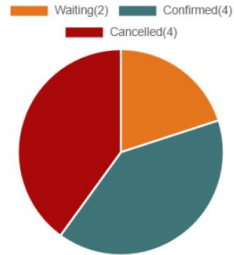
FAQ

Chat

Reservation

Bonus Reservations Made For the Last Year

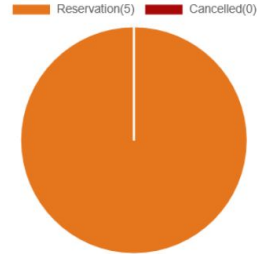
Waiting : 2 Confirmed : 4 Cancelled : 4 Total : 10



Extra Services

Reservations added in the last 365 days

Reservation 5
Cancelled 0



Bonus

Total Points 50.110 €
Used Points 528,54 €
Remaining Points 49.581,46 €
Total Estimated Bonus 0 €

Remaining Points 49.581,46 €

Tour Operator Integration

Automated Booking Import:

No more logging into different tour operator portals to check reservations one by one. Elektraweb automatically reads bookings from tour operators and transfers them directly into your PMS.

Real-Time Rate Comparison:

The system compares incoming reservation prices with your hotel's current rates, allowing you to approve or reject each booking based on profitability.



Tour Operator Integration

Approval-Based Processing:

You stay in control — reservations are only confirmed and imported after your approval.

Instant Confirmation Feedback:

Once a booking is accepted, Elektraweb instantly sends confirmation back to the tour operator, ensuring smooth communication and guest satisfaction.

Avoid Double Bookings and Errors:

Automated data transfer eliminates the risk of human error, duplicate entries, or missed reservations.

Faster Operations, Less Labor:

Save valuable staff time and reduce manual workload, enabling your team to focus on guest experience instead of repetitive data entry.

Compatible with Major Tour Operators:

Proven integrations with industry leaders like TUI, Anex, Pegas, and Odeon ensure broad coverage for your property.

Boost Operational Efficiency:

Integrated workflows speed up processing, enhance accuracy, and increase your overall booking responsiveness.

Tour Operator Integration

ElektraWeb

Search In Menu

Setup

Reservation

Front Desk

Front Cash

Night Audit

CRM

Reputation Management

Channel Management

Channel Manager Panel

Price And Availability

Channel Reservations

Online Channels

Requests From Channels

Channel Manager Logs

Detailed Channel Manager ...

Tour Operator Integrations

Online Reservation

Contract Management

Booking Engine Dashboard

Channel Reservations Dash...

Booking Engine Analysis

Contract Management

Sales and Marketing

HOTELID: 27380 - Gizem - 19.06.2025

Version : v18.0.198 - Management

Support

Reports

Online

Room Plan

Reservation

In-House

Rank

Quick Desk

Front Cash

POS

Spa Reservation

Tasks

Mobile

Accounting

Stock

EN

Tour Operator Integrations

Download Extension

Important Announcement!!

Filter Panel

Selected Channels

Otelsnet 1


19.06.2025

31.08.2025

Sale (Start)

Sale (End)

Channel	Hotel Id/Code	Usercode	Password	Save	Settings
<input checked="" type="checkbox"/> Otelsnet	DEMO	DEMO	<input checked="" type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>
<input type="checkbox"/> Anex	Hotel Id/Code	Usercode	Password	<input checked="" type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>
<input type="checkbox"/> EasyJet	Hotel Id/Code	Usercode	Password	<input checked="" type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>
<input type="checkbox"/> EtsTourOperator	Hotel Id/Code	Usercode	Password	<input checked="" type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>
<input type="checkbox"/> Loti	Hotel Id/Code	Usercode	Password	<input checked="" type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>



v18.0.198

Tour Operator Integration

- Setup
- Reservation
- Front Desk
- Front Cash
- Night Audit
- CRM
- Reputation Management
- Channel Management**
 - Channel Manager Panel
 - Price And Availability
 - Channel Reservations
 - Online Channels
 - Requests From Channels
 - Channel Manager Logs
 - Detailed Channel Manager ...
 - Tour Operator Integrations**
 - Online Reservation
 - Contract Management
 - Booking Engine Dashboard
 - Channel Reservations Dash...
 - Booking Engine Analysis
- Contract Management
- Sales and Marketing

HOTEL ID: 27380 - Gizem - 19.06.2025

Version : v18.0.198

Support

Reports

Online

Room Plan

Reservation

In-House

Rack

Quick Desk

Front Cash

POS

Spa Reservation

Tasks

Mobile

Accounting

Stock

EN

Tour Operator Integrations

Download Extension

Important Announcement!!

Filter Panel

Selected Channels

Otelsnet 1

19.06.2025

31.08.2025

Type

New, Change, Cancel

Status

No Answer, Confirmed, Not Confirmed

Sale (Start)

Sale (End)

Fetch Reservations



v18.0.198

ID & Passport Reader

IDReader is an advanced identity and passport reader that instantly scans, recognizes, and transfers guest data into any Windows-based system — including hotel PMS, hospital registration software, and government reporting tools.

Seamless and Contactless Guest Check-In

- Guests simply hold their ID or passport in front of the webcam — no touch, no contact.
- The system instantly captures and processes both the photo and textual data.
- Ideal for maintaining hygiene standards and enhancing guest satisfaction.



ID & Passport Reader

Fully Compliant with Data Privacy Regulations (e.g., GDPR / KVKK)

- Encrypted data storage with restricted access only for authorized staff.
- Automatic deletion of ID images after a defined period.
- Watermarking options like “Copy - Guest Approved” can be applied.
- Supports custom data retention policies and secure archiving.

Key Benefits

- **100% Recognition Accuracy** for passports and MRZ-coded IDs from all countries.
- Compatible with all scanners and webcams — no hardware dependency.
- Automatically detects document type, front/back side, and adapts to new ID formats.
- Can integrate with multiple systems and transfer both text and image data in real time.
- Works silently in the background or via hotkey activation from any integrated application.
- Supports both form-based and tabular data transfers simultaneously.
- Mobile scanner support and file-based reading capabilities.

Powerful Integration & Customization

- Works with Windows, Java, and web-based applications.
- Offers customizable outputs, multi-language support, and format conversions (e.g., Turkish to English characters).
- Supports batch scanning and deferred data transfer for group check-ins.
- Print-ready with customizable layouts and unlimited archiving.

Logging & Hotspot System

Elektraweb iSafe is an advanced hotspot solution designed for hotels, enabling guests to access the internet seamlessly using their ID or passport credentials. Fully compliant with legal regulations, iSafe automatically logs all internet activity in the required official format.

Beyond secure access, iSafe also allows hotels to collect missing contact details during login and optionally present guest surveys—turning a simple Wi-Fi connection into a powerful tool for guest engagement, data enrichment, and compliance.



Call Center Solutions

One Platform for All Customer Communications

With Elektraweb Call Center Solutions, you can centralize all incoming inquiries from phone, WhatsApp, your website, and social media into a single platform. This enables your team to respond quickly, manage requests efficiently, and provide personalized service across all channels.

Seamless Multi-Channel Communication

- **WhatsApp Integration:** Automatically record and track all messages and requests received through your WhatsApp account.
- **Social Media Integration:** View and manage messages from Facebook, Instagram, LinkedIn, and Twitter in one unified interface.
- **Website Chat & Call Request Forms:** Instantly capture inquiries from your website's chat and "Call Me" forms, respond with availability and pricing in real time.
- **Phone Call Management:** Record all incoming calls and log them directly into the CRM database for future reference.



Call Center Solution

Fully Integrated with CRM

Gain complete visibility into each guest's interaction history:

- See guest name, hotel, contact method, call direction, channel, and referral source — all on a single screen.
- Instantly access past communications, reservation requests, stays, and future bookings.
- Create tasks or notes from guest feedback or special requests.
- Send surveys to measure guest satisfaction and improve service quality.

Streamlined Sales & Loyalty Operations

- Track and manage all discount and promotional requests digitally.
- Obtain and log managerial approvals through the system.
Integrated with loyalty and pre-booking workflows — including payment link generation, payment tracking, confirmations, and online check-in.
- Automated email communication streamlines the booking process and follow-ups.

Boost Conversion & Guest Satisfaction

Elektraweb's smart call center system ensures:

- **No missed calls** — every inquiry is recorded and followed up.
- **Increased conversion** — more calls lead to confirmed reservations.
- **Higher guest satisfaction** — with faster, more personalized service.
- **Actionable insights** — track reasons for lost sales and optimize accordingly.

Call Center Solutions

B3HOTEL

EnglishEURBerkay callcenterfull

Voucher NoGuest IDPhoneE-mailNameSurnameIdentity Number

120940659+90 539 223 34 32BerkayKaya

+!Q SearchClear

Reservation

Extra Services

25 Jul 25Friday31 Jul 25ThursdayNight6Adult2Child0Promotional CodeNationalityTurkeyManuel Discount%3 - Refundable

Q SearchAvailability

Rooms		Jul 25 Fri 25	Sat 26	Sun 27	Mon 28	Tue 29	Wed 30	Thu 31	Aug 25 Fri 01	Sat 02	Sun 03	Mon 04	Tue 05	Wed 06	Thu 07	Fri 08	Sat 09
Standart Room	# 4	90 67	90 67	90 67	90 67	90 67	90 67	90 67	90 67	90 67	90 67	90 67	90 67	90 67	90 67	90 67	90 67
Suite	# 3	126 94	126 94	126 94	126 94	126 94	126 94	126 94	126 94	126 94	126 94	126 94	126 94	126 94	126 94	126 94	126 94
Connection	# 6	☒	☒	☒	☒	☒	☒	☒	☒	☒	☒	☒	☒	☒	☒	☒	☒

✓ Available Days✗ Not Available☒ Closed for sale or there is no room

🏠

Max 4 people50m²

Standard Room

Safe BoxPrivate BalconyHair DryerPrivate BathroomWifi

Standard rooms are ideal for both business trips and leisure stays. With a warm welcome and professional service, you'll feel right at home in the standard rooms of B3HOTEL.

Room Only

i DetailsNon-Refundable

-35%540.00**405.00**
6 Night Price

▲ Room Count1

Choose

i DetailsRefundable

-35%600.00**450.00**
6 Night Price



▲ Room Count1


Choose


Free cancellation until 24.07.2025 23:59


Call Center Solutions


[B3HOTEL](#)


EnglishEURBerkay callcenterfull


Voucher No


Guest ID
120940659


Phone
+90 + 539 223 34 32


E-mail
berkay@gmail.com


Name
Berkay


Last Name
Kaya

Identity Number





Search

Clear

ReservationExtra Services

Contact Information

Name

Berkay

Last Name

Kaya

Phone

+90 + 539 223 34 32

E-mail

berkay@gmail.com

☐ Add Note

Guest Informations

Standart Room

1. Adult

Gender

Mr.

Name

Berkay

Last Name

Kaya

Tümü Zorunlu Değil

☐

2. Adult

Gender

I prefer not to specify

Name

NONAME

Last Name

NONAME

Not required

☒

Agent Console

Room No

Check-In Note

They will pay at hotel

Check-Out Note

Reservation Note

Choose Price Type

Price

: 405 €

Bonus

: 0 €


List Price

: 405 €

Buy Later

Clear Basket

Standart Room



Checkin

14:00

25 Friday July

Checkout

12:00

31 Thursday July


Standart Room

405 €

6 Night Price

Room Only

Non-Refundable



Tax Amount

43,39 €

Tax Percentage

12 %

Price Excluding Tax

361,61 €

Price Including Tax

405 €

Extra Services

Currency

Promotional Code

Use

Total Amount : 405 €

Call Center Solutions

B3HOTEL

EnglishEURBerkay callcenterfull

Voucher NoGuest IDPhoneE-mailNameLast NameIdentity Number

120940659+90 539 223 34 32berkay@gmail.comBerkayKaya

+ - Q Search Clear

Reservation

Extra Services

- Choose Price Type -

Price : 405 €

Bonus : 0 €

List Price : 405 €

☐ Standart Roomİndirim SeçinizDiscount NoteApplyCancel

Discount %Discount Amount

0- [0-100] - 0[0-405]

Last Price : 405[0-405]

ApplyCancel

- Reservation and Payment Options -

☒ Save Offer

☐ Save Waiting

☐ Save Reservation

☒ I want to pay by credit card

☐ I want to pay by wire transfer

☐ Payment at Hotel

☐ I want to pay with Crypto

☐ Mail Order

☐ Payment at the Hotel with Credit Card Guaranteed

☐ Send Payment Link

Currency

Promotional CodeUse

Total Amount : 405 €

Installments

Your reservation will be sent for free via SMS and Email.

Go to the Basket

Save Front Request

Negative Save Request



Contact Information

+90 + 539 223 34 32

berkay@gmail.com

Payment-Virtual POS

Show Installment Options

405

EUR

Thank you for choosing B3HOTEL This link is for the payment of your confirmed reservation. We look forward to welcoming you soon!

Send Payment Link

Receive Payment

My Account

Dashboard

Receive Payment

Theme Settings

Checkin Kiosk

Secure Logout

Call Center Solutions



Self Check-in Kiosk

Make an unforgettable first impression and say goodbye to traditional front desks! With sleek self check-in kiosks placed in your hotel lobby, bar, or any convenient location, guests can complete their check-in in seconds—quickly, easily, and independently.

From ID scanning and digital signatures to all required legal formalities, everything is handled with a single touch. Fully compatible with all PC systems, this cutting-edge software allows guests to skip the wait and go straight to enjoying their stay.

Reduce staffing costs while maximizing guest satisfaction. With just a few taps, redefine the check-in experience—where convenience, speed, and technology come together.



Self Check-in Kiosk

Türkçe

English

Deutsch

Russian

Azərbaycan dili

عربي

Français

Română



Wanda Loft Hotel Online Check-In



Checkin 15:00

22 Tuesday July

Checkout 11:00

23 Wednesday July

Oda Tipi

: Standard Room

Fiyat Tipi

: Non-Refundable

Pansiyon Türü

: RO

Adult

:

2

Night

:

1

Room Count

:

1

Reservation No

77357680



1. Guest

Scan Your ID / Passport Document

Quickly scan your document and send it securely.



Scan

Select Picture

Name

Sinan

Last Name

Kandiq

Document Type

☒ ID Card

☐ Passport

Identity Number

Gender

☒ Mr.

☐ Mrs.

☐ Unspecified

Date of Birth

gg.aa.yyyy

Birth Place

Nationality

Please Choose

Date of Expiry

gg.aa.yyyy

Do you have allergies?

Please Choose

Terms and Condition

We want you to know exactly how our service works and why we need your registration details. Please state that you have read and agreed to these terms before you continue. Yes, I hereby confirm my booking. I also agree to the Terms and Conditions and acknowledge to have read and understood our Wanda Loft Hotel Privacy Statement.

☐

I have read, understood, and accepted.

Signature

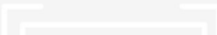
Clear



2. Guest

Scan Your ID / Passport Document

Quickly scan your document and send it securely.



Name

Başak

Last Name

Kandiq

Document Type

☒ ID Card

☐ Passport

Identity Number

Gender

☐ Mr.

☒ Mrs.

☐ Unspecified

Date of Birth

aa.aa.vvvv

Rate Manager

Elektraweb Rate Manager automatically analyzes room rates and occupancy levels of up to 10 competitor hotels, and recommends the most competitive and profitable pricing strategy for your property. With your approval, it instantly updates all online sales channels — including your website and OTAs — to maximize visibility, boost bookings, and increase revenue.



Rate Manager

ElektraWeb

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Dynamic Pricing

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Mobile

EN

Price and Availability

Last Defined Price: 29/07/2025

Rate Manager

10/7/2025

24/7/2025

Submit

Print

Export to Excel

	10 Jul	11 Jul	12 Jul	13 Jul	14 Jul	15 Jul	16 Jul	17 Jul	18 Jul
GizemCDemo	26932.5	26932.5	26932.5	26932.5	26932.5	26932.5	26932.5	26932.5	26932.5
Ramada by ...	6297.6	6297.6	6297.6	6297.6	6297.6	6297.6	6297.6	6297.6	6297.6
GRANBELLA...	3557.45	3557.45	3557.45	3557.45	3557.45	3557.45	3557.45	3687.42	3687.42
DES'OTEL	-	-	-	-	-	-	-	-	-
Minimum	23375.05 ↑ 3557.45	23375.05 ↑ 3557.45	23375.05 ↑ 3557.45	23375.05 ↑ 3557.45	23375.05 ↑ 3557.45	23375.05 ↑ 3557.45	23375.05 ↑ 3557.45	23245.08 ↑ 3687.42	23245.08 ↑ 3687.42
Maximum	26932.5	26932.5	26932.5	26932.5	26932.5	26932.5	26932.5	26932.5	26932.5
Average	14669.98 ↑ 12262.52	14669.98 ↑ 12262.52	14669.98 ↑ 12262.52	14669.98 ↑ 12262.52	14669.98 ↑ 12262.52	14669.98 ↑ 12262.52	14669.98 ↑ 12262.52	14626.66 ↑ 12305.84	14626.66 ↑ 12305.84
Recommended	3556.45	3556.45	3556.45	3556.45	3556.45	3556.45	3556.45	3686.42	3686.42
Our Price <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> 3556.45	<input checked="" type="checkbox"/> 3556.45	<input checked="" type="checkbox"/> 3556.45	<input checked="" type="checkbox"/> 3556.45	<input checked="" type="checkbox"/> 3556.45	<input checked="" type="checkbox"/> 3556.45	<input checked="" type="checkbox"/> 3556.45	<input checked="" type="checkbox"/> 3686.42	<input checked="" type="checkbox"/> 3686.42

Save

Rate (RT)	720	720	720	720	720	720	720	720	720	720	720	720	720	10,968.75	10,968.75
Rooms to Sell	18	18	20	20	20	20	20	18	18	19	20	20	20	20	20
Stop Sell	○	○	○	○	○	○	○	○	○	○	○	○	○	○	○
Available Room	18	18	20	20	20	20	20	18	18	19	20	20	20	20	20

Dynamic Pricing

Elektraweb's Dynamic Pricing Engine is designed to maximize hotel revenue by continuously analyzing key variables such as real-time occupancy rates, booking pace, and competitor pricing.

The system automatically calculates the optimal room rate and distributes it not only across your internal systems and Elektraweb's online booking engine but also to all connected sales channels — including OTAs, GDS platforms, and channel managers. This ensures consistent, competitive, and revenue-optimized pricing across every platform, at all times.



Dynamic Pricing

ElektraWeb

Reservation

Front Desk

Front Cash

Night Audit

CRM

Reputation Management

Channel Management

Channel Manager Panel

Price And Availability

Channel Reservations

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Channel Reservations Dashboard

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In-House

Rack

Quick Desk

Front Cash

POS

Spa Reservation

Tasks

Mobile

Accounting

Stock

EN

Dynamic Pricing

Now

Past

Rate Code	Discount / Supplement
Online USD	SUPPLEMENT
Online USD	SUPPLEMENT
Online USD	SUPPLEMENT
Online USD	SUPPLEMENT
Online USD	SUPPLEMENT
Online USD	SUPPLEMENT

Dynamic Pricing

#24803731

Discount / Supplement

SUPPLEMENT

Code *

Yüzde 20-50

Rate Code

Online USD

Discount & Supplements Type *

Percent(%)

Percentage *

30.00

Applying Start Date *

1/7/2025

12:00 AM

Applying End Date *

31/7/2025

12:00 AM

Sale Start Date

--:--:--

Sale End Date

--:--:--

Creation_date

14/5/2025

10:22 AM

Last Update Date

21/5/2025

11:35 AM

Rules

Details

Min Avb Room Count

Max Avb Room Count

Min Days To Check-in

Max Days To Check-in

Min Avb Room %

20.00

Max Avb Room %

50.00

Check-in Days Start Time

--:--:--

Check-in Days End Time

--:--:--

Use Hotel Capacity

Room Type

STD

Agencies to Apply

Other Valid Room Types

Agency

Compatible

No Rows To Show

Total: 0

Total: 6

	Max Avb Room %
0.00	50.00
0.00	100.00
0.00	90.00
0.00	50.00

HOTELID: 30841 - Gizeemm - 09.07.2025

Version : v18.0.199

v18.0.199

Loyalty & CRM Management

Boost guest retention and increase direct bookings with Elektraweb's fully integrated CRM and Loyalty Module. Reward guests with points for first-time stays, special occasions like birthdays or anniversaries, and in-stay spending at the restaurant, bar, or spa. Points can be redeemed during checkout or on future stays—encouraging loyalty and repeat business.

Customize membership tiers based on reservation frequency, spend levels, or length of stay. Assign exclusive benefits like discounts, free services, and priority bookings. Automatically apply personalized privileges and promotions, including special promo codes and booking notes.



Loyalty & CRM Management

With Elektraweb CRM, you can:

Launch targeted e-mail, SMS, and WhatsApp campaigns

Send personalized offers based on guest preferences and
behavior

Automate tasks based on guest actions or requests
Collect feedback with custom online surveys

Track guest history, preferences, reviews, and survey
results in one place

Seamlessly integrated with front office and online booking systems, the loyalty module offers guests:

- Direct booking discounts
- Bonus points for every reservation
- Exclusive in-stay privileges and free services

Elektraweb's loyalty platform strengthens brand identity, enhances guest satisfaction, and provides valuable data for strategic marketing—ensuring your property remains top-of-mind and competitive

Loyalty & CRM - Guest Cards

ElektraWeb

Papillon

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Front Cash

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CRM

CRM Dashboard

Status

Guest

Guest Cards

Guest Cards Extra

Guest Cards With Res S...

Guest List

Guest Medical Daily List

Guest Merge

Repeater Guest Control

Repeater Guest Control(...

VIP Confirmation Process

Daily CRM Control Lists

Reservations

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Survey Menu

HOTELID: 28214 - c.tankut - 04.07.2025
Version : v18.0.198

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Tasks
Mobile
Accounting
Stock
EN

Guest Cards

+
Edit
Delete
Print
Refresh
Grid
List
Link

Filters
Hotel: Papillon
Total: 134

Gender
Nationality
Repeat
Grey List
Vip
Birth Date Start
Birth Date End
Repeat From
Repeat To
Problematic
Contact
GDPR Confr...
Marriage Date Start
Marriage Date End
Guest Name From
Guest Name To
Has Email
Has Phone
Membership Type
First Checkin Start
First Checkin End
Mobile First Login Start
Mobile First Login End
Mobile Active
Hotel Papillon
Last Checkin Start
Last Checkin End

#	Guest Id	Name	Last Name	Title	Birth Date	Birthday	Passport No	National Id No	Nationali...	Phone	Email	Birt...	Vip Type	Membership Type	Grey List
1...	114,714,191	Yusuf	Unver		11/07/2015	11/07/2025									
1...	114,714,235	Mehmet	Başal		11/07/1995	11/07/2025									
1...	114,886,064	Cankut	Tankut		18/05/1998	18/05/2025									
1...	119,097,340	Aylin	Karakaya		06/08/2000	06/08/2025									
1...	116,548,144	Müjde	Çokcan		01/10/1985	01/10/2025		101807786875	Turkey						
1...	114,924,658	Cankut	Tankut		18/08/1998	18/08/2025									
1...	116,338,523	Mustafa	Taker		01/01/1950	01/01/2025									
1...	112,620,961	Ali	Akgül							050551...					
1...	116,682,561	Aylin	Karakaya							505515...					
1...	68,220,622	Nisa	Topal												
1...	97,494,072	Ilgit	Kaya		01/01/1998	01/01/2025		1111111111	Turkey						
1...	78,508,188	Cankut	Tankut							+90505...	aaylinkarakay...			Gold Üyelik	
1...	106,978,450	Aylin	Karakaya	Baby	06/08/2000	06/08/2025		1111111111	Turkey	+90505...	aylin.karakay...			Gold Üyelik	
1...	114,673,540	Cankut	Tankut	Mr	01/01/2023	01/01/2025			Turkey	+90505...	cankut.tanku...		Gold	Gold Üyelik	

HOTELID: 28214 - c.tankut - 04.07.2025
Version : v18.0.198

Loyalty & CRM - Guest Card

ElektraWeb

Guest Card

#106978450

ID Reader / Scanner

Name *

Aylin

Last Name *

Karakaya

Middle Name

Title

Baby

Nationality

Turkey

Gender**

Female

Birth Date

6/8/2000

Occupation

Egitim Destek Uzmi ...

Vehicle Plate

07AYL07

Grey List

Problematic

Hotel Name

Papillon

SMS Con.

Phone Con.

GDPR Con.

Registration Number

Repeat

30

Creation Date

25/12/2024

WhatsApp Con.

Email Con.

Call Back

Analysis

CRM

Reservation Details

Details

Loyalty

Time Share

Total Visit

30

01.01.2000 - 16.06.2025

Total Nights

393

01.01.2000 - 16.06.2025

Total Revenue

1,753,279.88

01.01.2000 - 16.06.2025

L.Avg.Room Rate

0 / 0.00

25.03.2025 - 16.06.2025

Bonus

1,200.00

01.01.2000 - 16.06.2025

Surveys Average

0

01.01.2000 - 16.06.2025

Comments

1

01.01.2000 - 16.06.2025

Preferences

0

01.01.2000 - 16.06.2025

Default

Type

Home / Wo...

Phone / Email

Mobile Phone

+905055153169

Email

aylin.karakaya@elektra...

Default

Ty...

Company or Pers...

Address

Invoi...

Valid

Ho...

Aylin

Is Defa...

Type

Number

Passport Type

Serial No

Issue Date

Expire Date

Issued By

Issue Place

Issued Country

Identification ...

11111111111

06/08/2000

TUR

1

112,770,082

Tom

Araya

08/08/1998

08/08/2025

United Sta...

Version : v18.0.198

Loyalty & CRM - CRM Task Dashboard

ElektraWeb

Papillon

Search In Menu ★

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Reservation

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Night Audit

CRM

CRM Dashboard

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Auto Mail-SMS Sender

Whatsapp

CRM Lists

Lost and Found

Room Rack

Reputation Management

HOTELID: 28214 - c.tankut - 04.07.2025
Version : v18.0.198

Support

Reports

Online

Room Plan

Reservation

In-House

Rack

Quick Desk

Front Cash

POS

Spa Reservation

Tasks

Mobile

Accounting

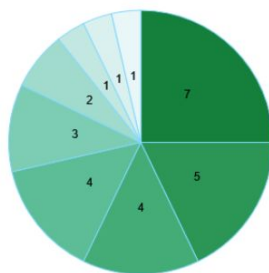
Stock

EN

Task Management

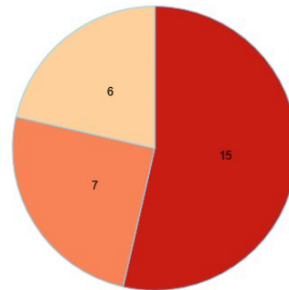
Tasks

- Meyve Sepeti (7)
- Oda süsleme (5)
- Şofben Arızası (4)
- Su kaçağı (4)
- Şarjlı Matkap Pili Değişimi (3)
- Buggy Periyodik Bakım (2)
- Yüksek Ateş (1)
- Klima Arızası (1)
- Asansör Periyodik Bakım (1)

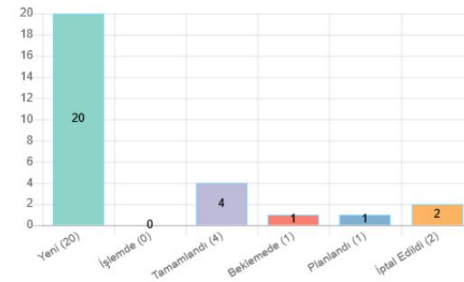


Task Department

- Teknik Servis (15)
- F&B (7)
- House keeping (6)

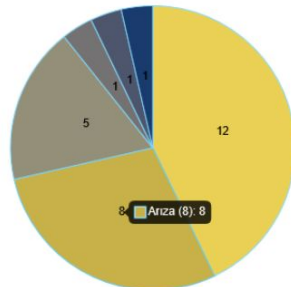


Task Status



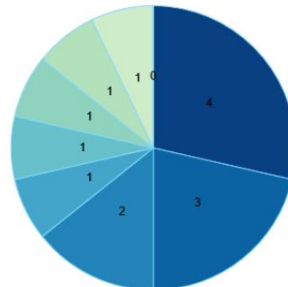
Task Type

- Beğeni (12)
- Arıza (8)
- Cihaz Bakım (5)
- Sağlık (1)
- Prosedür (1)
- Talep (1)



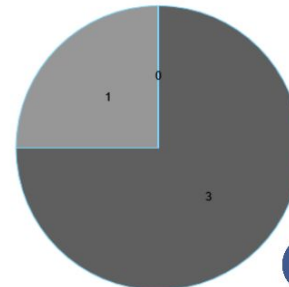
Task Location

- Lobby (4)
- Resepsiyon (3)
- 103 (2)
- 102 (1)
- 105 (1)
- 107 (1)
- 109 (1)
- 304 (1)
- null (0)



Users

- cankuttankut (3)
- Mehmet (1)
- null (0)



Loyalty & CRM - CRM Comment Dashboard

ElektraWeb

Papillon

Search In Menu

- Setup
- Reservation
- Front Desk
- Front Cash
- Night Audit
- CRM
 - CRM Dashboard
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 - Guest
 - Daily CRM Control Lists
 - Reservations
 - Comment Menu
 - Survey Menu
 - Loyalty
 - Kids Club
 - Restaurant & Facility Reservati...
 - Auto Mail-SMS Sender
 - Whatsapp
 - CRM Lists
 - Lost and Found
 - Room Rack
 - Reputation Management

HOTELID: 28214 - c.tankut - 04.07.2025
Version : v18.0.198




Loyalty & CRM - Survey Analysis

Survey Analysis


Start

1/1/2025





End


10/7/2025





Survey Name


Survey Departments 

User Code 

Market 



Agency 

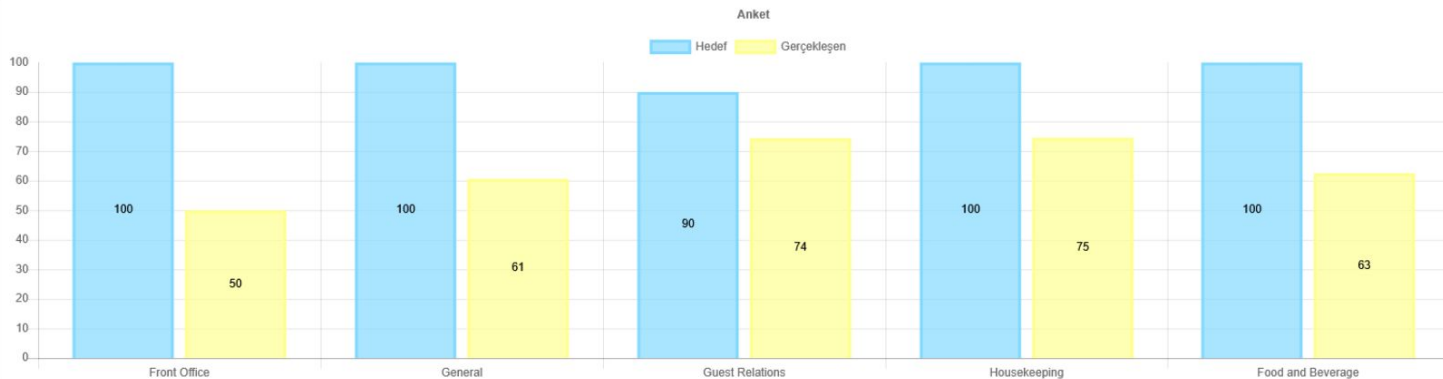
Nationality 

Report

This Week

This Month

This Year



Survey Analysis

Department	Target	Realized
Front Office	100.00	50.00
General	100.00	60.64
Guest Relations	90.00	74.38
Housekeeping	100.00	74.53

Auto Messaging

Elektraweb's **Auto Messaging System** empowers hotels to send **automated and personalized messages** via **SMS, Email, WhatsApp**, or even **mobile app notifications**, based on flexible rules and guest data.

Messages are triggered **automatically at defined times** and can be tailored using advanced filters such as reservation status, guest profiles, room types, booking dates, and more. Whether it's a birthday greeting, pre-arrival reminder, or upsell offer, Elektraweb ensures the right message reaches the right guest at the right time — across the **channel they prefer**.

This intelligent automation increases guest satisfaction, strengthens loyalty, and boosts revenue — all without adding to staff workload.



Smart Chat / AI Chat Assistant

You can manage Whatsapp, Social Media or the chat system on your website with artificial intelligence from a single panel. In this way, you can answer all kinds of questions of your customers in their own language 24/7, have them notify you when you want, and you can take over the conversation when you want.



Reputation Management

Elektraweb collects and analyzes guest reviews **in real time** from platforms like Google, Tripadvisor, Booking, and Expedia. Your hotel's online visibility and credibility directly impact your reservation performance.

Auto-classification & Sentiment Analysis

Reviews are categorized, translated, and scored.

AI-Powered Multilingual Responses

Respond to guests professionally in one click, in their own language.

Live Stay Alerts

Get instantly notified when unhappy reviews come from guests currently staying at the hotel.



Reputation Management

Deep Analysis – Performance Panels

- See positive/negative review counts by channel clearly
- Track performance by department (e.g., Reception Housekeeping, Restaurant).
- Measure success across specific criteria like **Service - Speed, Quality** and uncover where improvements are needed.

Source Management & Integration

- Define which sources to monitor (Google, Booking, Tripadvisor, Expedia, etc.).
- Integrated via API or URL for seamless data collection and real-time updates.

Continuous Monitoring – 24/7 Alerts

- The system scans reviews **24/7** so you never miss feedback.
- Get **instant email alerts** when new reviews are posted.
- Stay informed about your online reputation at any time — even when off-site.

Department-Based Categorization

- Create your own departments (e.g., Reception, Cleaning, F&B) and key focus areas (e.g., speed, cleanliness).
- Reviews are automatically sorted and scored by department and criteria — allowing targeted improvements.

Elektraweb Advantage

- **Centralized Dashboard:** View all reviews from all platforms in one place.
- **AI Efficiency:** Instant translation, scoring, and auto-responses.
- **Proactive Guest Support:** Get notified about dissatisfied guests while they're still on property.
- **Data-Driven Decisions:** Department-level KPI reports help you fix what matters most, faster.

Reputation Management - Dashboard

Otel Seçin ▼

1 Oca - 31 Ara (2025)

Daily

Weekly

This Month



Last 30 Days

This Year

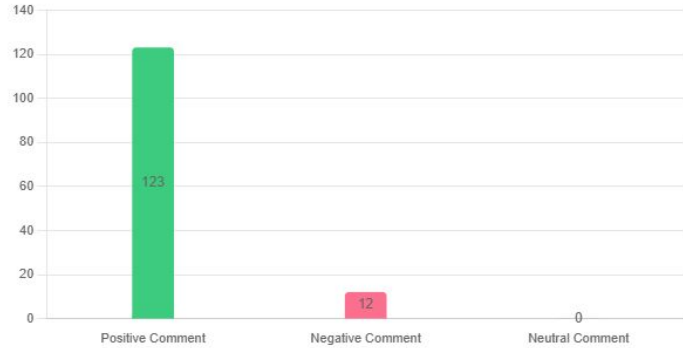
Last 365 Days

All Comments

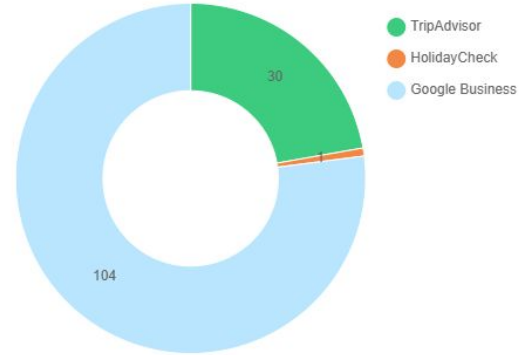
Comment Types Breakdown

Overall Distribution

Source-Based Distribution



Source Comment Count Breakdown



Weighted Average

Select Sources

Weighted average by comment count.



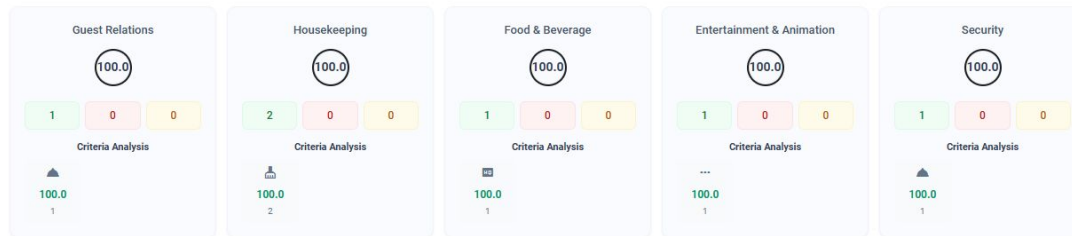
Selected Sources



Reputation Management - Dashboard

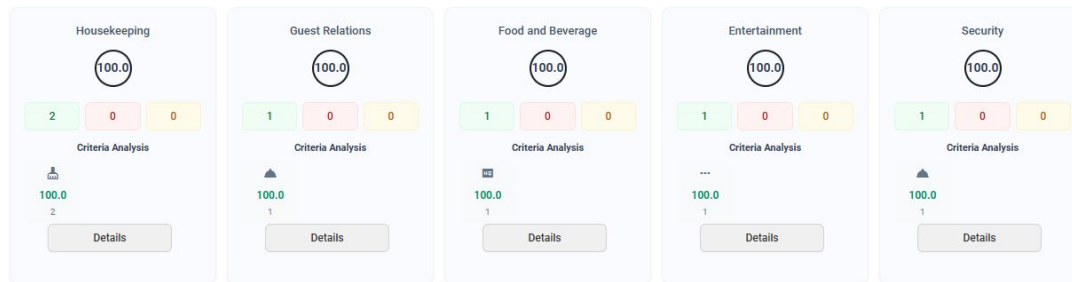
Overall Department Averages (AI Analysis)

 View All Departments

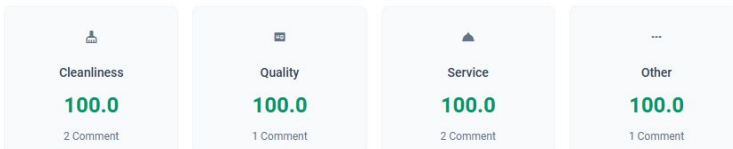


Overall Hotel Department Averages

 View All Departments



Overall Criteria Analysis



Reputation Management - Dashboard



TripAdvisor
Score: 94.0

30 Comment

★ Criteria

💡 AI Analysis



92.9

SLEEP



94.3

CLEANLINESS



94.3

SERVICE



94.3

LOCATION



92.9

ROOM



91.4

PRICE/PERF.

28

POSITIVE

2

NEGATIVE

0

NEUTRAL

HolidayCheck

HolidayCheck
Score: 100.0

1 Comment

★ Criteria

💡 AI Analysis



100.0

ACTIVITIES



100.0

FOOD



100.0

SERVICE



100.0

LOCATION



100.0

ROOM

1

POSITIVE

0

NEGATIVE

0

NEUTRAL



Google Business
Score: 91.0

104 Comment

★ Criteria

💡 AI Analysis



93.7

SERVICE



93.7

LOCATION



92.3

ROOM

94

POSITIVE

10

NEGATIVE

0

NEUTRAL

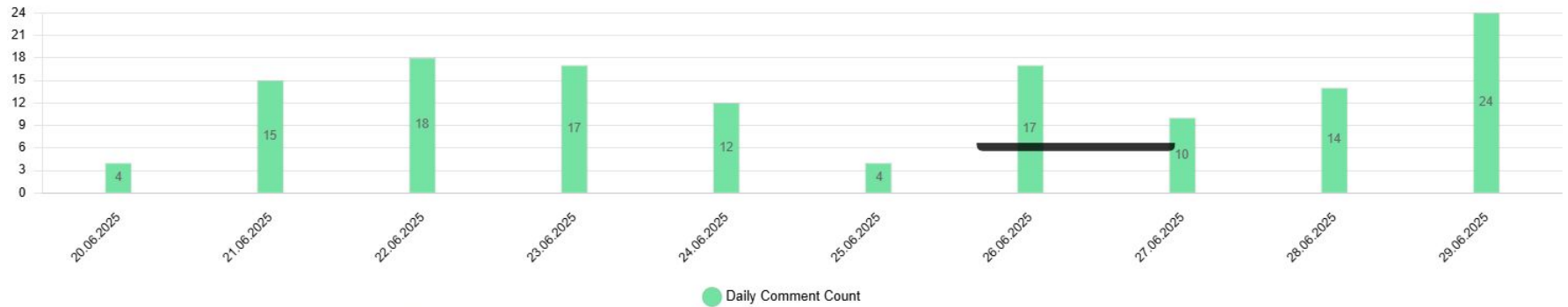
Reputation Management - Dashboard

Daily Comment Counts



Overall Distribution

Source-Based Distribution



You can zoom with CTRL + mouse wheel and navigate by dragging.

Reputation Management - Dashboard

Competitor Hotel Analysis

TripAdvisor

Ranking ↑↓	Hotel ↑↓	Success Rate ↑↓	Source Score ↑↓	Comment Count ↑↓
1	Calista Luxury Resort	96%	4.8	214
2	Aska Lara Resort & Spa	89%	4.5	-48
3	Adalya Hotels Elite Lara	90%	4.5	48
4	Mirage Park Resort	94%	4.7	80

HolidayCheck

Ranking ↑↓	Hotel ↑↓	Success Rate ↑↓	Source Score ↑↓	Comment Count ↑↓
1	Calista Luxury Resort	87%	5.2	1
2	Aska Lara Resort & Spa	89%	5.3	13
3	Adalya Hotels Elite Lara	94%	5.6	116
4	Mirage Park Resort	94%	5.6	2

Guest Mobile App

Elektra Guest Mobile App offers your guests a **unique and privileged stay experience** by bringing together all the features you need in modern hospitality — in a single, powerful platform.

Transform your hotel's digital journey with the Elektra Guest Mobile App — make your guests happier, simplify your operations, and boost your revenue.



Guest Mobile App

Information Access

Guests can instantly access up-to-date information about your hotel and the surrounding area, enhancing their overall experience.

Smart Planning

Guests can organize their stay more efficiently and make the most of all hotel events and services.

Digital Requests

Requests are submitted quickly and digitally, improving service quality and accelerating hotel operations.

In-App Purchases

Guests can easily purchase additional services through the app, increasing your hotel's revenue potential.

Digital Reception

Guests can check in and out digitally without waiting in line — saving time and boosting satisfaction.

Guest Profile & CRM

Guest information is automatically updated, and preferences are tracked to offer a personalized experience.

Loyalty & Bonus Points

Integrated with loyalty programs, the app rewards your guests and encourages repeat stays.

Review & Reputation Integration

Gain full control over online reviews and your hotel's digital reputation.

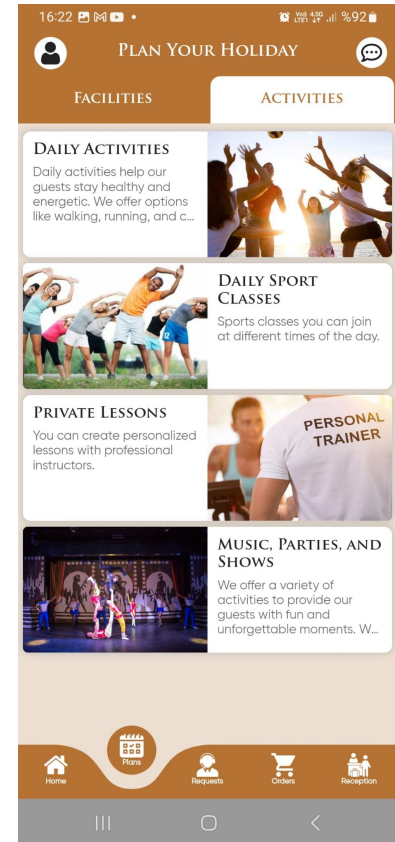
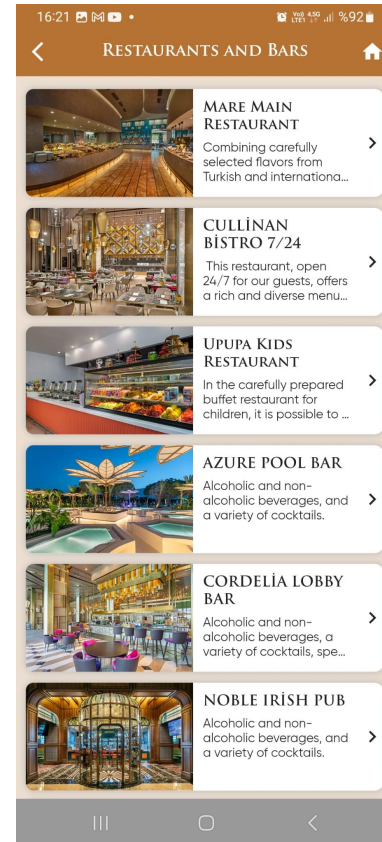
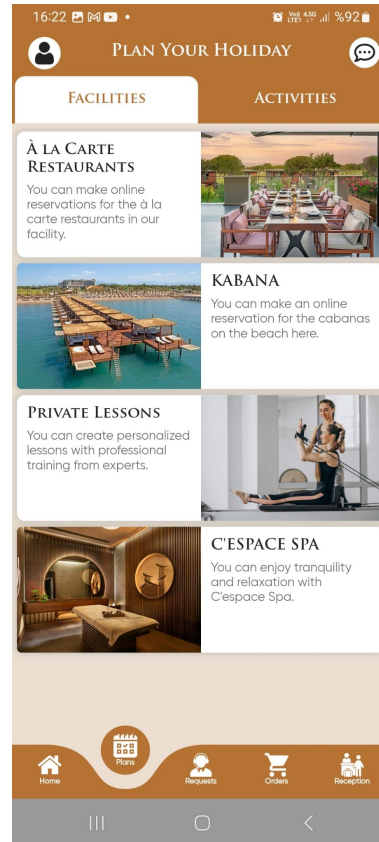
Online Chat

Engage in real-time communication with your guests and respond instantly to their needs and questions.

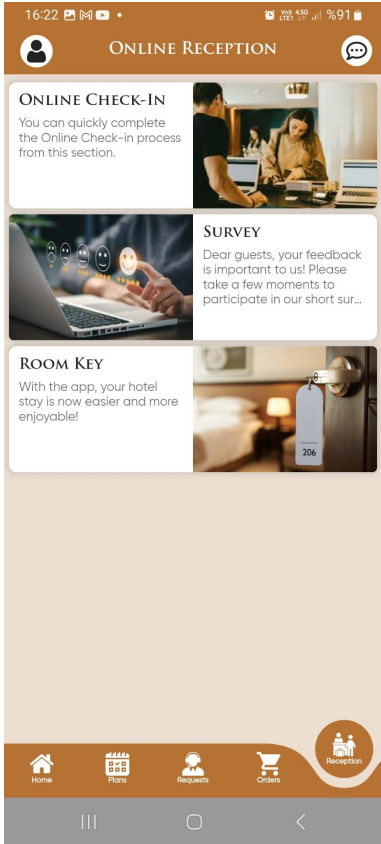
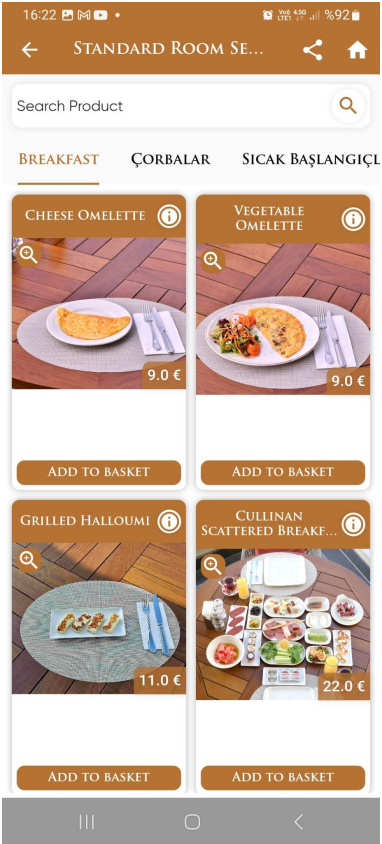
AI Assistant

Powered by artificial intelligence, the assistant responds to guest requests 24/7 — taking your service quality to the next level.

Guest Mobile App



Guest Mobile App



Timeshare & Vacation Ownership Management

Thanks to its web based system it can be reached from anywhere. Sales teams can connect and upload contracts, view vacant flat and period information at any time. Uploading contracts and printing deeds can easily be done out of office.



Whatsapp Integration

Elektraweb is an official WhatsApp Cloud API Solution Partner.

Through this integration, hotels can communicate with guests throughout the entire stay journey using **personalized and automated WhatsApp messages** — including reservation confirmations, check-in details, in-stay updates, and check-out reminders.

Additionally, hotels can send **special occasion greetings**, such as birthday or anniversary messages, tailored to each guest. All messages can be fully customized to meet the hotel's needs and are designed to enhance guest experience and satisfaction.

On top of that, Elektraweb offers an **AI-powered Smart Assistant**.



This assistant is trained using the hotel's fact sheet and can provide guests with instant, 100% accurate, and friendly answers to their questions via WhatsApp.

The system helps increase **direct bookings**, unlocks **upselling opportunities**, and significantly boosts **guest satisfaction**.

Carbon Footprint Offsetting

Elektraweb automatically calculates the carbon footprint associated with each reservation and facilitates the online payment required to offset that amount. In return, an internationally recognized certificate, personalized for the guest and verifiable via QR code, is generated and delivered.

This carbon offset certificate can be issued instantly during the online booking process or at hotel check-in/check-out in just a few seconds.

The cost of the certificate is added to the reservation amount for guests who choose to receive it.

By offering this certificate, hotels not only move closer to achieving their carbon-neutral goals, but also gain significant sales and marketing advantages. They can command higher room rates, improve visibility in digital media and booking platforms, and strengthen their green hotel credentials.



Carbon Footprint Offsetting

Attract New Eco-Conscious Guests

Travelers who value sustainability prefer hotels that offset their carbon footprint. More guests mean more revenue.

Build a Sustainable Brand Image

Strengthen your brand with an eco-friendly identity. Sustainability positions your hotel as a market leader.

Premium Pricing Opportunities

Increase revenue through eco-premium pricing. Guests are willing to pay more for environmentally responsible accommodations.

Foster Guest Loyalty

Create a loyal customer base with a sustainable vacation approach. Green hotels encourage repeat bookings.

Boost Digital & Social Media Marketing

Stand out in the digital landscape. A carbon offset certificate enhances your presence with a compelling eco-conscious message.

Gain Positive Media Coverage

As a green hotel, enjoy increased visibility in press and media outlets. Greater exposure brings more customers.

Demonstrate Corporate Social Responsibility (CSR)

Contribute to environmental wellbeing and showcase your commitment to social responsibility. Highlight your involvement in sustainability initiatives.

Access the Green Market & Target Audience

Capitalize on the growing eco-tourism market. Appeal directly to environmentally aware travelers.

Leverage Financial and Legal Incentives

Offsetting carbon emissions can unlock tax benefits and government incentives. Turn your sustainability efforts into financial returns.

Enhance the Guest Experience

Today's travelers seek meaningful, sustainable stays. Offer guests a more fulfilling and eco-conscious vacation.

Carbon Footprint Offsetting - Certificate



- VOLUNTEER - CARBON CERTIFICATE

Certificate Owner

Mr. Jonas Mayer

**Thank you for your support
in reducing the carbon emissions of your stay**

"Upon our Guest's request, a certificate was prepared and delivered to him by **Mango Hotel**"

Certificate Number

V4QL1MNY33

Certificate Date

25-01-2025

Check-In/Out Date : 04 - 25.01.2025
Room Type : Standart
Number of People and Children: 2 Adult - 2 Children
Amount of Carbon Released : 1257 Kg
Donation Fee : 1.37 Euro



Scan the QR code to view and
share your certificate digitally

POS SOLUTIONS

POS Management System

Restaurant POS management, you will be able to access many features such as online ordering, digital menu, package order program, inventory tracking, accounting, purchasing, inventory, waiter and table tracking, report - analysis presentations, ticket tracking that you will need while operating your restaurant.

Since Elektraweb POS management is completely in the cloud, it offers the advantage of zero investment cost. You register and start using immediately and pay only for what you use

Manage Your Restaurant from Anywhere

With its web-based, cloud structure and mobile compatibility features, you can access the program from any device with an internet connection and from anywhere. Many hotels with dispersed locations prefer cloud structures for POS management for this reason. It uses the lowest possible network bandwidth. Therefore, it works fast without data loss, even on slow connections. No installation required



POS Management System

Very Easy to Use

It is fast. It is an easy-to-use and user-friendly application with a simple design. With the quick search option, you can instantly find the product you are looking for by typing a few characters.

Order With QR Code

The use of the QR code specially produced by Elektraweb POS on business cards, tickets, flyers and magnets makes it faster and easily accessible.

Thus, your customers can access your digital menu at the table, in their room, on the sun lounger, on the beach, at home, at work... from anywhere and can easily choose from your current products and order easily.

Integration To Food Sales Systems

It is integrated with food sites such as Yemeksepeti, Getiriyemek, Bisipariş. The orders you receive from these sites will be entered into your system online and you will not have to use any other program.

Your Service Staff's Best Friend

- You can easily access the details of the products with the Pos system.
- (Ingredients, visuals, preparation time etc.)
- Additional requests such as changes in ingredients or cooking requests can be communicated to the kitchen.
- Manage Your Orders Easily

The selected product can be increased or decreased as much as desired without printing the ticket. In addition, if an additional product is requested, it is added to the ticket and sent. Ready orders are instantly transmitted to the relevant waiter.

You can get the bill with any method you want

Cash, credit card, dining card, payment on account, etc., as well as many other methods, it also allows your guests to pay "piecemeal" with these methods. You can receive accounts in different currencies and make detailed cash tracking.

POS Management System

Order From Social Media

Both the facility and its customers can promote products by sharing them on social media. Direct sales can be made with a link added to social media pages, or campaigns with time and quantity can be created. You can offer points or discounts to your customers who share your digital menu on their own social media accounts, for every order they share.

How To Manage Online Orders in Restaurants

Properties are accessible on both mobile and web. Guests can access the digital menu online or by scanning a QR code. Online orders are taken online for delivery to the table or room within the facility, delivery to the address outside the facility or pick-up and delivery. During online ordering, it shows food photos, the content of the food, allergens, nutritional and energy values. Moreover, it does all this in the language of the customer's choice.

Kitchen Monitoring

- Up to 10 separate kitchens can be tracked with order printers or screens.
- Tracking the entry, preparation and service times of all orders to the kitchen with touch screens Provided.
- Communication between the waiter and the kitchen is completely mobile.

Package Tracking

- Both you and your customers can easily track every stage of the order (acceptance, preparation, service, delivery) online or by phone.
- No order is missed, delivered instantly. Your couriers access the order and route information on their cell phones and receive the payment with the delivery.

POS Management System - Product Definition

ElektraWeb

Stock Brand

Production P

Consumption

Stock Count

Stock Budget

Regulations

Purchasing

Expected D

Definitions

Purchasing

Customer Order

POS

POS Quick

Product Card

Product Group

Pos Check

E-Pos Check

Pos Product

Pos Product

Pos Return

Pos Product

Pos Product

Pos Product

Pos Product

Reservation

Daily Current

Members

POS Cards

POS Card Transac

Product Definition

#721711

The product image should be maximum 100 - 150 KB; otherwise, depending on the size of the image, the speed of your menu page will be affected.




Photo Url

https://files.cdn.elektraweb.com/bdcac343/20000/images/71767

Product Group Name *

Main Course

Product Code

SL3

Product Name *

Salmon

Price *

50.00

Display P...

Currency *

GBP

Pos Types *

Food

Revenue Group *

Food

Barcode

Other Information

Menu Content

Active Depts

Extras

Fix Menu

Pos Active

Online Order

Is Package Order

Not Available For Online ...

Quick List

Valid for AI

Is FixMenu

Valid for Comp

Half Portion

Weight Sales

Valid for Unpaid

Discount Active

Allergic

Vegetarian

Alcohol

Pork

Gluten

Vegan

Hot

Bestsellers

Ask Product Price

Mobile Active

Period 1 start

Period 1 end

Period 2 Start

Period 2 end

Recipe

Happy Hour

Barcode

Portion

+

Stock Name

Quantity

U...

Avg Price

AVG Total

Last Price

Last Total

Salmon

200.0000

GR

0.01500

3.00000

0.01500

3.00000

Tomato

50.0000

GR

0.01470

0.73507

Salt

3.0000

GR

-0.00103

-0.00309

0.00300

0.00900

Olive Oil

0.2500

CL

0.45000

0.11250

0.45000

0.11250

Broccoli

25.0000

GR

0.01960

0.49005

3.10941

4.34662

Portion Count *

1.00

Target Cost %

Cost by Avg Price

3.1094

Cost by Last Price

4.3466

Calculate Cost

Cost% by Avg Price

6.8407

Cost% by Last Price

9.5626

Total: 5

Total: 71

Avg Cost

Columns

Total: 3.11

HOTELID: 20000 - menekse - 21.07.2025

Version : v18.0.208

721,716

Cocktail

South Side

60.00

GBP

Alcohol

721,717

Cocktail

Knickerbocker

60.00

GBP

Alcohol

v18.0.208

POS Management System

elektrowebPOS

Aylin

Papillon Restaur...

Search

Order

0

Groups

Hızlı Liste

BURGERLER

PIZZALAR

SANDVIÇLER

MAKARNALAR

SALATALAR

FIX MENÜLER

ALKOLLÜ KOKTEYLLER

ANA YEMEKLER

ATIŞTIRMALIKLAR

COLD DRINKS

KAHVELER

PIZZALAR

TATILAR

Waffle

88.00

Add

Brownie

100.00

Add

Chocolate Milkshake

74.00

Add

Strawberry Magnolia

100.00

Add

Mole Cake

88.00

Add

Long Island

345.00

Add

Mimosa

345.00

Add

Mojito

345.00

Add

Mix Pizza

1 x 252

- 1 +

Single

March

Now

Person No

Extra Features

Sauce

✓

✗

Ketchup

1

✓

✗

Mayonnaise

1

✓

✗

BBQ

2

Extras

✓

✗

Corn

0

✓

✗

Olive

0

✓

✗

Sausages

0

✓

✗

Pepper

0

Crust Options

Thin Crust (+0 ₺)

Notes

Cancel

Add

Turkish Coffee

85.00

Add

Mix Pizza

250.00

- 1 +

Margarita Pizza

180.00

Add

Pineapple Colada

345.00

Add

Table: 30

#

Select Customer

Check Info

Now

C1

C2

C3

C4

C5

Mix Pizza

+Ketchup -Mayonnaise +BBQ +Corn -Olive

+Sausages -Pepper +Thin Crust (+2)

252.00

252.00

1

TOTAL

TRY 252.00

Eur: 5.38 | Usd: 6.35 | Gbp: 4.66

Order

Check

PAY

POS Management System

elektrawebPOS

Yusuf

Lord Of The Wing...

Search

Order

Groups

Hepsi

Hizli Liste

123 Starters

Main Course

123 Pizzas

Salad

Hot Drinks

Beers

Cocktail

Fix Menü

Premium

Premium Plus

Red Wines

White Wine

Mixed Nuts Bowl
25.00

Mixed pizza Message
45.00

SALMON
50.00

Crisps (€ 123)
106.63

Four Cheeses Pizza
45.00

Chocolate coo
35.00

B-52
60.00

Bacchus Kriek
35.00

Brunello Di Montalcino
Terre De Priori 75Cl
380.00

Caesar Salad
15.00

Chateau Brown Pessac
Leognan Red Wine 750ml
450.00

2 x 50

Single

March

C1

Now

C1

C2

C3

C4

C5

Person No

Person-1

Add

Table: 11

12:21 #56299132

Rumeysa

Select Customer

Check Info

1

2

3

4

5

6

Sent Orders:

1 Mixed Nuts Bowl
+Su 25.00 25.00 1

1 Mixed pizza Message
45.00 45.00 1

New Orders:

SALMON 50.00 50.00 1

TOTAL GBP 120.00

Paid 70.00

Remain 50.00

Order

Check

PAY

POS Management System

elektrawebPOS

Yusuf Lord Of The Wing...

Search

OrderPrintChat

Groups

Hepsi

Hizli Liste

123 Starters

Main Course

123 Pizzas

Salad

Hot Drinks

Beers

Cocktail

Fix Menü

Premium

Premium Plus

Red Wines

White Wine

Mixed Nuts Bowl
25.00

Mixed pizza Message
45.00

SALMON
50.00

Crisps (€ 123)
106.63

Four Cheeses Pizz
45.00

B-52
60.00

Brunello Di Montalcino
Terre De Priori 75Cl
380.00

Caesar Salad
15.00

Chateau Brown Pessac
Leognan Red Wine 750ML
450.00

Table: 11
12:21 #56299132

Rumeysa

Customer

1

Orders:

Mixed Nuts Bowl
25.00 1

Mixed pizza Message
45.00 1

Salmon
50.00 2

GBP 170.00

70.00
100.00

OrderCheckPAY

Service Amount
GBP

Charge To Account

CashCredit CardGaranti Credit Card

Find Guest

Hotel/Room

Account/Unpaid

Room No

Guest Name
Gizem

Card No

Pin No

QR

NFC

Find

Room No:

2208

Guest Name:

Gizem (AI1993C761-AF6A-4B97-B0F9-12B599555068) (Expedia) (Sold) (18.06.2025-21.07.2025) (InHouse)

Table No:

11

Balance:

0.00

Total:

170.00 GBP (Paid:70 GBP) (Remain:100 GBP)

Folio Locked:

Select

Select and Close

Pay for Room and Close

POS Management System

elektrawebPOS

Yusuf Lord Of The Wing... Search

Order Print

Groups

Hepsi

Hızlı Liste

123 Starters

Main Course

123 Pizzas

Salad

Hot Drinks

Beers

Cocktail

Fix Menü

Premium

Premium Plus

Red Wines

White Wine

Mixed Nuts Bowl 25.00

Mixed pizza Mess 45.00

Four Cheeses Pizza 45.00

Chocolate cookie 35.00

B-52 60.00

Bacchus Kriek 37 35.00

Brunello Di Montalcino Terre De Priori 75Cl 380.00

Caesar Salad 15.00

X Report

X REPORT

Lord Of The Wings&Beefs

21.07.2025 - 21.07.2025

Check Type

Type	Check	Pax	Check Avg.	Total
Satış	5.00	5.00	1,827.42	1,827.42
	5.00	5.00	1,827.42	

Product Analysis

Product	Quantity	Total
Chateau Brown Pessac Leognan Red Wine 750ml	2.00	900.00
Mixed pizza Message	3.00	135.00
Crisps	1.00	106.42
Chicken Chop	2.00	100.00
Chicken Kebap Grilled	2.00	100.00
Salmon	2.00	100.00
Ceaser Salad	1.00	100.00
Four Cheeses Pizza	2.00	90.00
Vegan Pizza	2.00	90.00
Chocolate cookie	2.00	70.00
Mixed Nuts Bowl	1.00	25.00
Antep Fıstığı	1.00	10.00
aa	1.00	1.00
	22.00	1,827.42

Pos Card Transaction Details

Print

Table: 11

12:21 #56299132

Rumeysa

Select Customer

Check Info

1

Sent Orders:

1 Mixed Nuts Bowl 25.00 1

1 Mixed pizza Message 45.00 1

1 Salmon 50.00 2

100.00

TOTAL GBP 170.00

Paid 70.00

Remain 100.00

Order Check PAY

Discount Amount 0 GBP

Service Amount GBP

Charge To Account

Cash Credit Card Garanti Credit Card

POS Management System

elektrawebPOS

Yusuf

Lord Of The Wing...

Search

Groups

Hepsi

Hızlı Liste

123 Starters

Main Course

123 Pizzas

Salad

Hot Drinks

Beers

Cocktail

Fix Menü


Premium

Premium Plus

Red Wines


White Wine

Mixed Nuts Bowl
25.00




Add

Mixed pizza Mess
45.00




Add

Four Cheeses Pizza
35.00




Add

Chocolate cookie
35.00




Add

B-52
60.00




Add

Bacchus Kriek 37
35.00




Add


Brunello Di Montalcino
Terre De Priori 75Cl
380.00



Caesar Salad
15.00



Brown Pessac
Red Wine 750Ml



X Report

First Date
21/7/2025

End Date
21/7/2025

Parameters

☒ Check Types

☐ Income Group Analysis

☐ Waiter Analysis

☐ Cashier Analysis

☒ Document Type Analysis

☐ Service and Discount Totals

☐ Product Group Analysis

☐ Product Analysis

☒ Discount Mode Analysis

☐ Payment Types Analysis

☒ Payment Type Detailed Analysis

☐ Pos Card Transaction Totals

☐ Pos Card Transaction Details

☐ Daily Cash Totals

Report

Table: 11
12:21 #56299132

Rumeysa

Select Customer

Check Info

✓

1

2

3

4

5

6

Sent Orders:

1 Mixed Nuts Bowl
+Su

25.00
25.00

1

1 Mixed pizza Message

45.00

1

1 Salmon

50.00

2

TOTAL
GBP 170.00

Paid 70.00
Remain 100.00

Order

Check

PAY

Discount Amount
0 GBP

Service Amount
GBP

Charge To Account

Cash

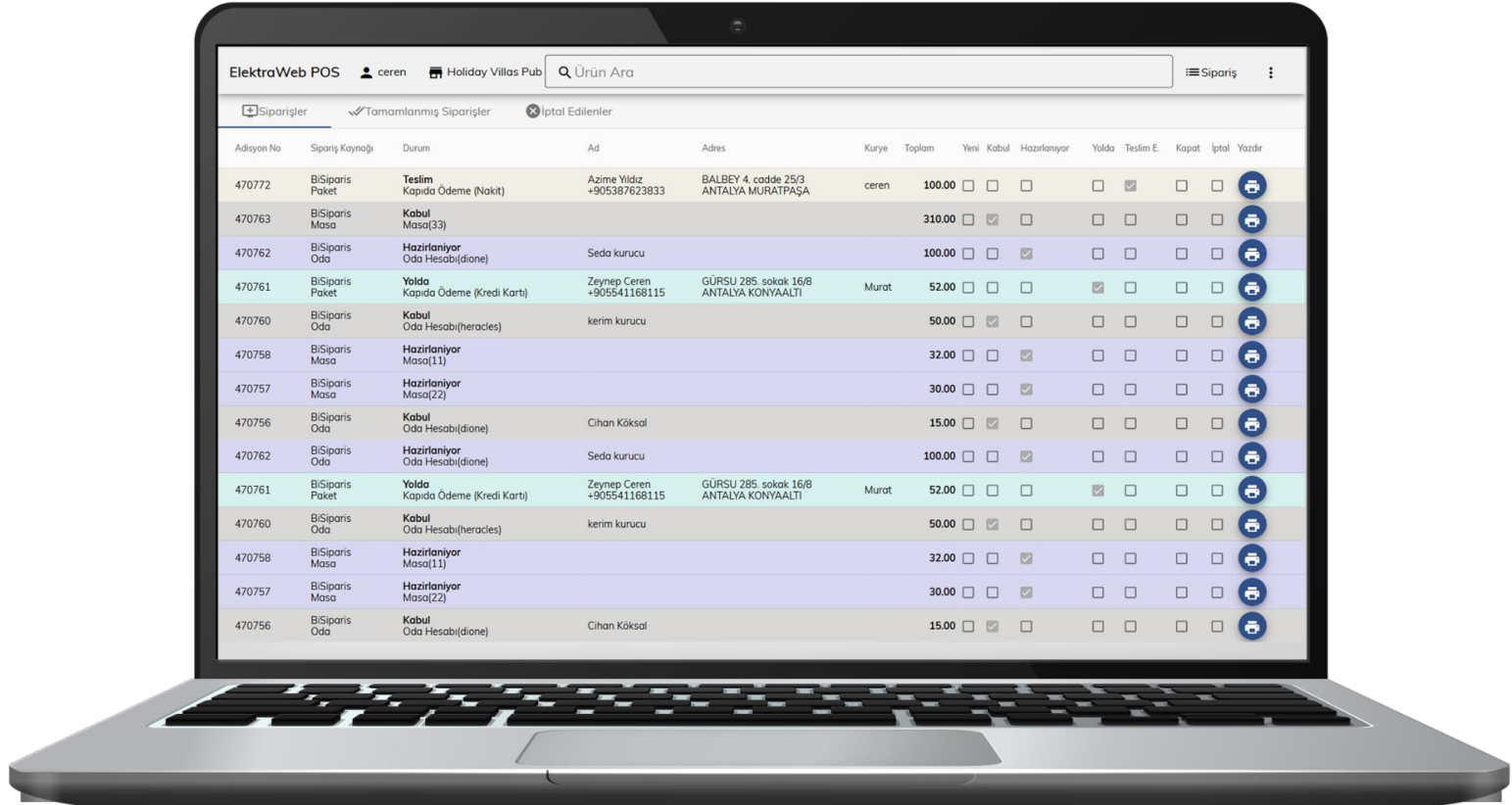
Credit Card

Garanti Credit Card

POS Management System - Kitchen Monitoring

ElektraWeb POS		ceren	Holiday Villas Pub		Ürün Ara		Sipariş	
Mutfak Bekleyen		Hepsi	0	1	2	3	10	null
Bağlandı	Tamamlandı	Masa	Saat	Adet	Ürün	Açıklama	Garson	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	16:25			ORDER#1535	2	Pepperoni Pizza	+(İnce Hamur)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	16:25			ORDER#1532	1	Holiday Salata	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	16:25			22	1	Karides Salata	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	16:25			22	1	Holiday Salata	
<input type="checkbox"/>	<input type="checkbox"/>				ORDER#1533	1	Americano	
<input type="checkbox"/>	<input type="checkbox"/>				ORDER#1533	1	Çikolatalı Kurabiye	
<input type="checkbox"/>	<input type="checkbox"/>				ORDER#1527	1	Karışık Pizza	+(İnce Hamur)
<input type="checkbox"/>	<input type="checkbox"/>				ORDER#1531	2	Souvlaki	
<input type="checkbox"/>	<input type="checkbox"/>				33	2	Cosmopolitan	
<input type="checkbox"/>	<input type="checkbox"/>				33	1	Soğan Halkası	
<input type="checkbox"/>	<input type="checkbox"/>				33	1	Bacchus Kriek 375ml	
<input type="checkbox"/>	<input type="checkbox"/>				33	1	Izgara Et Kebap	
<input type="checkbox"/>	<input type="checkbox"/>				ORDER#1527	1	Karışık Pizza	+(İnce Hamur)
<input type="checkbox"/>	<input type="checkbox"/>				ORDER#1531	2	Souvlaki	
<input type="checkbox"/>	<input type="checkbox"/>				33	2	Cosmopolitan	
<input type="checkbox"/>	<input type="checkbox"/>				33	1	Soğan Halkası	
<input type="checkbox"/>	<input type="checkbox"/>				33	1	Bacchus Kriek 375ml	

POS Management System - PackageTracking



Restaurant Online Reservation Sys.

Boost Guest Satisfaction & Maximize Revenue

Elektraweb Online Restaurant Reservation System is a cloud-based solution designed for both independent venues and hotel restaurants. Guests can easily make reservations through your website, WhatsApp, phone, or other channels. The system provides a real-time table layout, helping you manage occupancy efficiently and minimize empty-table risk.

Intelligent Guest Profiling

The system remembers guests' past reservations, preferred tables, allergies, dietary restrictions, and special notes—automatically sharing this information with service and kitchen staff to deliver a personalized experience.

No-Shows Under Control

Track no-shows and cancellations with ease. If needed, request prepayments to reduce risk. Celebrate loyalty by sending automated campaign messages for birthdays and special occasions.



Manage Anytime, Anywhere

Thanks to its mobile-friendly interface, all reservations can be managed on the go. With Elektraweb, you can:

- Increase guest satisfaction
- Simplify table management
- Drive higher occupancy and revenue

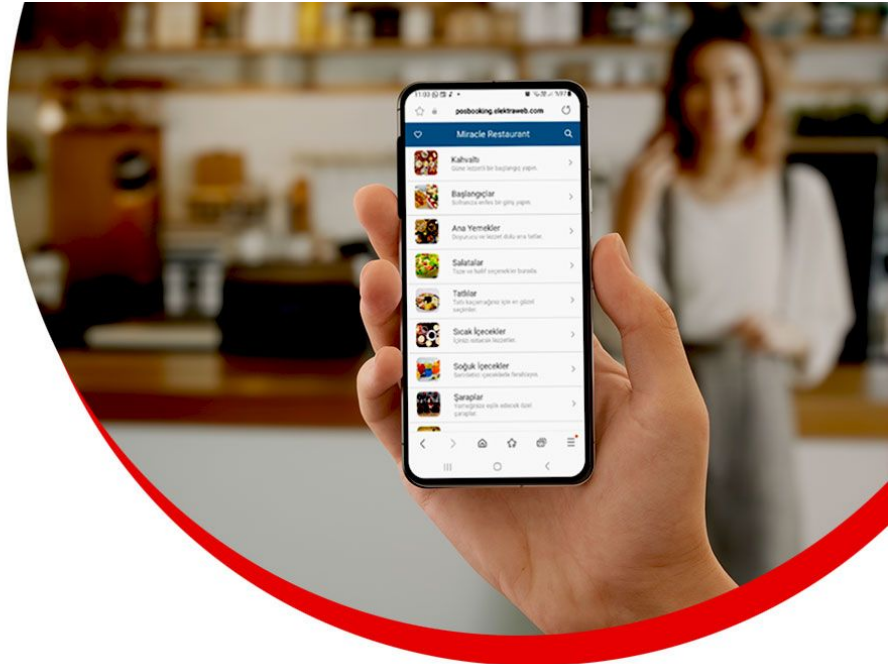
Smart Digital Menu

Meet the intelligent solution that will revolutionize your restaurant operations. This is not just a digital menu—it's a full-featured system that streamlines the entire flow from guest to waiter, and from kitchen to cashier.

A Seamless Guest Experience

Guests can browse your digital menu with or without visuals, explore detailed product information including ingredients, allergens, cooking preferences, and storage notes.

At the ordering stage, the system intelligently prompts for product-specific selections. For instance, when ordering Turkish coffee, guests are automatically asked to select their sweetness level (no sugar, medium, or sweet)—reducing order errors and enhancing satisfaction.



Smart Digital Menu

Organized Kitchen Workflow

In the kitchen, incoming orders appear as individual cards on tablet screens, making them easy to follow and manage.

Everyone operates within the same digital system, significantly reducing communication breakdowns and increasing production speed

AI-Powered Upselling

One of the standout features is the AI-based smart recommendation engine. The system suggests complementary sides, drinks, or desserts based on the selected item—boosting average ticket size while offering a personalized dining experience.

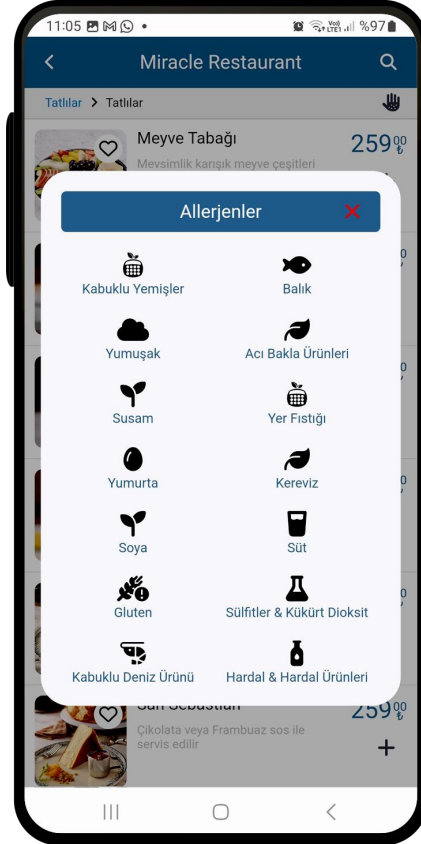
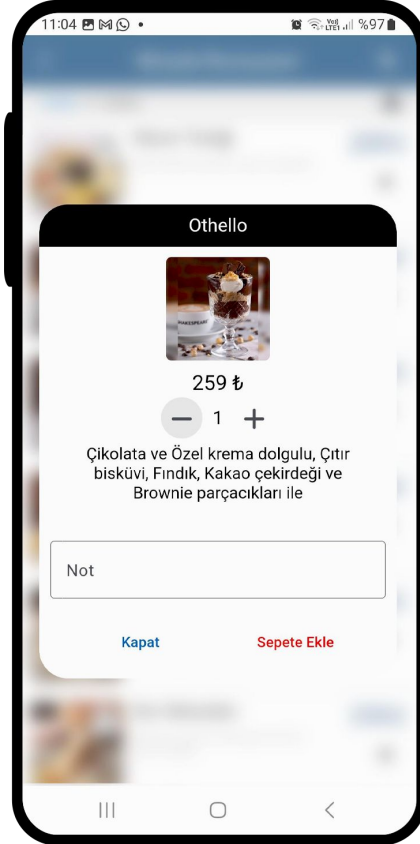
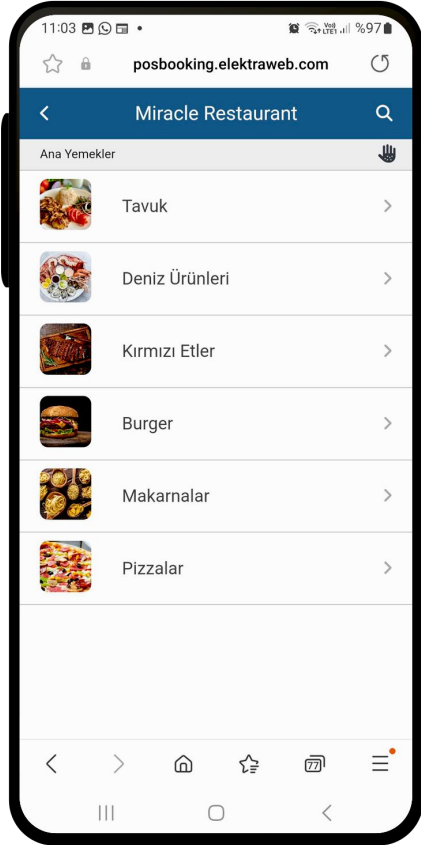
Empowering Waitstaff

The same smart menu is available to waitstaff as well. They can easily take orders on mobile or fixed devices and instantly send them to the kitchen—no delays, no miscommunication.

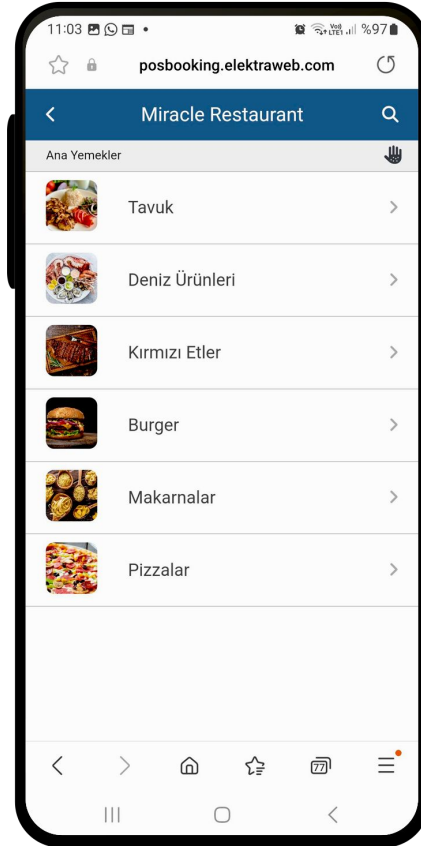
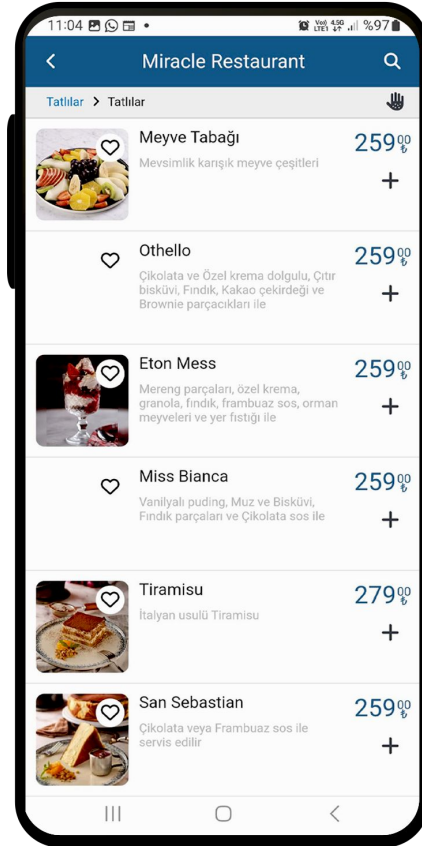
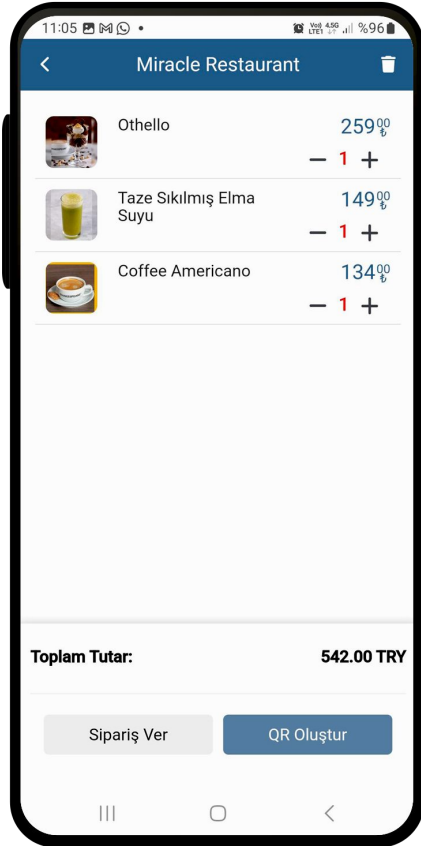
Key Benefits at a Glance

- Rich product details with photos, ingredients, allergen info & cooking instructions
- Mandatory & optional item-specific selections for precision ordering
- Interactive ordering for both guests and staff
- Kitchen display system with card-based, real-time order tracking
- AI-powered upselling suggestions to increase revenue
- Fully integrated, user-friendly structure that connects every step from order to kitchen to cashier

Smart Digital Menu



Smart Digital Menu



SPA & Fitness Center Management

A fully web-based system designed for spas, wellness centers, gyms, clubs, and all member-based facilities.

Cloud-Based & Mobile-Friendly

Enjoy full access from any device—smartphone, tablet, or desktop—anytime, anywhere with an internet connection.

No need for server infrastructure or upfront license fees. You can start using ElektraWeb Spa immediately, with zero setup cost and no hardware investment.

Fast, Visual & User-Friendly Interface

Compared to traditional desktop versions, the agenda screen loads up to 5x faster, allowing quicker bookings, payments, and client interactions.

The system is seamlessly integrated with ElektraWeb, enabling full synchronization with your hotel's front desk and folio system.



Efficient Appointment & Membership Management

Book appointments and manage memberships easily via tablet or smartphone

For fitness memberships, receptionists can allow customers to fill in their own member cards directly on a mobile device—saving time and effort

SPA & Fitness Center Management

Comprehensive Member Profiles

Track guest history through digital member cards containing health status, contact information, preferences, and previous transactions.

Returning guests can be identified quickly and served more personally.

Personalized Fitness Programs

Design tailored workout routines for members based on defined exercises and training objectives.

Integrated Hotel Guest Billing

ElektraWeb integration allows spa staff to access in-house guests and send charges directly to their folio or virtual folios. All transactions are reflected instantly upon payment.

Smart Scheduling Tools

- Drag-and-drop appointment booking directly on the agenda
- Modify bookings (staff, room, time) with ease
- Book by staff or by treatment room with two flexible calendar views

Advanced Booking & Sales Features

- Sell massages and wellness packages or create customized services
- Allow guests to book multiple treatments at once
- Track staff commissions automatically, using customizable rules per treatment
- Fitness membership plans (e.g., 3 months, 1 year) with optional direct folio integration for hotel guests

SPA & Fitness Center Management

ElektraWeb

- [Operation Management](#)
- [Hotel Transfer](#)
- [Online Guest Operations](#)
- [Spa](#)
 - [Reservation Calendar](#)
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 - [Waiting Reservation List](#)
 - [All Reservation List](#)
 - [Spa Check List](#)
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 - [Staff Reservation Information](#)
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 - [Digital Menu](#)
 - [Property Owner](#)

HOTELID: 30000 - menekşe - 25.06.2025
Version : v18.0.209

Spa Reservation Calendar

Guest Search Find Staff Helios Spa Spa Staf Total Massage: 15

	(5) LILI	(4) ANNA	(6) DAVID
09:00			
10:00	(Spa Member) Özkan Can Turan Klasik Cilt Bakımı 60dk	(Spa Member) Mehmet Erçil Hassas Cilt Bakımı 60dk	(Spa Member) Mehmet Erçil Hassas Cilt Bakımı 60dk
11:00		(Spa Member) Mehmet Erçil Anti-Aging Bakım(35-45 yaş üstü) 60dk	(Spa Member) Mehmet Erçil Anti-Aging Bakım(35-45 yaş üstü) 60dk
12:00			(Spa Member) Özkan Can Turan Klasik Cilt Bakımı 60dk
13:00	(Spa Member) Özkan Can Turan Erkekler Özel Cilt Bakımı 60dk	(Spa Member) burhan korri	
14:00			(Spa Member) Mehmet Erçil
15:00			
16:00	(Walkin) ozkan Anti-Aging Bakım(35-45 yaş üstü) 60dk		
17:00			
18:00	(Hotel Guest) 6002-II KTR ÖZKAN	(Hotel Guest) 1434-SAYA Erkekler Özel Cilt Bakımı 60dk	(Hotel Guest) 1432-Burhan Korri MCAI PINE MII I ER
19:00			(Spa Member) METİN ALİ FEYYAZ Nem Bakımı (Her cilt tipine uygun) 60dk
20:00	(Spa Member) METİN ALİ FEYYAZ Erkekler Özel Cilt Bakımı 60dk		
21:00			

SPA & Fitness Center Management

ElektraWeb

Operation Management

Hotel Transfer

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HOTELID: 30000 - menekse - 25.06.2025
Version : v18.0.209

SupportOnlineQuick SetupChannelsRoom PlanReservationIn-HouseRackQuick DeskFront CashPOSQuick PosSpa Reservation

>

EN

Spa Reservation Calendar

22/7/2025<>60

Guest SearchFind StaffHelios SpaSpa StafTotal Massage: 3

(1) LIL(1) ANNA(0) DAVID

22 July

09:00

10:00

11:00

12:00

13:00

14:00

15:00

16:00

17:00

18:00

19:00

20:00

21:00

Quick Reservation

Hotel GuestMember

Hotel Guest Name1434 - SAYA

Date22/7/2025Time19:00

Service NameAnti-Aging Bakim(35-45 yaş üstü) 60dk

Price1300CurrencyTRY

AgencySUN HOTELS

CancelFind

Spa Staff List

ANNA (1)

Spa Place List

Couple Oda

Change SearchSave

SPA & Fitness Center Management

ElektraWeb

Operation Management

Hotel Transfer

Online Guest Operations

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Spa Check Payments

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Channels

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Reservation

In-House

Rack

Quick Desk

Front Cash

POS

Quick Pos

Spa Reservation

22/7/

Member Card

Send Turnstile Link Via S...

QR Code

Mother Name
Claudia

Father Name
Torn

Birth Date
25/3/1990

Job
Computer Engineer

Nationality
Netherlands

Business Address1

Description

Identity Number

Full Name *
Alicia White

Invoice Tax Office

Invoice Tax No

Invoice Title

Invoice Address

Code

Gary List Reason

Gary List

Reservations

Notes

Membership

Check

Additional Cards

Comments

Medical History

Health Information

Body Analysis

Card No

Card Balance

Card No 2

Card No 3

Type *
Member

Phone
5555555555

Email
alicia@wht.com

Card Limit

Discount Group
LOYA10

Gender
Female

Password

Passive

Helios Spa

Spa Staff

Total Massage: 3

(0) DAVID

HOTELID: 30000 - meneke - 25.06.2025

Version : v18.0.209

v18.0.209

SPA & Fitness Center Management

ElektraWeb

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Bulk Sales

All Messages

All Products

All Packages

Cilt Bakımı

Fitness

Klasik Masajlar

MASAJ

Package

Klasik Cilt Bakımı 60dk

🕒 60min

💰 250 USD (9887.55TRY)

Add

Oksijenli Vitamin Bakımı 60dk

🕒 60min

💰 1300 TRY

🗑️

1

+

Erkeklerle Özel Cilt Bakımı 60dk

🕒 60min

💰 1300 TRY

Add

Solaryum 12dk

🕒 30min

💰 400 TRY

🗑️

1

+

Yağlı Cilt Akne Bakımı 60dk

🕒 60min

💰 1300 TRY

🗑️

1

+

Nem Bakımı (Her cilt tipine uygun) 60dk

🕒 60min

💰 1300 TRY

Add

Anti -Aging Bakım(35-45 yaş üstü) 60dk

🕒 60min

💰 1300 TRY

Add

Hassas Cilt Bakımı 60dk

🕒 60min

💰 1300 TRY

Add

Mini Cilt Bakımı 30dk

🕒 30min

💰 750 TRY

Add

Aqua Munda Özel Cilt Bakımı 75dk

🕒 75min

💰 1500 TRY

Add

Yüz Maskesi 15dk

🕒 15min

💰 200 TRY

Add

Reformer

🕒 60min

💰 60 EUR (2752.91TRY)

Add

PT Özel Ders

🕒 60min

💰 75 USD (2966.26TRY)

Add

60 DK MASAJ

🕒 60min

💰 3000 TRY

Add

Service Search

X

Guest Type

Hotel Guest

InHouse

In House Guest Name

1832 - Rümeyya MCALPINE MILLER

X

Revenue Department

Hellos Spa

X

Sales Personnel

X

Service Name	Quantity	Total (TRY)
Oksijenli Vitamin Bakımı 60dk	1	1300
Yağlı Cilt Akne Bakımı 60dk	1	1300
Solaryum 12dk	1	400

Total: 3000 TRY (Euro:65 Gbp:56 Usd:76)

Save

Save and Payment

Spa Stafı

Total Message: 3

Version : v18.0.209

SPA & Fitness Center Management

ElektraWeb

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Version : v18.0.209

Support

Online

Quick Setup

Channels

Room Plan

Reservation

In-House

Rack

Quick Desk

Front Cash

POS

Quick Pos

Spa Reservation

EN

1

Spa Reservation Calendar

Spa Staff

Total Message: 3

DAVID

Take Payment

Guest Information

Guest Name: Mehmet Erçil

Number of Unpaid Transactions: 2

Selected Total Count: 2

Selected Total Price: 5995.27 TRY

Reservation Date: -

Room No:

Agency:

Reservation Detail

Service Name: Erkekler Özel Cilt Bakımı 60dk

Creation Date: 22.07.2025

Spa Staff: ANNA

Res Start: 11:20 22.07.2025

Quantity: 1

Discount: %0

Currency Amount: 1300 TRY (1300 TRY)

Other Transactions

Service	Res Start	Qty	Currency Total	Qty
Turan Package		1	100 EUR	1
Discount Percent:	Total: 4695.27		Creation Date: 13.05.2025	Staff:
Turan Package		1	100 EUR	0

Currency: TRY

No Discount

Discount

Discounted Amount 1300

Currency TRY

Document No

Payment Type: Cash: Cash

Take Payment

Clear Selections

Select All

v18.0.209

SPA & Fitness Center Management

ElektraWeb

Operation Management

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Property Owner

HOTELID: 30000 - menekse - 25.06.2025
Version : v18.0.209

SupportOnlineQuick SetupChannelsRoom PlanReservationIn-HouseRackQuick DeskFront CashPOSQuick PosSpa Reservation

Find StaffHelios SpaSpa StaffTotal Massage: 3

(0) DAVID

22/7/2025

22 July

09:00

10:00

11:00

12:00

13:00

14:00

15:00

16:00

17:00

18:00

19:00

20:00

21:00

Off Time

JUL 2025

MoTuWeThFrSaSu

JUL

123456

78910111213

14151617181920

21222324252627

28293031

Off Time List

Staff Name	Start	End	
ANNA	21:00	21:20	
DAVID	19:00	19:20	

Staff

ANNA

Off Time Reason

Break

Start Date

22-07-2025

Start Time

21:00

End Date

22/7/2025

End Time

21:20

☐ All Day Off

Break

Save

ERP SOLUTIONS

Accounting Management

Multi-company and Multi-branch

Our accounting system is designed to handle multi-company and multi-branch structures through a centralized chart of accounts. All transactions are recorded under a unified structure, allowing for consolidated reports without the need for additional conditions—while still enabling detailed company or branch-based filtering when needed.

Powerful Analytical Tools

Beyond the standard trial balance, the system offers advanced analysis through project codes, cost centers, operation codes, custom codes, and account groups. Our “Account Analysis Report” provides horizontal views of profit/loss breakdowns by company, branch, or even by cost centers and project codes within branches—allowing true sectional financial performance insights.



Flexible Account Cards

Each account card supports multi-currency tracking—both in local currency and a selected foreign currency. You can define detailed information such as address, bank details, contact persons (with roles and emails), cost center distribution rates, and account-level budgets.

Accounting Management

Budget Management & Variance Analysis

The built-in budgeting module allows you to define 12-month income and expense budgets for each budget code, which represents a subset of the chart of accounts. Actual values are automatically retrieved from accounting records, enabling clear and accurate comparisons between budgeted and actual performance. Year-over-year comparisons are also supported.

For hospitality-specific needs, the system correlates financial results with key operational metrics such as room and bed availability, occupancy budgets, and actual occupancy figures. The budget report includes additional columns showing per-person revenue and expense values, displayed in both local and foreign currencies—offering deeper insight into financial efficiency and performance.

Aging

The Aging module provides a clear and dynamic view of both current and upcoming receivables and payables based on due dates—empowering your finance team with real-time visibility into cash flow obligations. What makes it even more powerful is the ability to instantly generate payment orders directly from aging results with a single click—transforming data into action and dramatically speeding up your payment planning process.

Hospitality-Aware Aging & Risk Tracking

Specifically designed for the hospitality industry, it also incorporates the value of pending stays and confirmed reservations into the outstanding agency balances—offering a more accurate and comprehensive view of overall credit risk exposure. We are proud to be one of the very few—if not the only—providers in the industry offering this level of seamless automation

Accounting Management

Financial Planning & Payment Orders

Payment instructions can be created either manually or automatically—based on vendor aging results or scheduled bank loan repayments. Invoices can be recorded and instantly converted into payment orders with a single click, timed perfectly to their due dates. This streamlined process allows you to monitor upcoming payments on a weekly or monthly basis with ease.

Automated Allocation of Recurring Costs

The system also supports recurring expenses, such as insurance or rent contracts, by automatically allocating them across the relevant accounting periods—intelligently considering the exact number of days in each month to ensure precise and timely expense recognition. This approach enables you to achieve more accurate realized profit and loss figures for your company.

Other Financial Operations

Bank loans and repayments can be entered and scheduled directly in the system. Foreign exchange revaluation entries, inter-branch transfers, and account reconciliations are all supported.

Seamless Integration

With a single click, the accounting module effortlessly generates daily journal entries by integrating data from:

- Front office revenues and payment transactions
- POS system revenues and payment transactions
- Payroll system entries and staff advance payments

Standard Financial Statements

You can easily generate your balance sheet, profit and loss, and cash flow statements. Local tax declarations and reporting requirements are fully supported.

Accounting Management - Branches

<

ElektraWeb

Accounting

Chart of Accounts

Journal Entries

Invoices

Payment Orders

Trial Balance Reports

Periodic Operations

Banking Processes

Hotel Control Lists

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Branches

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Sub Accounts

Account Lock

Accounting Periods

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Accounting Maintenance...

Accounting Document Ty...

Integrator Connection Info

Sales Person

Business Partner

Accounting Integrations

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Stock and Inventory

Purchasing

Support

Quick Desk

Quick Pos

Accounting

Stock

Booking Site

EN

Branches

Total: 3

Active

Deleted

Id	Code	Name	Company	Is Default	Transaction L...	Transaction Lock Afte...	Connected Hotel	Efatura Supplier
30,102	01	Head Office	Company	<input checked="" type="checkbox"/>				
30,127	02	Hotel	Company	<input type="checkbox"/>				
30,128	03	Restaurant	Company	<input type="checkbox"/>				

Accounting Management - Account Card

Account

#18339819

Name *
Booking.com

Code
120.001



Currency *
USD

Type *
Accounts Receivable

☒ Leaf Account

Informations

Contacts

Monthly Balances

Budget Entry

Expense Division

Other

Bank Accounts

Address Info

Address

Booking.com (1111111111) Booking.com (USA) Inc



Authorized Name

Phone

Email

☐ Sub-Account

IBAN

Bank Info

Payment Term (Days)

15

Vat%

☐ Mobile Active

Advance Code

Central Acc Code

Group Name

☐ Expense Required

Use only in this Branch



Expense Code



Group Name 2

☐ Don't Send Agreement Email

Balance Info

Debit
88,000.00

Credit
5,000.00

Debit Balance
83,000.00

Credit Balance
0.00

Currency Debit
2,205.41

Currency Credit
126.02

Currency Debit Balance
2,079.39

Currency Credit Balance
0.00

Statement



Statement Print



Quick Journal



New Journal



Accounting Management - Account Analysis

ElektraWeb

Mini Accounting

Accounting

Chart of Accounts

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Invoices

Payment Orders

Trial Balance Reports

Trial Balance

Account Analysis

Aging

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Offer Entry For Vendors

Customer Order

Support

Quick Desk

Quick Pos

Accounting

Stock

Booking Site

Account Analysis

Choose
Account Analysis

Chart

Report

Filters

From Date
1/7/2025

To Date
31/7/2025

From Code

To Code

Account Type
Income, Expenditure

Entry Type

Branch
ING HOTEL

Include Archive

Pms Code

Operation

Qty

Branch

Account Code

Account Name

Year

Debit

C Debit

Credit

C Credit

Account Group

Account Group

Special Code

C Balance

Currency Code

Balance

Month

Project

Expense Center

Type

Account Code an...

7

Grand Total

* 156,554.83 156,554.83				
* Project 2026	* HK	* Expense	-4,270.16	-4,270.16
HK Total			-4,270.16	-4,270.16
Project 2026 Total			-4,270.16	-4,270.16
* Project 2027	* Expense		-8,569.00	-8,569.00
Total			-8,569.00	-8,569.00
* HK			740.01.02.006 Other Raw Material Expenses	
Expense			-3,076.00	-3,076.00
Expense Total			-3,076.00	-3,076.00
HK Total			-3,076.00	-3,076.00
Project 2027 Total			-11,645.00	-11,645.00
Grand Total			140,639.67	140,639.67

Accounting Management - Account Analysis

ElektraWeb

- Sales Budget Management
- Call Center
- Call Center 2
- Housekeeping
- Invoice
- Mini Accounting
- Accounting**
 - Chart of Accounts
 - Journal Entries
 - Invoices
 - Payment Orders
 - Trial Balance Reports**
 - Trial Balance
 - Account Analysis
 - Aging**
 - Ledger Transactions
 - Financial Statement
 - Financial Overview
 - Periodic Operations
 - Banking Processes
 - Hotel Control Lists
 - Definitions
 - Accounting Integrations
 - Accounting Admin Menu
- Fix Assets
- Stock and Inventory
- Purchasing
- Offer Entry For Vendors
- Customer Order

Aging Analysis

Period Start * 1/1/2025 Aging Date * 8/7/2025

Branch ☐ Use Currency Values

☒ All ☐ Buyers ☐ Sellers

Period Type 15 Days Aging Term Type Account Term

Aging Analysis **Create Payment Plan**

Past -91 0.00	Past -90---61 0.00	Past -60---46 0.00	Past -45---31 0.00	Past -30---16 0.00	Past -15---0 0.00	Past Debit 0.00	Total Debit 165,000.00
Future +1---15 154,714.00	Future +16---30 -3,469.40	Future +31---45 0.00	Future +46---60 0.00	Future +61---90 0.00	Future +91---∞ 0.00	Future Debit 151,244.60	Total Credit 13,755.40
						Debit Balance 151,244.60	

Get Payment Make Payment

Current Period

Drag here to set row groups

Type	Code	Account Name	Payment Term (Days)	Total Debit	Total Credit	Total Balance	Past Debit	Past Credit	Future Debit	Future Credit	Past -∞91		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	120.001	Booking.com	15	88,000.00	5,000.00	83,000.00	0.00	0.00	83,000.00	0.00
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	120.002	Expedia	7	77,000.00	5,000.00	72,000.00	0.00	0.00	72,000.00	0.00
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	320.0015	HVAC Maintenance Services	7	0.00	143.00	-143.00	0.00	0.00	0.00	143.00
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	320.0003	Hotel Amenities Co.	30	0.00	3,226.40	-3,226.40	0.00	0.00	0.00	3,226.40

Total: 7

v18.0.193

Accounting Management - Periodic Expense

ElektraWeb

Mini Accounting

Accounting

Chart of Accounts

Journal Entries

Invoices

Payment Orders

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Account Reconciliation

Currency Revaluation

Allocation Journal Entries

Branch Transfer Journal

Inflation Revaluation

Periodic Expenses

Budget Analysis

E-Journal

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Online Bank Integration

Bank Loans

Daily Currency Rates & ...

Hotel Control Lists

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Quick Desk

Quick Pos

Accounting

Stock

Booking Site

EN

Auto Create Journal Entries For Periodic Expenses

Total: 0

Branch

Name

Account

Type

Date

First Date

Last Date

Amount

Currency

Cost Account

Short Term Cost Account

Periodic Expense

Journal Entries

Name *

Rent

Branch *

ING HOTEL

Date *

10/7/2025

Amount *

5000

Currency *

USD

Accounts Payable *

320.0021 Rent

First Date *

10/7/2025

Type *

Insurance Policy

Short Term Expense Account *

180.001 Rent

Last Date *

10/7/2027

No of Days *

365

Long Term Expense Account *

280.001 Rent

Expense Code

Rent

Accounting Receipt Id

Expense Account *

740.01.01.005 Rent Expenses

Create Journals

Notes

Accounting Management - Accounting Loan

ElektraWeb

Mini Accounting

Accounting

Chart of Accounts

Journal Entries

Invoices

Payment Orders

Trial Balance Reports

Periodic Operations

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Quick Desk

Quick Pos

Accounting

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Booking Site

EN

Auto Create Journals For Bank Loans

+

Id	Branch	Loan Name	Amount	Cu...	Number ...	Interest...	Usage Date	First Installm...	Last Installme...	Tax-1 Rate	Tax-2 Rate	Comm
										2.30	1.10	

Accounting Loan

#691

Loan Information

Loan Repayment Plan

Loan Name *

Bank Loans

Branch *

ING HOTEL

Amount *

300,000.00

Currency *

USD

Interest Type *

Monthly Interest Rate

Usage Date *

31/7/2025

Bank Account

102.0004 Bank Of America

Loan Type *

Commercial Loan

Interest Rate

1.20

First Installment Date *

31/8/2025

Short Term Loan Account

300.001 Bank Of America

Installment Type *

Monthly

Tax-1 Rate

2.30

Last Installment Date *

31/8/2026

Long Term Loan Account

400.001 Bank Of America

Number of Installments *

12

Tax-2 Rate

1.10

Create Accounting Fiche

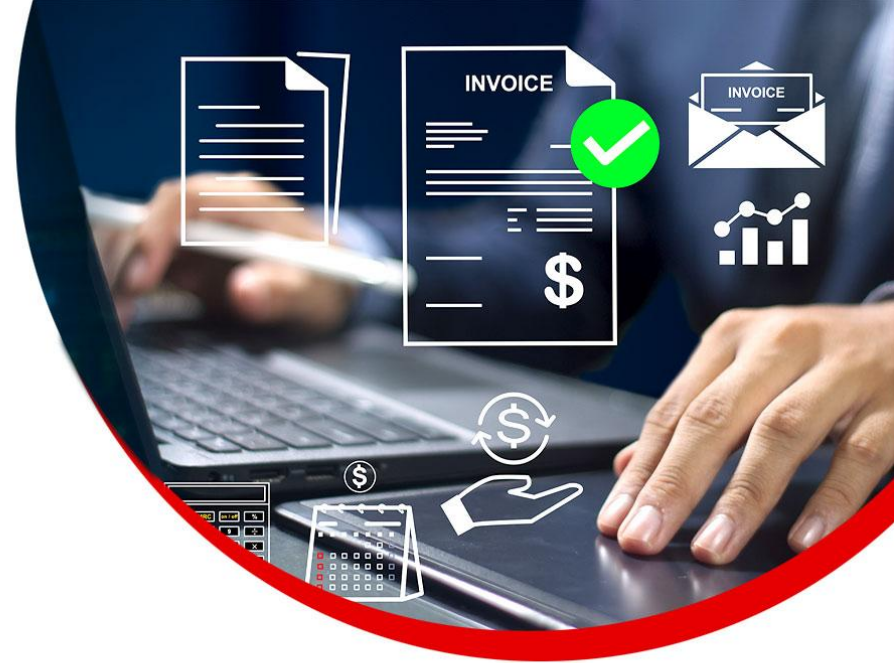
Accounting Receipt Id

E - Invoicing

With the E-Invoice System, you can effortlessly send your invoices with a single click and download incoming invoices directly from the system.

Automatic matching items

The system learns your previous mappings between invoice line items and your stock or service codes, enabling automatic and accurate allocation of future invoices to the correct inventory or service accounts. Moreover, if your unit of measure differs from that of the sender, the system intelligently remembers the conversion factor and applies it automatically—ensuring the correct quantities and prices are recorded seamlessly



E-Invoicing - Incoming E-Invoices

: Receive Incoming E-Invoices



Branch



Invoice Start Date *

8/7/2025



Invoice End Date *

8/7/2025



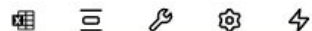
List E-Invoices



Import E-Invoices



Incoming Invoices



<input type="checkbox"/>	Invoice	Pre...	ETTN	Invoice No	Invoice Date	T
			<input type="text"/>	<input type="text"/>	<input type="text"/>	
<input type="checkbox"/>			45b553ef-b47b-4c6b-b500-9d70d65fcd53	AAA2025000000322	2025-07-07	
<input type="checkbox"/>			9b493bc3-4835-489f-81f8-1ae7f601d828	EF02025000002267	2025-07-07	
<input type="checkbox"/>			2c5fbbda-969b-42bd-9475-3b49f4e45433	HNF2025000001131	2025-07-07	

Inventory Management System

Minimum and optimum stock levels can be defined per warehouse on each inventory item. Based on current balances, the system automatically generates main warehouse requests for sub-warehouses and creates purchase requisitions for the main warehouse.

Recipe Units Each inventory item can have a recipe-specific unit in addition to its base unit, allowing for clear and structured definition of both products and semi-product recipes.

Multiple barcodes can be assigned for different packaging types for each item. Conversion rates for main units ensure accurate stock movements during mobile operations.

Regular stock counts, especially at month-end, help identify discrepancies by comparing physical quantities with system records—supporting loss prevention and accuracy control.



Inventory Management System

The Stock Budgeting module allows you to set monthly consumption targets for specific inventory items per specific warehouses. The system automatically retrieves actual values from the inventory counting module and compares budgeted vs. actual consumption (based on stock counts) to support detailed variance and performance analysis.

Stock movements : Goods receipts, invoice entries, stock transfers, consumption, and scrap transactions etc. can all be carried out also via the mobile app, ensuring smooth and consistent tracking of stock levels across all stock locations. Once physical counts are recorded, the system can generate inventory, cost, and variance reports, giving you full visibility and control over stock movements and performance

Accounting Integration : Actual consumption amounts identified during inventory counts can be instantly integrated into the accounting module, ensuring that cost tracking remains accurate and up to date also in the accounting part.

Semi-products are fully supported within inventory records. Recipes can be defined, production can be planned and recorded, and stock levels can be automatically adjusted—providing real-time insight into both production and inventory.

Collectively, these advanced functionalities deliver a comprehensive and integrated inventory management system that ensures precision, operational efficiency, and full transparency throughout the supply chain.

Inventory Management System - Stock Card

ElektraWeb

Stock and Inventory

Stock Cards

Accounts Payable List

Despatch List

Stock Invoice List

Stock Receipts

Stock Branch Transfer

Production Process

Production Orders

Production Lot Barcodes

Stock Split Process

Stock Split Process Report

Consumption Menu

Consumption Process

Consumption Receipts

Pos Product Sales Detail

Pos Product Sales Recipe

Pos Product Sales Recipe ...

Daily Stock Store Control ...

Pos Product Receipts

Product Cards

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POS Cards

Pos Product Sales Summ...

Pos Card Unpaid/Comp/L...

Stock Counting Process

Support

Online

Quick Setup

Channels

Room Plan

Reservation

In-House

Rack

Quick Desk

Front Cash

Quick Pos

Tasks

Mobile

Booking Site

EN

Total: 99+

Stock Cards

Active

Passive

All

Transactions	Id	Stock Code	Name	Stock Group	Stock Type	Stock Unit	Last Buying	Minimum	Optimum
		5,059,586	1.001.0005	Soya Milk	Dairy Products	Stock	LT	10.00	30.00
		5,059,591	1.001.0006	Strawberry Ice Cream	Dairy Products	Stock	KG		

Stock Card

#5059586

Stock Group *
1.001 Dairy Products

Name
Soya Milk

Stock Unit *
LT

Stock Code
1.001.0005

Vat Buying

Unit Price
30

Recipe Unit
ML

Minimum Quantity
10.00

Vat Selling

Currency Code
EUR

Recipe Divider
1,000.00

Optimum Amount
30.00

Additional Information

Description
Recycle Waste

Last Buying Price
30

SCT Amount
0.0000

Report Multiplier

Revenue Group
Beverage

Eco Label Type
Ecological

Sustainability Item Types

Last Buying Date

Remote Code

Online Order

Quick Invoice Active

Bottle Barcode Required

Is Disabled

Last Vendor

Shelf Life
180

Location Type
Regional

2.Tax

Report Unit
KG

HOTELID: 34421 - gemihuyanic - 08.07.2025

Version : v18.0.197

Inventory Management System - Stock Card

ElektraWeb

Support Online Quick Setup Channels Room Plan Reservation In-House Rack Quick Desk Front Cash Quick Pos Tasks Mobile Booking Site EN

Stock Card

#5059586

Stock Group *
1.001 Dairy Products

Name
Soya Milk

Stock Unit *
LT

Stock Type
Stock

Stock Code
1.001.0005

Vat Buying

Vat Selling

Unit Price

Currency Code

Recipe Unit
ML

Recipe Divider
1,000.00

Minimum Quantity
10.00

Optimum Amount
30.00

Transactions Trans After Count Counting Used In Recipes POS Sales Semi Product Recipe **Barcodes** Pri

Barcode	Quantity	Description	Is Box Barcode	Brand
4153484615351	6.00	Soy Milk 6pack 1LT	<input checked="" type="checkbox"/>	Silk Vanilla Soymilk
6415138413556	1.00	1LT Each	<input type="checkbox"/>	Silk Vanilla Soymilk

Total: 2

Inventory Management System - Stock Budget

ElektraWeb

Housekeeping

Invoice

Mini Account

Accounting

Fixed Assets

Stock and Inventory

Stock and Inventory

Accounting

Despatch

Stock and Inventory

Stock and Inventory

Product

Consumables

Stock and Inventory

Stock and Inventory

Requisition

Purchase

Expected

Control

Definition

Stock and Inventory

Purchasing

Offer Entry

Stock Budget

#683

Budget Year *
2025

Hotel Branch *
ING HOTEL

Type *
Stock

Report Period
June

Description

Budget

Budget Occupancy

Report

Total: 42834

Main Group Name

Parent Group Name

Stock Group Name

Group	M...	Warehouse	Stock Code	Stock	Unit	Budget Quantity Per 1000 Pax	Budget Sold Pax	Budget Quantity	Budget Unit Price	Budget
General (12810)										
General (12810)										
Operati... (6030)										
	5	F&B SERVIC...	4.004.0093	Ashtray	Each					
	6	F&B SERVIC...	4.004.0093	Ashtray	Each					
	1	Main Store	4.004.0107	Solar Mult Coloured	Each					
	2	Main Store	4.004.0107	Solar Mult Coloured	Each					
Total Op...										
Total General										
Total General										
Total						7,290.00				

HOTELID: 34421 - semihuyank - 08.07.2025

Version : v18.0.197

Inventory Management System - Stock Count

ElektraWeb

Product Group List

POS Cards

Pos Product Sales Summ...

Pos Card Unpaid/Comp/L...

Stock Counting Process

Stock Budget Analysis

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Purchasing Status List

Expected Deliveries

Support

Online

Quick Setup

Channels

Room Plan

Reservation

In-House

Rack

Quick Desk

Front Cash

Quick Pos

Tasks

Mobile

Booking Site

Report

Stock Counting Process

Filters

Branch

AllProcessingClosedAll + Archive

Id	Close Period	Branch	Period St...	Period End	State	Prev.Balance Total	Purchase Total	Sales/Return Total	(+)Transfer Total	(-)Transfer Total	Consumption T...	Loss Total	Balance T
----	--------------	--------	--------------	------------	-------	--------------------	----------------	--------------------	-------------------	-------------------	------------------	------------	-----------

Stock Count

#57105

Branch
ING HOTEL

Period Start
1/1/2024

Period End *
8/7/2025

State *
Processing

Pax
13.00

Currency

Currency Rate

Recalculate Average Prices

Start Count

Counting Summary

Counting Details

Load From Excel

Summary

Total: 25

Warehouses	Stock Group	Stock Code	Stock	Unit	Avg Unit Price	Balance Quantity	Counting Quantity	Difference Quantity
<input type="checkbox"/> Main Store	Meats	1.005.0071	Salmon Fillet	KG	7.00	10.0000	0.0000	10.00
<input type="checkbox"/> Main Store	Fruits n Veget...	1.004.0017	Baby Fennel bulbs - Zn...	KG	25.00	1.0000	0.0000	1.00
<input type="checkbox"/> Main Store	Dry Goods	1.002.0108	Salt 1Pkt	KG	2.00	1.0000	0.0000	1.00
<input type="checkbox"/> Main Store	Fruits n Veget...	1.004.0037	Lemon 1Kg	KG	0.50	10.0000	0.0000	10.00
<input type="checkbox"/> Main Store	Dry Goods	1.002.0063	Weetabix Cereals	KG	5.00	42.0000	42.0000	0.00
<input type="checkbox"/> Main Store	Meats	1.005.0013	Beef Fillet 1Kg	KG	10.00	50.0000	50.0000	0.00
<input type="checkbox"/> Main Store	Meats	1.005.0042	Beef Fillet 1Kg	KG	0.00	-8.0000	0.0000	-8.00

Inventory Management System - Production Orders

ElektraWeb

Stock and Inventory

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Stock Branch Transfer

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Pos Product Sales Recipe

Pos Product Sales Recipe ...

Daily Stock Store Control ...

Pos Product Receipts

Product Cards

Product Group List

POS Cards

Pos Product Sales Summ...

Pos Card Unpaid/Comp/L...

Stock Counting Process

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Quick Setup

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Rack

Quick Desk

Front Cash

Quick Pos

Tasks

Mobile

Booking Site

EN

EN

EN

EN

EN

Production Orders

+ -

1/7/2025

31/7/2025

Branch

Production Planned

Production onHold

Production In Process

Production Completed

Consumptions

All + Archive

ID	Date	Time	Branch	Doc Number	Production Wareho...	Notes	Total Price	Accounting ...
9,118,738	10/07/2025	08:48	ING HOTEL		Main Kitchen		0.00	

Production Order

#9118738

Date

10/7/2025

00:00

Type *

Production Order

Branch

ING HOTEL

Production Warehouse

Main Kitchen

Doc Number

Type *

Production Planned

Special Code

Expense Code

Operation Code

+ -

1/7/2025

31/7/2025

Branch

Production Planned

Production onHold

Production In Process

Production Completed

Consumptions

All + Archive

Stock	Notes	Unit	Quanti...	Unit Price	Quantity Prod...	Line Total	Warehouse Quantity
Oyster source 1Pcs		Bottle	30.00		30.00		0.0000
Tommyum Soup Paste Thailand		Each	200.00	0.0000	200.00	0.00	0.0000
Bread		Each	30.00	0.0000	30.00	0.00	0.0000
Green Apple Syrup 1LT		KG	10.00	0.0000	10.00	0.00	0.0000

HOTELID: 34421 - semihuyanik - 08.07.2025

Version : v18.0.197

v18.0.197

Inventory Mobile App

Efficient Stock Creation & Barcode Assignment The mobile inventory application allows you to define new stock items and assign missing barcodes directly within the warehouse environment. This streamlined mobile process ensures accurate, real-time inventory records, enhancing operational efficiency and data integrity.

Main functions Through the mobile app, you can:

- Fulfill stock requests
- Initiate new stock transfer transactions
- Approve pending transfers
- Record goods receipts using delivery notes
- Perform physical inventory counts

The delivery note module in the mobile app allows barcode scanning and instant goods receipt recording—even during unloading. This speeds up the receiving process, reduces errors, and ensures inventory is updated accurately in real time.



Inventory Mobile App

Offline Mode : Thanks to the offline mode, inventory counting can be performed seamlessly even in locations without internet access. All necessary data and definitions are first synchronized to the handheld device while connected to the internet. Using this data, the physical count can then be carried out easily inside the warehouse. Once the connection is restored, all count results are automatically synced with the cloud database.

Unit Conversion Ratios : The application utilizes predefined barcodes along with their corresponding unit conversion ratios for each stock item. This setup ensures that quantities scanned during mobile transactions are accurately calculated and converted between different units of measure, maintaining consistency and reliability in inventory records across all operations.

Accurate and Timely Reporting : With the mobile counting system, you can perform fast and efficient inventory counts across all warehouses. By minimizing manual errors and ensuring real-time data capture, the system enables accurate, up-to-date stock information. This ensures that end-of-period reporting—such as inventory valuation, cost analysis, and stock variance reports—can be generated quickly, reliably, and with full confidence in the data's accuracy. As a result, you gain better visibility, improved decision-making, and greater operational control. Together, these features position the mobile inventory application as a critical tool for enhancing warehouse operations through increased accuracy, real-time data access, and operational flexibility. By supporting offline functionality, the app empowers teams to maintain precise stock control, streamline workflows, and make informed decisions — ultimately driving productivity and reliability across your organization.

Inventory Mobile App

← Dispatch

2025/07/16 — 2025/07/16

All Update

New Dispatch

Dispatch Type : Buying

Current Title : Talya A.S.

Address : ANIL

Date : 2025/07/16

Branch : RESORT ŞUBE

Store : ANA DEPO

Close Add

← 00000004

Details New Items 4

1 JB Black Label (70CL Bottle) 2.0

2 JACK DANIELS 70 CL (LT) 1.0

3 TEQUILA 70 CL (ADET) 1.0

4 IceTea (mtn) (ADET) 1.0

Save

← -

Details New Items

Date 16-07-2025 15:25

Company Talya A.S.

Address ANIL

Entry Store ANA DEPO

Doc No

Toplam Miktarları Göster

1 JB Black Label (70CL Bottle) 20.0 45.0 900.0

2 IceTea (LT) 15.0 4.75 71.25

3 JACK DANIELS 70 CL (LT) 10.0 544.79 5447.9

← Dispatch

2024/07/16 — 2025/07/16

All Update

Company Talya A.S.

Branch / Entry Store RESORT ŞUBE / ANA DEPO

Date & Time : 16/07/2025 15:25

Invoice No : -

Company Talya A.S.

Branch / Entry Store RESORT ŞUBE / ANA DEPO

Date & Time : 30/05/2025 16:55

Invoice No : SDFSDFSD

Company İstanbul Tic Odası A.Ş.

Branch / Entry Store RESORT ŞUBE / ANA DEPO

Date & Time : 22/05/2025 13:43

Invoice No : 124852

Company Talya A.S.

Branch / Entry Store RESORT ŞUBE / ANA DEPO

Date & Time : 21/05/2025 09:31

Invoice No : deneme

Inventory Mobile App

←

Stock Counting

2023/12/03

→

2024/01/31

2000/01/01

→

2024/01/31

2000/01/01

→

2024/02/29

2025/05/16

→

2025/06/17

2025/06/01

→

2025/07/09

2024/12/01

→

2025/01/01

2024/10/25

→

2024/11/30

2023/01/02

→

2024/12/31

←

ANA DEPO

1

JB Black Label (70CL Bottle)

1.0

2

Ice tea (LT)

1.0

3

ST Germain Liqueur (70CL Bottle)

1.0

4

TEQUILA 70 CL (ADET)

1.0

Add By Barcode

+

Add By Stock Name

+

Save Counting

↑

×

←

Stock Transfer

+

^

2025/07/16

—

2025/07/16

New Transfer

Branch :

Mango Hotel

Transfer Type :

Transfer

Exit Store :

ANADEPO

Entry Store :

BAR DEPOSU

No

Add

Fixed Assets Management

Our Fixed Asset Management System combines cutting-edge technology and flexible features to deliver accurate tracking, efficient inventory control, and seamless accounting integration—empowering your organization to optimize asset utilization and ensure compliance with ease.

Fixed Asset Counting

Our mobile application enables both general and location-specific inventory counts, facilitating efficient and accurate asset verification.

Custodian Module

The system includes a custodian module that tracks fixed assets assigned to individual employees, ensuring accountability and streamlined asset management.

Functions

Our Fixed Asset system not only handles essential accounting functions such as depreciation calculation but also supports comprehensive asset tracking through barcode labeling or NFC tagging and handheld device inventory counts. This enables accurate reconciliation of physical assets with the recorded inventory, helping identify any discrepancies.



Fixed Assets Management

Master Fixed Assets

At the core of the system lies the concept of a Master Fixed Asset record. Each master asset card stores critical information such as asset group, depreciation method, and useful life. When new fixed asset invoices are entered, the system automatically creates corresponding child asset records linked to the master asset.

User Defined Transaction Types

To meet your unique operational needs, the system allows the creation of custom transaction types for fixed asset movements, enabling full customization and flexibility.

Accounting Integration

After depreciation calculations are completed, results can be seamlessly transferred to the accounting system with a single click.

Multiple Parameters

Fixed assets can be tracked and managed across multiple parameters including cost centers, brands, models, custom codes, project codes, and operational codes.

Non taggable items

For assets that cannot be labeled with barcodes—such as spoons, dishwares—we provide a specialized mechanism to track inter-location transfers and monitor current stock levels through periodic counts.

NFC Tags

In addition to barcode tracking, we have integrated NFC tagging for fixed assets. Equipped with a dedicated NFC reader gun, the system can instantly identify all tagged assets within an area—significantly accelerating inventory counts and enhancing operational efficiency.

Fixed Assets Management - Fixed Asset Card

ElektraWeb

Search In Menu

Setup

Reservation

Front Desk

Front Cash

Night Audit

CRM

Channel Management

Contract Management

Sales and Marketing

Sales Budget Management

Call Center

Call Center 2

Housekeeping

Invoice

Accounting

Fixed Assets

Master Fixed Asset Definitions

Fixed Asset Cards

Fixed Asset Barcode

Fixed Asset Counting

Depreciation Operations

Fixed Asset Reports

Definitions

Stock and Inventory

HOTELID: 29808 - menekse - 29.05.2025
Version : v18.0.211

Support

Online

Quick Setup

Channels

Room Plan

Reservation

In-House

Rack

Quick Desk

Front Cash

PO

EN

Fixed Asset Cards

Fixed Asset Card

#301836

Group Name *

TV

Code

211

Name

TV Samsung

Branch *

X OTEL

Depreciation Type

Normal

Lifetime

5

Depreciation Period

Normal

Expense Center

Purchase Date

25/3/2024

Purchase Price

5,000.00

Sale Date

Sale Price

Scrap Date

Scrap Value

Depreciation Date

Evaluation Date

Master Fixed Asset Name

☒ Government Supported

☐ Depreciation Disabled

Invoice / Warranty Info

Barcode

Depreciation

Connected Fixed Asset

Fixe

Samsung

UHD TV

Invoice Info

Invoice No
1234

Purchase Amount
1.00

Vendor
320.0002 TALYA

Description

Warranty and Service Info

Brand
Samsung

Model
UHD 858

Warranty Months

Service Info

Brand
Samsung

Model

Special Code 1

Special Code 2

Special Code 3

Notes 1

Notes 2

Notes 3

Project Code

Operation Code

Financial Cost

Revaluation Amount
9,000.00

☒ Revaluation Disable

Buying Account
255.01 TV

Inflation Acc Code

Report

v18.0.211

Fixed Assets Management - Fixed Asset Barcode

ElektraWeb

- Call Center
- Call Center 2
- Housekeeping
- Invoice
- Mini Accounting
- Accounting
- Fixed Assets**
 - Master Fixed Asset Definitions
 - Fixed Asset Cards
 - Fixed Asset Barcode**
 - Fixed Asset Counting
 - Depreciation Operations
 - Fixed Asset Reports
 - Definitions
- Stock and Inventory
- Purchasing
- Offer Entry For Vendors
- Customer Order
- POS
- Mobile Screens
- Technical Service
- Security Service
- Bell Desk
- Food And Beverage
- Operation Management

Support
 Quick Desk
 Quick Pos
 Accounting
 Stock
 Booking Site

Fixed Asset Barcode

Filters
 Total: 45

Fixed Asset Group
 Fixed Asset
 Location Name
 Responsible Staff

Fixed Asset Gro...	Fixed Asset Name	Barcode No	Location Name	Main Location Name	Assigned To	Start Date	End Date	Brand	Model
TVs	LG TV	TV000000001	Accessible Rooms	Accessible Rooms	Amelia Smith	08/07/2025		LG	LGTV00011
TVs	LG TV	TV000000002	Accounting Department	Accounting Department	Isla Williams	08/07/2025		LG	LGTV00011
TVs	LG TV	TV000000003	Beauty Center	Beauty Center	Jake O'Kelly	08/07/2025		LG	LGTV00011
TVs	LG TV	TV000000004	Board Meeting Room	Board Meeting Room	Lily Wilson	08/07/2025		LG	LGTV00011
TVs	LG TV	TV000000005	Buffet Service Area	Buffet Service Area	Charlie Davis	08/07/2025		LG	LGTV00011
TVs	LG TV	TV000000006	Building Automation Center	Building Automation Center	Charlotte Roberts	08/07/2025		LG	LGTV00011
TVs	LG TV	TV000000007	Cinema / Event Hall	Cinema / Event Hall	Barbara Byrne	08/07/2025		LG	LGTV00011
TVs	LG TV	TV000000008	Conference / Meeting Rooms	Conference / Meeting Rooms	Mia Davies	08/07/2025		LG	LGTV00011
TVs	LG TV	TV000000009	Dry Cleaning Area	Dry Cleaning Area	Poppy Tremblay	08/07/2025		LG	LGTV00011
Air Conditioners	Mitsubishi Air Conditioning	MAC000000030	General Manager's Office	General Manager's Office	Lauren Miller	10/07/2025		Mitsubishi	Mitsubishi AC0000...
Air Conditioners	Mitsubishi Air Conditioning	MAC000000031	Game Room / Kids Club	Game Room / Kids Club	Isabella Gagnon	10/07/2025		Mitsubishi	Mitsubishi AC0000...
Air Conditioners	Mitsubishi Air Conditioning	MAC000000032	Kitchen	Kitchen	Isla Gelbero	10/07/2025		Mitsubishi	Mitsubishi AC0000...
Air Conditioners	Mitsubishi Air Conditioning	MAC000000033	Fitness Center	Fitness Center	Emma Rodriguez	10/07/2025		Mitsubishi	Mitsubishi AC0000...
Air Conditioners	Mitsubishi Air Conditioning	MAC000000034	Beauty Center	Beauty Center	Mary O'Kelly	10/07/2025		Mitsubishi	Mitsubishi AC0000...
Air Conditioners	Mitsubishi Air Conditioning	MAC000000035	Training and Meeting Rooms	Training and Meeting Rooms	Michelle Davis	10/07/2025		Mitsubishi	Mitsubishi AC0000...
Air Conditioners	Mitsubishi Air Conditioning	MAC000000036	Main Restaurant	Main Restaurant	Jennifer Walsh	10/07/2025		Mitsubishi	Mitsubishi AC0000...
Air Conditioners	Mitsubishi Air Conditioning	MAC000000037	Main Warehouse	Main Warehouse	Jake Williams	10/07/2025		Mitsubishi	Mitsubishi AC0000...
Air Conditioners	Mitsubishi Air Conditioning	MAC000000038	Pool Bar	Pool Bar	Harry Jones	10/07/2025		Mitsubishi	Mitsubishi AC0000...
Air Conditioners	Mitsubishi Air Conditioning	MAC000000039	Staff Cafeteria	Staff Cafeteria	Madison Thomas	10/07/2025		Mitsubishi	Mitsubishi AC0000...
Air Conditioners	Mitsubishi Air Conditioning	MAC000000040	Standard Guest Rooms	Standard Guest Rooms	Charlie Davis	10/07/2025		Mitsubishi	Mitsubishi AC0000...

Fixed Assets Management App By NFC Tags

Modules

Our mobile application for fixed asset management includes powerful features such as asset transfers, location-based inventory counts, and general inventory counts.

Transfer function

During an asset transfer, the system instantly identifies the current location and assigned user of the scanned barcode or NFC tag. You can then define the new location and custodian to complete the transfer seamlessly.



Fixed Assets Management App By NFC Tags

Location Based Counting

In location-based inventory counting, especially in setups using NFC tags, the integrated NFC scanner detects all assets within the selected location in one scan. The system displays the full list of assets assigned to that location, marking scanned items in green and unscanned items in red, ensuring a clear and reliable count.

General Counting

The general counting screen is designed for assets that cannot be labeled with barcodes or NFC tags—such as certain utensils or furniture. Typically, a printed catalog of barcodes is used, and the count is performed by scanning each one manually.

Migration capability from Barcode to NFC Tags

Additionally, the app features a dedicated function to replace barcode-labeled assets with NFC tags. This allows users to walk through the facility, attach the NFC tag to the asset, scan both the barcode and the new NFC tag, and instantly link them in the system—transitioning the asset to the NFC-based tracking environment.

By combining mobile convenience with advanced NFC technology, our solution brings unmatched speed, accuracy, and control to fixed asset tracking—redefining how physical inventory is managed in modern enterprises

Fixed Assets Management App - Screens

11:55 85%

< Fixed assets Counting

2024/01/01 → 2024/01/26

Branch : DENIZIM OTEL ANTALYA

2024/01/27 → 2024/01/31

Branch : DENIZIM OTEL ANTALYA

2024/02/01 → 2024/02/29

Branch : DENIZIM OTEL ANTALYA

2024/03/01 → 2024/03/31

Branch : DENIZIM OTEL ANTALYA

2024/05/31 → 2024/05/30

Branch : DENIZIM OTEL ANTALYA

2024/05/31 → 2025/12/31

Branch : DENIZIM OTEL ANTALYA

11:54 85%

< Transfer

Fixed Asset Samsung Qled145 inç

Transfer Loss Scrap

Date Time 23-07-2025 11:37

Responsible Staff Merve öz

From Lobby

To Lobby 07 C Blok

Quantity 1

Submit

11:53 85%

Elektra Fixed Assets : ...

Fixed assets Transfer

Fixed assets Location Counting

Fixed assets Counting

11:54 85%

< Transfer

Fixed Asset HP HQ

Transfer Loss Scrap

Date Time 23-07-2025 11:37

From Lobby

Quantity 1

Submit

11:55 85%

< Location Counting >

Counting Note

ÇAMAŞIR MAKİNASI 5
Barcode : 9632

YUVARLAK TOPLANTI MASASI
Barcode ID : 7221

BİLGİSAYAR MASASI KARE
Barcode ID : 1007

BİLGİSAYAR MASASI
Barcode ID : 1008

YUVARLAK TOPLANTI MASASI
Barcode ID : 7223

Bulaşık makinesi
Barcode : 213456789

BUZDOLABI TEST
Barcode ID : 19375

ASOS LAPTOP
Barcode ID : 19381

Sandalye
Barcode : asd1549679

Production & Cost Control

Consumption Process

Our system connects directly to the POS software to capture all product sales. Through the Consumption Process screen, each sold item is matched with its predefined recipe, and the system automatically calculates how stock should be deducted based on the ingredients from related warehouses. With just one click, you can view or edit the recipe, and immediately see the recalculated consumption results again.

When the Process Consumption command is executed, all required ingredients for the sold items are automatically deducted from the relevant department's stock. These deductions are then reflected under the "Consumption" column in the stock counting screen.



Counting Periods

The period is then officially closed, and warehouses start the new cycle based on the approved physical stock levels. All prior transactions are locked to ensure historical data integrity.

Production & Cost Control

Inventory Counting

Based on all stock transactions, the system calculates the expected remaining quantities for each stock item. Once physical count results are entered, stock differences are calculated and reported instantly.

Through detailed Variance Reports, users can identify potential inventory losses, recording discrepancies, or recipe inaccuracies.

After reviewing these findings, necessary adjustments can be made, and the stock count can be reprocessed accordingly. Once all corrections are applied, the system provides a final variance report and offers actionable insights for loss prevention and operational improvements.

With seamless POS integration, stock deductions, and intelligent variance analysis, our Production and Cost Control module provides complete visibility and accountability across your entire inventory cycle. From recipe-level consumption tracking to automated accounting integration, every step is designed to minimize waste, prevent stock losses, and ensure reliable financial reporting. This structured and auditable process empowers your team to make faster, data-driven decisions and brings unmatched precision to your operational cost management.

Cost Reports

At the end of each stock count cycle, the system generates three key reports:

- Inventory Report
- Cost Report
- Variance Report

These reports can be generated by item, by stock group, or by warehouse. Once finalized, they are submitted by the Cost Control Department to management for review. Upon approval, the calculated costs per stock group and warehouse are transferred to the accounting system in one click.

Procurement Management

End-to-End Procurement Workflow

Our procurement module supports a comprehensive, multi-stage purchasing process—from initial sub-warehouse requests to the main warehouse back to the requesting sub-warehouse.

Advanced Approval Mechanism:

The system supports unlimited approval levels. In group hotel structures, approval flows can be customized by each hotel. Approval flows can be dynamically adjusted according to unit prices, individual item costs, or the overall requisition total—so that only high-value purchases are escalated to senior approvers, ensuring both efficiency and financial oversight.

Approvals Made Easy:

Thanks to the ElektraWeb Manager mobile app, all managers can instantly review and approve purchase requests on the go. Alternatively, they can approve directly from email notifications—making the entire approval process faster, more accessible, and hassle-free.

Integrated Messaging:

To minimize bottlenecks, approvers can use the built-in messaging feature to ask questions directly within the system before approving requests, helping to speed up the process.



Procurement Management

Key Process Flow

Sub-warehouse Request:

Sub-warehouses initiate requests for needed materials from the main warehouse

(Optional) Managers/Supervisors Approval

At this stage, it is optionally possible to require that department managers and supervisors approve the request before it is submitted to the main warehouse

Main Warehouse Evaluation:

The main warehouse partially fulfills the request based on available stock and forwards unfulfilled items to the purchasing department.

Goods Receipt & Matching:

Upon delivery, main warehouse staff receive the goods and register them in the system using delivery notes or invoices, matched to the purchasing order.

Quotation Management:

Purchasing personnel collect and evaluate quotations, assign vendors for each item, and submit the purchase request for approval.

Approval Workflow:

All designated approvers may confirm the request through mobile app, email, or directly within the system.

Purchase Order Creation:

Once all approvals are received, the purchasing personnel can send purchase orders to the selected vendors in one click.

(Optional) Cost Control Approval:

If required, requests are routed through the cost control department for approval

Internal Distribution:

Finally, the main warehouse transfers the received goods to the respective sub-warehouses, completing the procurement cycle.

Procurement Management

Smart Features That Streamline Procurement

Department-Based Requests:

All departments can submit their own requests through the system, significantly reducing the workload of the purchasing team.

Vendor Quote Automation via Excel:

Suppliers can return their offers by simply filling in an Excel form received via email. The system automatically imports this data into the quotation module.

Online Vendor Portal:

Alternatively, vendors can receive a secure link that directs them to a ElektraWeb Portal where they can enter their prices and terms directly.

Contract-Based Pricing:

If a vendor has a pre-defined contract with your company, contract terms can be registered in the system. When that vendor is selected for a quote, the agreed prices are automatically applied.

An intelligent vendor selection feature

It is available within the system, automatically determining the most appropriate supplier based on predefined criteria.

Procurement Management

Intelligent Demand Generation

Stock-Level-Based Auto Requests:

The system automatically generates replenishment requests for items that fall below their defined minimum stock levels, calculating the required quantity to reach the optimum level.

Forecast-Based Requests:

Another intelligent feature allows the system to generate requests based on forecasted guest numbers for breakfast, lunch, and dinner. For example, it calculates the 3-day raw material requirements for the planned menus and compares them with kitchen stock levels—enabling chefs to easily create accurate requests from the main warehouse.

By combining structured workflows, automation, and intelligent control mechanisms, our procurement system delivers operational excellence at every stage. With the forthcoming integration of AI-driven procurement capabilities, we are not only streamlining processes—but redefining the future of purchasing in the hospitality industry.

Bank Integrations

This seamless integration not only centralizes your banking operations but also enhances financial accuracy, streamlines reconciliation, and empowers your finance team with real-time, actionable insights.

Centralized Interface

With our Online Bank Integration module, you can monitor all your bank accounts and transactions from different banks through a single centralized interface.

Transaction Categories

Incoming transactions—such as POS collections, customer payments, vendor disbursements, interbank transfers, and banking fees—are automatically categorized based on their nature.

Account Matching Mechanism

The system intelligently identifies the relevant account for each transaction by analyzing details like tax ID numbers, account numbers, and other reference data included in the bank records.



Accounting Integration

Thanks to our custom-built mapping engine, all bank transactions are transferred into the accounting module with full accuracy, based on the transaction type. For example, POS transactions are automatically analyzed to calculate service charges and post them to the correct commission expense accounts—ensuring both precision and automation in financial reporting.

HR Management

In today's fast-paced business environment, digitalizing human resources processes is essential for boosting employee satisfaction and achieving operational efficiency.

The Elektraweb Human Resources Module offers a fully digital HR infrastructure, specifically developed for the hospitality industry.

All Processes on a Single Platform

From personnel management to training planning, from performance evaluation to payroll, all HR functions are unified in a single platform—streamlining and accelerating your processes.

Mobile-Friendly and 100% Cloud-Based

Employees and managers can access all HR functions anytime, anywhere. The mobile app makes it easy to submit leave requests, view payslips, apply for training, and more.



Smart and Authorized Access

Each user only accesses the modules and data relevant to their role and permissions. This ensures top-level data security.

Engagement-Oriented Design

Employee engagement is strengthened through announcements, suggestion systems, goal management, and internal communication tools.

HR Management

Employee Information Management

Centralized storage and management of personal and employment information for all staff. Easy updates and systematic document tracking.

Clock-In/Out and Attendance Tracking

Real-time tracking of employee entry/exit times, shift details, and attendance. Historical reports enable detailed analysis of workforce continuity.

Leave and Overtime Requests

Employees can submit leave or overtime requests via mobile or web. Approval processes are handled easily, with all actions recorded.

Performance Evaluation

Assessments based on individual and departmental goals. Feedback, scoring, and areas for development are reported in detail.

Training Management

Training plans are created based on employee development needs. Training requests, participation tracking, and evaluations are fully digital.

Asset and Equipment Tracking

All items assigned to employees (e.g., uniforms, devices) are tracked within the system. Distribution and return processes are managed efficiently.

Payroll and Document Sharing

Payslips, contracts, and other personal or corporate documents are securely stored and can be accessed anytime by employees.

Internal Communication and Suggestion System

Announcements, surveys, suggestions, and events are shared on a single platform—strengthening engagement and internal culture.

HR Management

Yıl: 2021 - Ay: 6

■ **Kapottai**

Navigation icons: back, forward, search, etc.



MANGO HOTEL
Seçili Firma: MANGO HOTEL (712)
Yıl: 2021 - Ay: 10

Menüde Ara

- Tanımlar
- Sicil Kartları
- Bordro Listesi
- E-Muhtasar
- Kullanıcı İşlemleri
- İhbar ve Kıdem Tazminatı
- Bütçe İşlemleri
- İnsan Kaynakları Yönetimi
 - PDKS
 - Giriş Çıkış Listesi
 - Shift-Giriş Çıkış Listesi
 - Giriş-Çıkış Açıklamalar
 - Toplam Mola Listesi
 - Günlük Okutmayanlar Listesi
 - PDKS Cihaz Listesi



Firmalar



Parametreler



Siciller



Bordrolar



İhbar -

Giriş Çıkış Listesi



Filters

Tarih

1.11.2021



Firma	Adı Soyadı	Departman	Pdks No	Tarih	Saat	İşlem Açıklaması
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
MANGO HOTEL	ZEYNEP KAYA	KAT HİZMETLERİ	130	01.11.2021	00:00	İşten Ayrılış
MANGO HOTEL	EMİNE ŞEN	KAT HİZMETLERİ	120	01.11.2021	00:00	İşten Ayrılış
MANGO HOTEL	AHMET SAĞLAM	MUTFAK	119	01.11.2021	09:00	İşe Geliş
MANGO HOTEL	ALİ KILIÇ	ÖN BÜRO	117	01.11.2021	09:00	İşe Geliş
MANGO HOTEL	ECE YILDIZ	MUHASEBE	111	01.11.2021	09:00	İşe Geliş
MANGO HOTEL	MEHMET ÇAY	MUHASEBE	131	01.11.2021	09:10	İşe Geliş
MANGO HOTEL	ZEYNEP KAYA	KAT HİZMETLERİ	130	01.11.2021	16:00	İşe Geliş
MANGO HOTEL	EMİNE ŞEN	KAT HİZMETLERİ	120	01.11.2021	16:00	İşe Geliş
MANGO HOTEL	AHMET SAĞLAM	MUTFAK	119	01.11.2021	18:00	İşten Ayrılış
MANGO HOTEL	ALİ KILIÇ	ÖN BÜRO	117	01.11.2021	18:00	İşten Ayrılış
MANGO HOTEL	ECE YILDIZ	MUHASEBE	111	01.11.2021	18:00	İşten Ayrılış
MANGO HOTEL	MEHMET ÇAY	MUHASEBE	131	01.11.2021	18:00	İşten Ayrılış

HR Portal Mobile App

With Elektraweb Personnel and Payroll Program, you can easily track your score, payroll and human resources performance management processes. It is suitable for companies of all sizes, from small-scale companies where a few people work to conglomerates where thousands of people work.

Why Choose Elektraweb HR Mobile App?

- 100% cloud-based structure for access anytime, anywhere
- Fast and intuitive user experience optimized for mobile devices
- Interaction-focused modules that support company culture
- Go paperless and eco-friendly by digitalizing all HR processes



HR Portal Mobile App

Secure, Authorized Access

Each employee accesses only the data relevant to their role and position. The role-based structure ensures maximum data security and process control.

Smart Profile Management

Employees can easily update their own information, while managers handle processes according to their access levels.

Clock-In/Out and Attendance Tracking

Manage staff attendance digitally with real-time monitoring and historical reports.

Leave and Overtime Requests

Requests are submitted in just a few taps and processed securely through an approval workflow.

Payroll, Asset Assignment, and Documents

All personal and corporate documents are accessible in digital format.

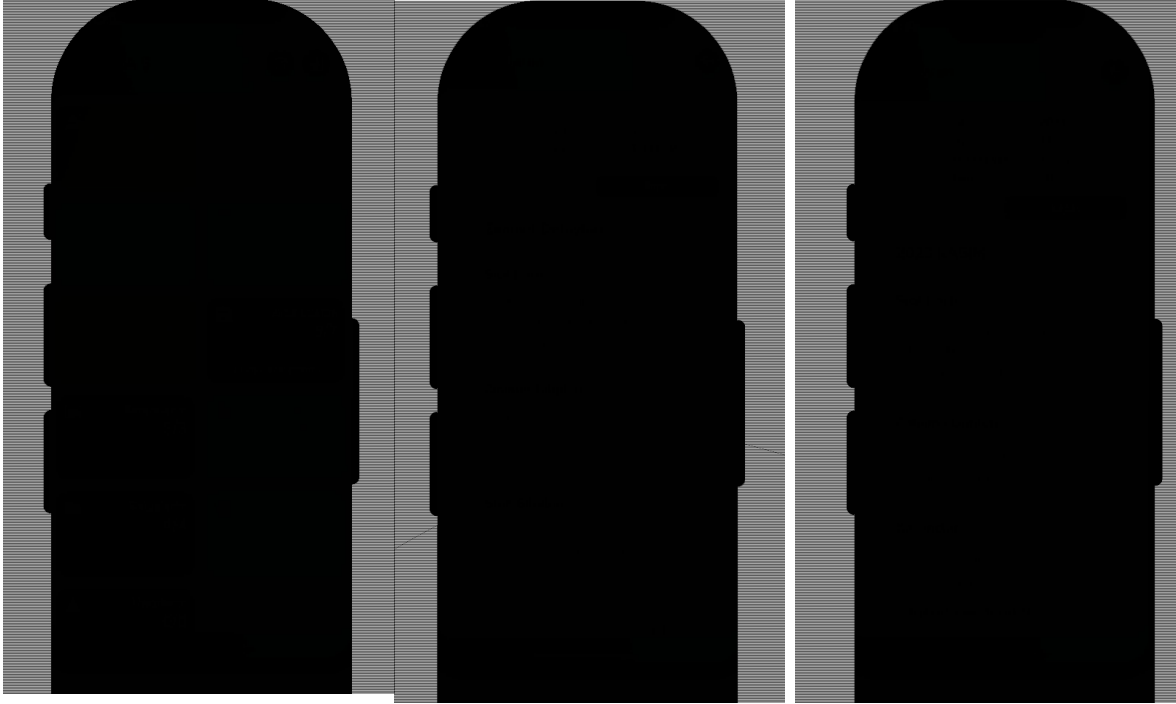
Performance and Training Processes

Evaluations, training requests, and development planning are brought together on a single screen.

Internal Communication and Engagement

Boost employee engagement through announcements, suggestions, events, and goal management.

HR Portal Mobil App



Quality & Document Management

Elektraweb Quality and Document Management System Software is a web and cloud-based, continuously improving smart quality and document management system where you can manage the quality processes in your business, prepare and publish your documents, and ensure that your managers and employees interact with these processes.

Operational Excellence through Integrated Quality Management

Elektraweb does more than just store quality documents; it integrates seamlessly with all your hotel's management systems (HR, CRM, ERP, etc.), making quality standards a natural part of daily operations. All employees are actively involved in quality processes through the mobile application.



Mobile and Cloud-Based Ease of Use

Management and auditing can be performed from anywhere with internet access. Both managers and staff have 24/7 access and interaction through desktop and mobile applications.

Quality & Document Management

Digital Transformation in Document and Process Management

All documents—such as procedures, instructions, and forms—are prepared, revised, and monitored through a centralized system.

With version tracking, electronic approvals, and access control, documents remain up-to-date and audit-ready at all times.

Smart Auditing and Automation

Internal audit forms help identify deficiencies easily, and department performance is measured through scoring. Findings are visually reported and, if needed, corrective/preventive actions (CAPA) are triggered automatically.

Quality Assurance through Continuous Improvement

Root cause analysis is conducted for errors, necessary actions are assigned and tracked within the system. This allows the system to improve after each audit and prevents recurring issues.

Identify Risks in Advance and Minimize Impact

Potential risks are analyzed using risk matrices, and preventive actions are taken through appropriate document revisions.

Equipment and Legal Compliance Monitoring

All equipment is monitored for periodic maintenance, and contracts are tracked within the system. Legal regulations are also kept up to date and integrated into the quality system.

Performance, Training, and Goal Management

Training is planned based on employee goals and roles, performance is evaluated, and goal achievement is analyzed.




Evaluation of Customer and Staff Feedback

Incoming complaints and suggestions are systematically collected, analyzed, and processed to enhance service quality.





Continuous Monitoring of Supplier Quality

Supplier performance is evaluated, and continuous improvement is achieved based on this data.












Elektra İK STD




[Destek](#) [Bize Bildir Yeni](#)




Kalite Dokümanları






Toplam: 5

Filtreler 

Kontrol Başlangıç

 Kontrol Bitiş

 Doküman Tipi

Aktif	Onay Sürecinde	Arşiv	İptal	Hepsi			
Departman	Doküman Kodu	Doküman Adı	Dok...	İlk Yayın Tarihi	Revizyon Tarihi	Revizyon No	Hazırlayan
							
F&B	FB.01	Banquet Operasyon Prosedürü	01	01.05.2019	30.07.2024	1	
Kat Hizmetleri	HK.02	Bebek Yatakları Temizlik ve Dezenfeksiyon Formu	02	01.03.2018			
Bilgi İşlem	IT.03	Bilgi Güvenliği Prosedürü	03	01.02.2018			
F&B	FB.04	Gıda Hazırlık Talimatı	04	18.04.2024			
F&B	FB.05	Buz Makinesi Temizlik ve Dezenfeksiyon Talimatı	05	01.01.2019			

Elektra İK STD

Destek Bize Bildir Yeni

TR

KALAY TURİZM

Seçili Firma: KALAY TURİZM (3462)

Yıl: 2024 - Ay: 8

Menüde Ara

Benim Ekranlarım

Kalite Yönetimi

Doküman Listesi

Doküman Revizyon Talepleri

Denetim Form Tanımı

Denetimler

Denetim Analizleri

DOIF Giriş

DOIF

Hedef Yönetimi

Hedefler

Ekipman Bakım Yönetimi

Mevzuat Yönetimi

Eğitim Planlama

TENANTID: 2399 - busra kalay -

Düzeltilici Önleyici İyileştirici Faaliyetler(DOIF)

+

Toplam: 3

Filtreler

Tarihten >= 01.01.2024 Tarihine <= 31.12.2024

Tarihten *

1.1.2024

Tarihine *

31.12.2024

☐ Düzenleyici

☐ Önleyici

☐ İyileştirici

☐ Tekrar Eden

Hepsi

Yeni

Açık

Kapatıldı

Planlandı

İptal

Tarih	Sorumlu Departman	DOIF No	Tespit Türü	Boyut	Uygunsuzluk	Kök Sebep	Gerçekleştirile
12.06.2024	F&B	FB023	İç Denetim Uygunsuzluğu	Minör	Buz makineleri küreklerinin ...		
09.04.2024	Mutfak	STW1	İç Denetim Uygunsuzluğu	Minör	Bakliyat arabaları temizlikleri...		
04.04.2024	Mutfak	K012	İç Denetim Uygunsuzluğu	Minör	Üretim alanlarında yapılan iş...		



Destek



Bize Bildir Yeni



TR



KALAY TURİZM
Seçili Firma: KALAY TURİZM (3462)
Yıl: 2024 - Ay: 8

Menüde Ara



Benim Ekranlarım

Kalite Yönetimi

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Denetimler

Denetim Analizleri

DOIF Giriş

DOIF

Hedef Yönetimi

Hedefler

Ekipman Bakım Yönetimi

Mevzuat Yönetimi

Eğitim Planlama

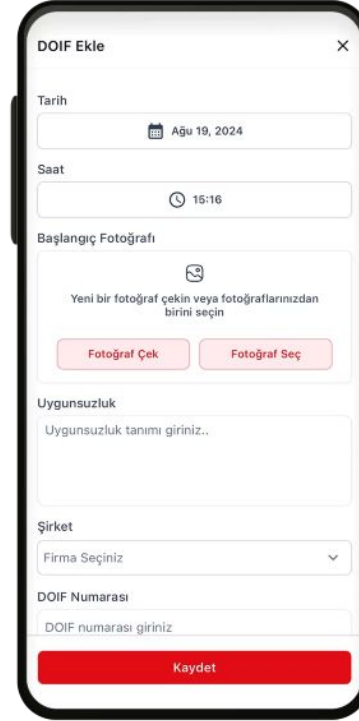
Hedefler



Toplam: 2

Departm...	Hedef Açıklama	Peri...	Önceki Yıl D...	Yeni Hedef	Gerçekleşen	Gerçekleşme Oranı	Ocak	Şubat	M
Bilgi İşlem	LOJMANDA İNTERNET MEMNUNİYETİ	Aylık	80,00	85,00	857,00	1.008,24	75,00	80,00	7
Bilgi İşlem	LOJMANDA İNTERNET MEMNUNİYETİ	Yıllık	80,00	85,00	0,00	0,00			

Quality & Document Management - Mobile App



Supplier Portal

Hotels, provide speed, efficiency and cost control in purchasing processes, both save time and optimize their budgets. Suppliers can promote themselves to thousands of hotels and offer special prices according to payment method, delivery time and customer category. They can receive payments in advance or offer credit payment options to their customers

View the Best Prices from Top Suppliers in One Place!

Easily compare the best offers from the most preferred suppliers. No more time-consuming research—quickly find the most budget-friendly options.

Instant Price Comparison from 3 Different Suppliers

Before placing an order, instantly compare prices from three different suppliers and choose the most suitable offer. Speed up your decision-making process and secure the best deal.



Supplier Portal

Flexible Pricing Options

Set flexible prices based on criteria such as order quantity, payment terms, and delivery time. Enjoy special conditions and favorable pricing on every purchase through our portal.

Online Ordering, Contracting, and Process Tracking

Manage your entire purchasing process online! Place orders, sign contracts instantly, and monitor the supply process in real time. Save time and accelerate your operations.

Smart Recommendations for Exclusive Deals

Discover personalized campaigns and promotional prices through our intelligent recommendation system. The portal automatically suggests the most beneficial offers based on your needs.

Secure Payment Options

Make payments safely and take advantage of post-delivery payment options. Credit-based payment alternatives also help you maintain a more flexible cash flow.

Easy Access to Quality Certifications

Access product quality certificates from your suppliers with just one click. Verifying product reliability and compliance with legal requirements has never been easier!

Procurement Analysis Based on Market Averages

Compare your purchases with market averages to use your budget more efficiently. Our portal continuously provides insights to help make your procurement process smarter and more effective.

Supplier Portal - Main Categories

tedarikportali
.com

Kategoriler

Product Search



KATEGORİLER:

Yiyecekler

Et ve Et Ürünleri

Kuru Gıdalar

Bakliyatlar

Çaylar

Kahveler

Baharatlar

Kuruyemişler

Şekerler

Çeşniler ve Karışım Baharatlar

Tedarikçi Seçimi

- ☐ Metro
- ☐ Migros
- ☐ A101 Toptan
- ☐ BİM Toptan
- ☐ Kipa Toptan
- ☐ Torku Toptan
- ☐ Kervan Gıda
- ☐ Ülker Toptan

Tüm Ürünler



Nohut (KG)

Tedarikçi: Metro
50.00 TRY

Diğer Fiyatları Gör



Kırmızı Mercimek (KG)

Tedarikçi: Migros
54.00 TRY

Diğer Fiyatları Gör



Yeşil Mercimek (KG)

Tedarikçi: Metro
53.00 TRY

Diğer Fiyatları Gör



Sarı Mercimek (KG)

Tedarikçi: Metro
52.00 TRY

Diğer Fiyatları Gör



Barbunya (KG)

Tedarikçi: Metro
51.00 TRY

Diğer Fiyatları Gör



Fasulye Dermason (KG)

Tedarikçi: Kipa Toptan
55.00 TRY

Diğer Fiyatları Gör



Fasulye Şeker (KG)

Tedarikçi: Metro
51.00 TRY

Diğer Fiyatları Gör



Böğürtlen (KG)

Tedarikçi: Metro
51.00 TRY

Diğer Fiyatları Gör



Pirinç Osmancık (KG)

Tedarikçi: Metro
52.00 TRY

Diğer Fiyatları Gör



Pirinç Baldo (KG)

Tedarikçi: Metro
80.00 TRY

Diğer Fiyatları Gör



Pirinç Basmati (KG)

Tedarikçi: Metro
51.00 TRY

Diğer Fiyatları Gör



Pirinç Yasemin (KG)

Tedarikçi: Metro
50.00 TRY

Diğer Fiyatları Gör



Bulgur İnce (KG)

Tedarikçi: Metro
54.00 TRY

Diğer Fiyatları Gör



Bulgur Pilavlık (KG)

Tedarikçi: Metro
54.00 TRY

Diğer Fiyatları Gör



Bulgur Esmer (KG)

Tedarikçi: Metro
54.00 TRY

Diğer Fiyatları Gör



OTHER SOLUTIONS

Advanced Website

Elektraweb offers a modern, high-quality and fully functional website that will highlight your business in the digital world at extremely affordable prices, away from high costs. Create a reputable and prestigious brand perception that gives confidence to your guests with a modern and professional design.

Modern and Professional Design:

Create a trustworthy, reputable, and prestigious brand image that inspires confidence in your guests.

Online Reservation Page:

Increase your bookings with an integrated reservation system that matches your website's design and corporate identity.



Advanced Website

100% SEO Guarantee:

Rank higher on search engines quickly and reach more potential guests.

Under 2 Seconds Loading Time & Over 90% Performance

Score:

Offer a fast and seamless browsing experience your visitors will appreciate.

Mobile-Optimized Design:

Ensure your site works flawlessly on all mobile devices, so your visitors can access it anytime, anywhere.

Smart Chatbot:

Receive inquiries via email even when you're offline—never miss a potential booking.

Corporate QR Business Card:

Share your contact information instantly with a single tap, making networking more efficient.

Campaign and Pop-up Support:

Promote special offers to your guests quickly and boost reservations.

User-Friendly Admin Panel:

Easily and effortlessly update your website content whenever needed.

SSL Certificate & Cloudflare Protection:

Provide a secure and uninterrupted web experience for your visitors.

Virtual POS Integration

Secure Payment Infrastructure

All transactions are processed with bank-level security using 3D Secure technology. Card data is never stored, and the system is PCI-DSS compliant.

Automatic Payments for Online Reservations

Payments for bookings made through your website or OTAs are processed automatically. Pre-authorizations, charges, and refunds are all managed from a single dashboard.

Automated Invoicing and Reporting

Payments are automatically linked to Elektraweb's front office module. Invoices are generated instantly, and revenue reports can be viewed in real time.



API Integrations

In modern hotel management, seamless integration between systems is critical for speed, flexibility, and operational efficiency.

Elektraweb API Integration is a robust and secure solution that enhances your hotel's existing digital infrastructure by enabling smooth communication between platforms.

- Comprehensive and up-to-date API documentation
- Technical support for fast and smooth integration
- Modular structure—use only the services you need
- Continuously updated and improved API infrastructure
- Full compatibility with all Elektraweb modules



API Integrations

Why API Integration?

Eliminate Manual Data Entry

Say goodbye to repetitive manual inputs across different systems. With API integration, all platforms communicate in real time—reducing errors and saving valuable time.

Scalable and Flexible Infrastructure

Whether you're a boutique hotel or a large hotel chain, the scalable API structure adapts easily to your operational needs and future growth.

Developer-Friendly Documentation & Support

Built on a RESTful architecture with JSON data format and detailed technical documentation, Elektraweb APIs enable quick and easy integration for your development teams.

Secure Data Transmission

Elektraweb APIs ensure top-level data security through API key usage, HTTPS protocol, and strict access control mechanisms.

Integration Possibilities

Online Booking Engines

Real-time synchronization of reservations between your website, OTAs, and PMS

CRM and Marketing Platforms

Automatic campaign triggers and guest segmentation based on real-time data

Accounting and ERP Systems

Instant sharing of billing, revenue, and customer account data with financial systems

Turnstile, Keycard & Room Automation Systems

Control guest movements and secure access areas through system-to-system coordination

Mobile Apps and Self-Service Kiosks

Enable features like self check-in, room selection, or payments directly via API

Viofun - Digital Concierge

Viofun is a software solution that enables hotels and transportation companies to offer events, tours, and activities to their guests through a digital platform. Designed for both **B2C** and **B2B** use, Viofun helps enhance the guest experience while generating additional revenue for your hotel.

With Viofun, guests can simply scan QR codes in their hotel rooms to discover local events, purchase tickets at special discounted rates, and enrich their overall travel experience. Even before guests arrive at the hotel, city, or country, they can explore available activities and tours—and purchase tickets in advance.



Viofun - Digital Concierge

Additional Revenue Stream

Beyond your in-house services, you can offer guests access to city-wide tours and events—creating new opportunities for revenue generation.

Enhanced Guest Satisfaction

Provide your guests with more entertainment and activity options.

Happier guests are more likely to return and recommend your property.

Digital Transformation & Easy Integration

Even in-hotel services like spa treatments, restaurant bookings, or massages can be sold directly through the Viofun platform. With powerful reporting tools and a user-friendly management panel, you can monitor who purchased what, when—and manage your operations efficiently.

Strengthen Your Hotel's Brand

Viofun adds value to your brand and sets your hotel apart from the competition. When inviting guests to return the following year, you can remind them of the memorable experiences they had—and win them back with special offers or gifts.

Support the Local Economy

Viofun allows you to promote the products and services of local event organizers and tour providers directly to your guests. In doing so, your hotel becomes more than just a service provider—it becomes a bridge between guests and the local community.

Thank You

